

EXTRACT FROM SECTION 31 AGREEMENT BETWEEN WILTSHIRE COUNTY COUNCIL AND AWP

THE SCHEDULE OF SERVICES

1. In achieving the attributes and requirements of service provision the Trust will deliver the following range of health and social services outlined in this Section.
2. The current schedule of services is based upon the pre-existing situation prior to the formation of the integrated Trust. It is expected that the integration of services will lead to change in the definition, specification and provision of services with progress made towards the delivery of seamless services across the health and social care spectrum.
- 3. Social Care Services**
 - 3.1 The Avon and Wiltshire Partnership Mental Health NHS Trust will offer a full Mental Health social work service, which meets the requirements of all relevant legislation.
 - 3.2 Social Care resources will be transferred to the Trust specifically that of Approved Social Workers. It remains the responsibility of the local authority to provide sufficient Approved Social workers to carry out the defined functions. It will be the Trust's responsibility to maintain and manage the Approved Social Worker rota to ensure availability of cover between 0830 - 1700 hours. The Local Authorities Council Social Services Emergency Duty Team will provide Approved Social Worker cover outside these hours and at weekends.
 - 3.3 The Local Authorities will retain responsibility for ensuring adequate cover of approved social workers over a 24-hour period in liaison with the Trust, the Local Authority will manage the overall approval and re-approval process and liaison with appropriate training consortia, in conjunction with the Trust.
- 4. Health Care Services**
 - 4.1 The Avon and Wiltshire Partnership Mental Health NHS Trust will provide Mental Health Care services as required by legislation including:
 - Acute adult services
 - Elderly Services
 - Rehabilitation services
 - Forensic services and mentally disordered offenders services
 - Psychiatry of alcohol and drug misuse
 - Liaison psychiatry
 - Psychotherapy and other therapies
 - Community services

5. Services for Defined User Groups – Services for all user groups will be provided in accordance with all nationally recognised requirements and recommendations, such as the National Service Framework and the 'Privacy and Dignity' report

5.1 Adult Services

The elements of service for this user group would normally include:

- General in-patient services
- Outpatient clinics
- Day hospital services
- Day centres
- Intensive acute support services
- 24 hour emergency/crisis intervention service
- psychotherapy service
- liaison service
- services for mothers and babies
- mental health teams providing a locality service
- residential and nursing home services
- supported living services
- Rehabilitation teams
- Out-patient services
- In-patient services
- Day services
- A range of domestic style residential units
- Specialist services for disturbed and disturbing adults
- Access to supported education and training for employment
- Counselling services for carers.
- Crisis resolution
- Home Treatment services
- Primary Care Liaison

- 5.2 District General and Community hospitals will have access to specialist advice and support from the services delivered by the Trust agencies.

- 5.3 In liaison with other organisations, the Trust agency will enable people with mental health and social care needs receiving rehabilitation services to make maximum use of opportunities in training for employment, re-education or continuing education. 14.

6. Services for the Elderly

- 6.1 The elements of the service for this client group would normally include:

- Mental health teams
- In-patient services
- Relief care services
- Community mental health services
- Day hospital services

- Assessment services
- Purchase of residential services for people with severe mental illness
- Specialist day care services for elderly mentally frail people.

6.2 The Trust will seek to work closely with all other stakeholders working with older people on matters relating to mental health in older people.

6.3 Planning for these services will be done in conjunction with the Older Peoples National Service Framework implementation teams.

7. **Services for Parents and Babies**

7.1 The Trust will seek to provide for mothers and babies within existing in-patient services. The provision of services for post-natal mental illness should be such that mothers and babies are not separated except where the safety and well-being of the baby is likely to be at risk.

7.2 The Trust will work with appropriate maternity services to ensure that parents with mental health needs receive services in line with those available to the wider population.

8. **Forensic Services Local**

- Forensic services
- Local Mentally Disordered Offenders service

9. **Mentally Disordered Offenders**

9.1. The Trust will have an agreed policy on the implementation and monitoring of Section 136 of the Mental Health Act 1983. A duty rota of approved psychiatrists must be maintained.

9.2. Guidelines in HSG (93)20 "Recall of Mentally Disordered Patients: Subject to Home Office Restrictions on Discharge" must be followed.

10. **Alcohol Misuse**

10.1. Community and in-patient services will be made available for people who misuse alcohol. A proportion of these services will be commissioned by the Drug Action Team, in consultation with the Joint Commissioning Board.

11. **Drug Misuse**

11.1 The specialist drug service is provided by the Avon and Wiltshire Partnership Mental Health NHS Trust. The Trust will work to the joint policy agreed between the local mental health service Trusts and the specialist drug services on the shared care of people who misuse drugs and experience mental illness.

11.2 The Trust will work jointly with the Drug Action Teams of Swindon and Wiltshire to ensure a consistent approach to the provision of services to people requiring care.

12. Services – General

- 12.1 In-patient services will be provided in accordance with the Health Authority's General Quality Standards Specification.
- 12.2 An appropriately staffed intensive treatment facility will provide a secure and safe environment for people manifesting acutely disordered behaviour that may present a risk to themselves or to other people.
- 12.3 Psychotherapy will be carried out by a professional with appropriate training and experience.
- 12.4 Liaison services will ensure that district general and community hospitals have access to psychiatric services.
- 12.5 In order to maximise a "seamless" experience of mental health services by service users; the Trust will establish protocols for communication, joint working and information exchange with key partners in:
 - Primary care
 - Learning disability and
 - Acute and community NHS trust services.
- 12.6 Social workers transferred to the Trust will not offer a social work service to children and young people referred under the age of 18 years who will continue to be the responsibility of the social services children's branch unless responsibility is accepted by the mental health adult care team. However, the Trust will maintain and develop links with the Children and Families service to ensure appropriate services are provided to families where there are children living with adults with Mental Health problems.
- 12.7 The Trust will develop its own procedural guidelines on safeguarding vulnerable adults. Until its development, staff will follow existing social services guidelines. Staff employed by the Trust should also maintain a basic knowledge of child abuse identification and current procedural guidelines.