

MINUTES

Meeting: TIDWORTH AREA BOARD
Place: Enford Village Hall, Longstreet, Enford, SN9 6DD
Date: 17 July 2017
Start Time: 7.00 pm
Finish Time: 9.00 pm

Please direct any enquiries on these minutes to:

Kevin Fielding (Democratic Services Officer), Tel: 01249 706612 or (e-mail) kevin.fielding@wiltshire.gov.uk

Papers available on the Council's website at www.wiltshire.gov.uk

In Attendance:

Wiltshire Councillors

Cllr Christopher Williams, Cllr Ian Blair-Pilling and Cllr Mark Connolly

Wiltshire Council Officers

Marc Read – Community Engagement Manager (CEM)
Kevin Fielding – Democratic Services Officer

Town and Parish Councillors

Collingbourne Ducis Parish Council – Peter Knowlson
Enford Parish Council – Anthony D'arcy- Irvine
Everleigh Parish Council – Denis Bottomley
Fittleton Parish Council – Mary Trowle & Alan Woods
Netheravon Parish Council – Trevor Barker
Tidworth Town Council – Humph Jones & Brian Pratt

Partners

Dorset & Wiltshire Fire and Rescue Service – Dean Andrews
Tidworth Community Area Partnership – Tony Pickernell & Reia Jones
Tesco – Laura Kitchener-Pain

Total in attendance: 30

<u>Agenda Item No.</u>	<u>Summary of Issues Discussed and Decision</u>
22	<p><u>Chairman's Welcome, Introductions and Announcements</u></p> <p>The Chairman welcomed everyone to the meeting of the Tidworth Area Board.</p> <p>The following Chairman's Announcement was noted:</p> <ul style="list-style-type: none"> • The Wiltshire Bobby Van Trust. • Formal Consultation on the Draft Wiltshire Housing Site Allocations Plan.
23	<p><u>Apologies for Absence</u></p> <p>Apologies for absence were received from Mike Giles – Ludgershall Town Council.</p>
24	<p><u>Declarations of Interest</u></p> <p>There were none.</p>
25	<p><u>Minutes</u></p> <p>Decision</p> <ul style="list-style-type: none"> • The minutes of the meeting held on Wednesday 17 May 2017 were agreed as a correct record and signed by the Chairman.
26	<p><u>Police Update</u></p> <p>Inspector Nick Mawson presented the written update which was noted.</p>
27	<p><u>Fire & Rescue Update</u></p> <p>Fire Officer Dean Andrews presented the written update which was noted.</p>
28	<p><u>Local Youth Network update including grants</u></p> <p>The Community Engagement Manager advised that there no grants for approval and that he looked forward to working with the group again after the Summer break.</p>

<p>29</p>	<p><u>Alzheimer's Society - Side by Side Project</u></p> <p>Dianne Jenkins gave a short presentation that highlighted the Alzheimer's Society - Side by Side Project.</p> <p>Points made included:</p> <ul style="list-style-type: none"> • Side by Side helps people with dementia to keep doing the things they love with the support of a volunteer. • Making it easier for people to remain active in their local community. • What they do together is entirely based on what the person with dementia wants. • Being a Side by Side volunteer is a flexible way to volunteer your time and helps people with dementia to keep doing the things we take for granted. • People with dementia can be referred to Side by Side or refer themselves. • Community groups and individuals can get involved by being dementia friendly. • Volunteers needed that can offer a variety of interests or hobbies. • Telephone volunteers can also reduce loneliness. • Local dementia action alliances can ensure inclusive communities. <p>The chairman thanked Dianne Jenkins for her presentation.</p>
<p>30</p>	<p><u>Cyber Crime</u></p> <p>Lee Stripe – Wiltshire Police gave a presentation that highlighted how Wiltshire Police were dealing with the growing threat of cyber crime.</p> <p>Points made included:</p> <p>Raise Awareness</p> <ul style="list-style-type: none"> • Improve the community’s awareness of threat and impact.

	<ul style="list-style-type: none"> • Encourage crime reporting and intelligence gathering. <p>High Risk and repeat victims</p> <ul style="list-style-type: none"> • Effectively identify high risk and repeat victims. • Work with partners to support repeat victims and prevent ongoing victimisation. • Effective partnership work/understanding the nature of vulnerability across sectors. • Understand impact. <p>Better understand the nature of the threat and response</p> <ul style="list-style-type: none"> • Fully appreciate that this is changing and fluid threat. • Engaging at local, regional and national level to benefit from wider comprehension and coordinated response. • Support the production and sharing of analytical products. • Recognise impact upon individuals and organisations. <p>Educate</p> <ul style="list-style-type: none"> • Provide co-ordinated, consistent and timely advice. • Coherent communications strategy (internally and externally). <p>The Chairman thanked Lee Stripe for his presentation. It was agreed that the power point presentation would be attached to the minutes.</p>
31	<p><u>TCAP Thematic Group Updates</u></p> <p>Dr Celia Grummett – Cross Plain Surgery advised the Area Board that Cross Plain Partnership planned to close it’s Ludgershall surgery and combine it’s patient register due to GP staffing issues.</p> <p>Health & Wellbeing Group – Reia Jones</p> <p>Points made included:</p>

- Continued issues with Ambulance services across the community area re waiting times.
- Discussions had been started re Rough Sleepers in the community area. It was hoped that a future Area Board could highlight this issue.

Health & Wellbeing Group Funding

- **DAA - Connie's Colander awarded £550**

Dementia Action Alliance Group – Brian Pratt

Points made included:

- That the group were looking to hold an event at the Wellington Academy on Wednesday 18 October.

Child Poverty Group – Marc Read

Points made included:

- That a Child Poverty Summit event would be held on Tuesday 21 November at Devizes School.
- That the Child Poverty Working Group had evolved into more of a networking session.
- That a Family Learning Festival was planned for a two week period during October.

Older Person & Carers Champion update – Tony Pickernell

Points made included:

- Was still visiting Care Homes and individuals.
- Would be starting Dinner Tea Dances in September and hoped to raise funding for transport so the outlying areas could also get a chance to attend the first one.
- Ludgershall Memory Cafe was going well.

	<p>The Chairman thanked everybody for their updates.</p>
<p>32</p>	<p><u>Community Engagement Manager update</u></p> <p>Marc Read – Community Engagement Manager.</p> <p>Points made included:</p> <ul style="list-style-type: none"> • Wiltshire Centre for Independent Living - Creating Strong Communities, 14 Week Course starting September 2017. • Illegal Money Lending Team - £4.5k project with KFR. • WW1 Commemorative tree planting - A proposal for Wiltshire Council to plant 10,000 trees to commemorate the centenary of the end of the First World War. It was to be decided whether a large Wiltshire wood, or smaller community areas would be planted. • Healthy Schools – Ludgershall Castle Primary, Clarendon Infant, Clarendon Junior, Wellington Academy, Collingbourne Primary now on board. • Dorset & Wiltshire Fire & Rescue Service – Salamander course begins Monday 17 July. <p>The Chairman thanked Marc Read for his update.</p>
<p>33</p>	<p><u>Community Area Transport Group update</u></p> <p>Cllr Mark Connolly advised that there were two CATG funding projects for the Area Board to agree.</p> <p>Decision</p> <ul style="list-style-type: none"> • Netheravon village gates and junction signage awarded up to £7,300. • Riverbourne roundabout, Tidworth awarded £3,000 for A338, tank track walkway design work. <p>The Chairman thanked Cllr Connolly for his update.</p>

34	<p><u>Area Board Grant Review</u></p> <p>Emma Scammell – Child Care Officer, Wiltshire Council thanked the Area Board for the support and funding that the Tidworth Community Area Pre-Schools had received over the past 18 months.</p> <p>The Chairman thanked Emma Scammell and remarked how Wiltshire Council was unique in the way that it continued to fund child care provision during a period of austerity.</p>
35	<p><u>Grant Funding</u></p> <p>The Area board members considered five applications for grant funding:</p> <p>Decision Ludgershall Titans football team awarded £840 for Ludgershall FC under 18s. Reason <i>The application meets grant criteria 2017/18</i></p> <p>Decision Ludgershall Town Council awarded £375.45 for Ludgershall Defibrillator Installation. Reason <i>The application meets grant criteria 2017/18</i></p> <p>Decision Finding the forgotten awarded £5,000 for World War One - after the war is over. Reason <i>The application meets grant criteria 2017/18</i></p> <p>Decision Royal British Legion Branch Ludgershall awarded £700 for RBL Ludgershall Branch Standard. Reason <i>The application meets grant criteria 2017/18</i></p> <p>Decision Strange Old Things - The Mobile Museum awarded £1,000 for Strange Old Things - The Mobile Museum Outreach. Reason <i>The application meets grant criteria 2017/18</i></p>

36	<p><u>Updates from Town and Parish Councils, the Army, NHS, TCAP, Lovell and other Partners</u></p> <p>Written updates from NHS Wiltshire, Healthwatch Wiltshire and Lovell were noted.</p> <p>Everleigh Parish Council</p> <ul style="list-style-type: none"> • That the village had just held a successful village gathering, with a hog roast. • Bonfire and fireworks on Saturday 4 November. <p>Fittleton Parish Council</p> <ul style="list-style-type: none"> • That the village was currently raising funds for the purchase of two defibrillators. <p>Tidworth Town Council</p> <ul style="list-style-type: none"> • That a Summer Festival event was planned for Saturday 22 July 2017. <p>Ludgershall Town Council</p> <ul style="list-style-type: none"> • That work continued with Andover Town Council re the railway project. <p>Tidworth Community Area Partnership</p> <ul style="list-style-type: none"> • A big thanks to all who took part in the recent Blue Light Day. The even was a huge success. • 2 September Tidworth War Memorial unveiling. <p>The Chairman thanked everybody for their updates.</p>
37	<p><u>Date of Next Meeting</u></p> <p>The next meeting of the Tidworth Area Board will be held on Monday 18 September at the Wellington Academy.</p>
38	<p><u>Close</u></p>

Cyber Crime

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Cyber Crime & Staying Safe Online

Lee Stripe
Cyber Crime Prevention Officer
Cyber@wiltshire.pnn.police.uk



CyberBeeWiseWilts



@CyberBeeWiseWP



Our Purpose:

To keep people safe and protect our communities

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What is cyber crime?

What this presentation is about:

- An understanding of what cyber crime is
- Examples of cyber crimes
- What you can do to reduce the risk of becoming a cyber crime victim

What is cyber crime?

It is a crime that has some kind of computer or 'on-line' aspect to it.

Examples of cyber crimes

Phishing Emails **Containing links and attachments**

- Phishing emails are attempts by scammers to trick you into giving over your **personal information** such as your bank account login details, passwords, credit card numbers.
- **Junk/Spam folder**
- Create a **separate email address**.

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Examples of cyber crimes

Ransomware

Encrypting data requiring a ransom

- A form of malware that enables cyber criminals to remotely lock down files on a computer or other connected device.
- Means you cannot access the locked files on the computer making it unusable.
- Once files are locked the criminal will make contact with the victim and offer to unlock them for a fee, the 'ransom'
- Payment is usually requested via a route which is difficult to trace such as Bitcoin.

Examples of cyber crimes

Computer Software Service Scams

Someone telling you there is a problem with your device

- Displayed via a pop up window or receiving a phone call. The window will display a message that your computer is infected with some type of virus and will give a helpline number to call.
- Once you call the number the scammer will ask for remote access to you computer and guide you through how to do this. Will then normally install some free software and then request a payment.
- Fraudsters often use the names of well-known companies to commit their crime, as it makes their communication with you seem more legitimate. This is why it's important to think twice before giving out any personal information
- The most common one at the moment is scammers pretending to be from Microsoft.

How can you protect yourself?

10 steps of cyber prevention

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10 steps of cyber prevention

- Choose, use and protect your **passwords** carefully, and use a different one for every online account in case one or more get hacked.
- Look after your **mobile devices** . Don't leave them unattended in public places, and protect them with a PIN or passcode.
- Ensure you always have **internet security software** loaded on computers and a similar app on your mobile devices, and that this is kept updated and switched on. Remember that smartphones and tablets can get compromised as much as computers
- You mustn't assume that **Wi-Fi hotspots** in places like cafes, bars and hotel rooms are secure, so never use them when you're doing anything confidential online. Instead, use 3G or 4G or if it's for work, a VPN (virtual private network).
- Never reveal **too much personal or financial information** in emails, on social networking and dating sites and in person. You never know who might see it, or use it

10 steps of cyber prevention

- Always consider that online or on the phone, **people aren't always who they claim to be**. Fake emails and phone calls are a favourite way for fraudsters to approach their victims
- **Don't click on links in emails** , posts, tweets or texts – and **don't open attachments** – if the source isn't 100% known and trustworthy, or it seems strange that you'd be receiving them.
- Never pay for anything by **direct bank transfer** – including goods, services, tickets, travel and holidays – unless it's to someone you know personally and is reputable
- Take your time and **think twice** , because everything may not be as it seems
- Remember that if something seems too good to be true, it probably is



Lloyds TSB

Dear Lloyds^{TSB} Customer:

Due to the recent upgrade of our server on 14 February 2011, we have issued an warning message. It has come to our attention that some of our customers no longer have access to their Internet Banking account.

We need you to confirm your account(s) activity and place a new security recognition cookie on your computer. To securely [Log On](#) to your Account Online just [click here](#) or go directly to www.lloydstsb.com.

However, Failure to do so may result in temporary account suspension. Please understand that this is a security measure intended to help protect you and your account.

We apologize for any inconvenience this may cause you.
Please don't reply directly to this automatically-generated e-mail message.

Sincerely,

Online Banking Team

Your personal information is protected by advanced online technology. For more detailed information, view our [Online Privacy Policy](#).

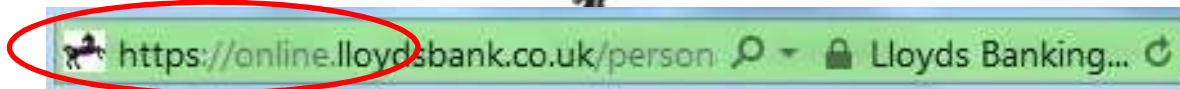
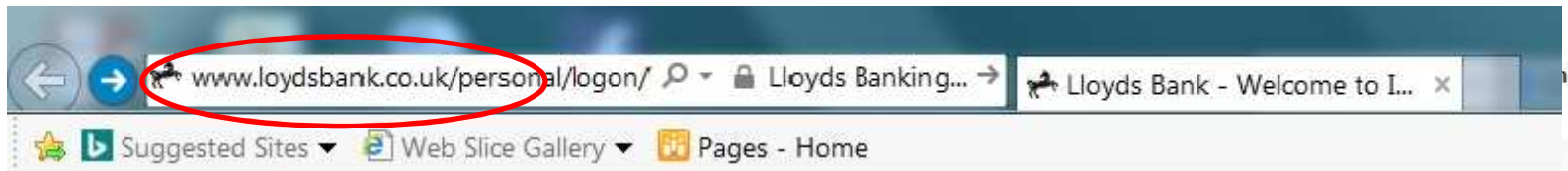
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Welcome to Internet Banking



- ▶ Forgotten your password?
- ▶ Forgotten your User ID?
- ▶ Having problems logging on?

Continue



By your side

For life's choices and changes, we're here with help and guidance. [Show me how.](#)



Protection against ransomware

- **Backups** – backup all your important data to a storage device that won't be left connected to your computer.
- **Updates** – Install the latest software and app updates on all your devices. These will often contain important security upgrades which protect your device.
- **Anti-Virus** – Install anti-virus software on all you devices and configure it to automatically update. Run complete scans of your system to check for any infections.

Protection against Computer Software Service Scams

- Don't call numbers from pop up messages.
- Never allow remote access to your computer.
- Always be wary of unsolicited calls, if you're unsure of the caller's identity, hang up. Computer firms do not make unsolicited phone calls to help you fix your computer
- Never divulge passwords or pin numbers.

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Passwords

Simple passwords are hackable in minutes!

- Think '**paraphrase**' rather than password – that are unrelated
- To create a strong password, simply choose 3 or more random words, numbers, symbols and combinations of upper and lower case letters
- Enable Two factor authentication

YellowchicKen18cookieS.

Passwords

- Don't use the following as passwords:
 - Your username, actual name, business name
 - Family members or pets names
 - Your or family birthdays
 - Favourite football, F1 team or any sports team
 - The word 'Password'
 - Numerical sequence
- [Jimmy Kimmel password video](#)



Internet Safety

- Public WIFI – don't assume WIFI hotspots in places like cafes, bars, hotel rooms are secure, so never use them when you're doing anything confidential online. Use 3G/4G instead.
- Remote access – Never let anyone you don't know remote access your computer.
- Personal information on social media

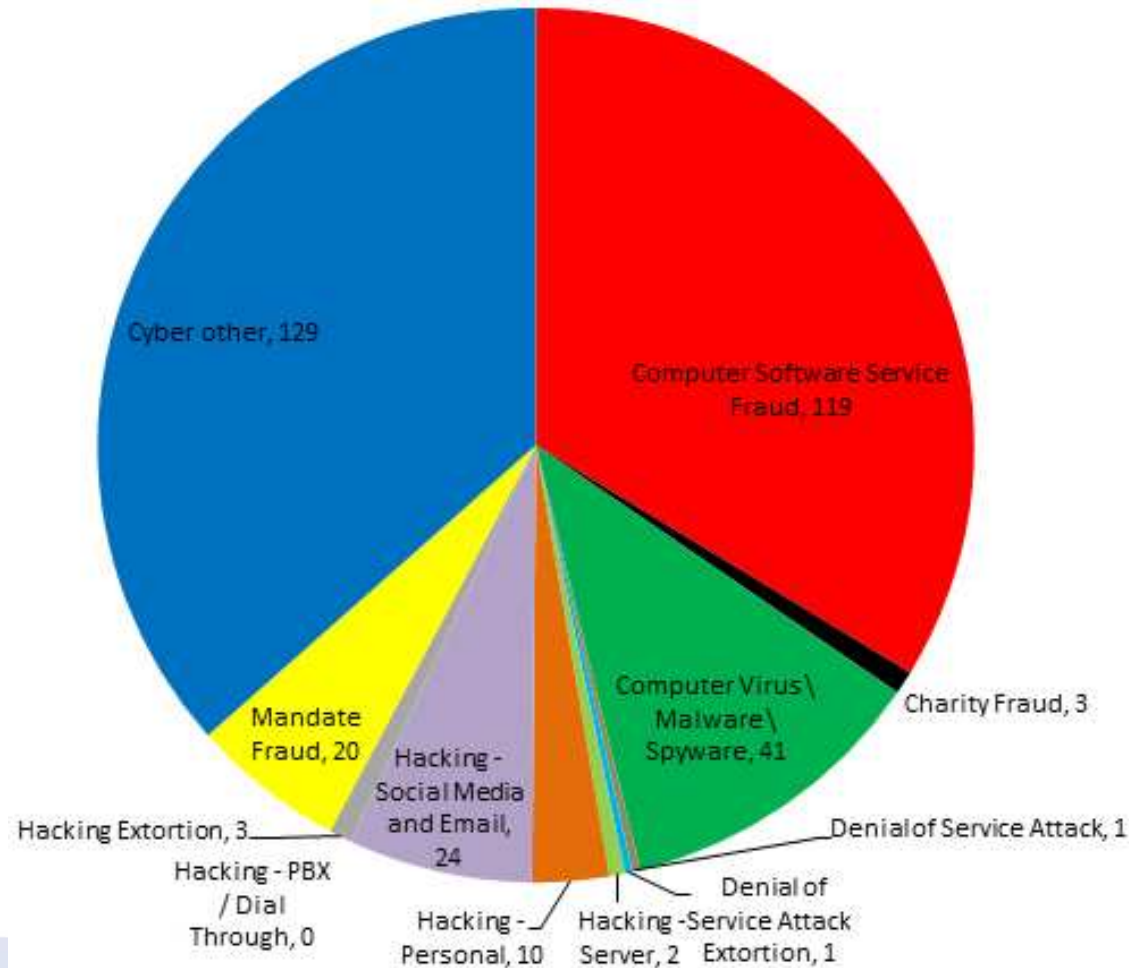
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Cyber Crime in Wiltshire

January – March 2017



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Cyber Crime in Wiltshire

January – March 2017

- A total of 354 reported cases of cyber crime across Wiltshire in the first 3 months of this year.
- These cyber crimes generated a total loss of....

£1,409,605

Cyber Crime in Wiltshire

Questions?

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