

AGENDA SUPPLEMENT (1)

Meeting: Devizes Area Board

Place: [Online Meeting](#)

Date: Monday 16 November 2020

Time: 6.30 pm

The Agenda for the above meeting was published on 6 November 2020. Additional documents are now available and are attached to this Agenda Supplement.

Please direct any enquiries on this Agenda to Tara Shannon, of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line 01225 718352 or email tara.shannon@wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225)713114/713115.

This Agenda and all the documents referred to within it are available on the Council's website at www.wiltshire.gov.uk

6 **Partner Updates** *(Pages 1 - 4)*

- Healthwatch Wiltshire
- NHS Wiltshire

DATE OF PUBLICATION: 11 November 2020

More young volunteers wanted for mystery shopping project

Healthwatch Wiltshire is looking for more young people to help us review online mental health services in Wiltshire.

We would like people aged 16-25 to take part in our mystery shop focusing on what's good and what could be improved about mental health support available locally for young people.

Julie Brown, Healthwatch Wiltshire Manager, said: "We're asking young people to help us with this project so we can understand how well online mental health support works for them and what changes they would like to see.

"Anyone can be a mystery shopper, but we'd particularly like to hear from young men, and members of the LGBTQ+ and BAME communities, so we can get their perspectives on these services.

"Sharing your views can make a real impact on how these services are developed, and even if you can only spare a small amount of time, your feedback will be invaluable in ensuring young people's voices are heard.

"A group of young people have already taken part in our project and we'd like to thank them for taking the time to tell us what they think."

Sign up today

If you would like to become a mystery shopper, please email Jo Woodsford, Volunteer and Partnerships Lead at joanne.woodsford@healthwatchwiltshire.co.uk

All volunteers will receive full training and

support from the Healthwatch Wiltshire team.

Why volunteer with us?

- Make a difference to your community
- Meet new people
- Boost your skills and knowledge
- Get training and support
- Add valuable experience to your CV - we can even give you a reference
- Do as much or as little as you like, whatever you can give.

What can I do as a young volunteer?

- **Storyteller** - create a blog or video about your experiences of health and care.
- **Listener** - listen to the experiences of others.
- **Young Ambassador** - spread the word of Healthwatch Wiltshire and empower others to speak out.
- **Media Guru** - help create promotional materials and help us reach more young people on social media.
- **Influencer** - come to our meetings and talk to us about what we should be working on.

What else can I do?

Follow us on social media:

- Facebook - [HealthwatchWiltshire](https://www.facebook.com/HealthwatchWiltshire)
- Twitter - [@HWWilts](https://twitter.com/HWWilts)
- Instagram - [healthwatchwiltshire](https://www.instagram.com/healthwatchwiltshire) and [younghealthwatchwiltshire](https://www.instagram.com/younghealthwatchwiltshire)

And sign up to our news alerts to find out more about our work.

Find out more on the [Young Healthwatch Wiltshire page](#) on our website.

Update for Wiltshire Area Boards

November 2020

Increasing the numbers of Social Prescribing Link workers

Primary Care Networks (PCNs) in Wiltshire are working to increase the number of Social Prescribing Link Workers with support from NHS England and Improvement funding for additional roles in primary care.

Eight of the PCNs are working with Wiltshire Centre for Independent Living (Wiltshire CIL) who are recruiting the link workers on their behalf. Wiltshire CIL call them 'Community Connectors' and they are providing vital, non-medical support for people in their local areas. The Community Connectors work closely with other similar roles such as Local Area Coordinators and Community Engagement Managers to provide a network of community support and guidance for those people that need it.

Increasing care home capacity across Wiltshire for winter

We completed work to provide an additional 40 care home beds for rehabilitation and discharge across Wiltshire ahead of the expected increase in demand this winter.

This is a joint initiative with Wiltshire Council and the CCG with funding coming from the Hospital Discharge Programme in 2020/21.

Our Health Our Future citizens panel – latest survey results

We have completed our third survey with members of our citizens panel – Our Health Future – made up of almost 900 people from B&NES, Swindon and Wiltshire.

Survey Three was carried out in July and August and asked questions about the impact of COVID-19 on current and future use of health and care services.

You can see the results of this and previous surveys on [our website](#).

Professional Leadership Network

Wiltshire held its first Professional Leadership Network (PLN) event on 6 October 2020, led by Dr. Edd Rendell the Wiltshire Locality Clinical Chair and Elizabeth Disney the Locality's Chief Operating Officer.

The aim of the event was to pull together people who would not normally meet from all around the county virtually to join in conversations about how we can all work more closely together. More than 100 people joined on the day from all areas of health, Wiltshire Council, charitable and voluntary sector organisations, police and many other local and community organisations.

The event was a huge success and we are planning another event in early in the new year.