

Wiltshire Council

Health and Wellbeing Board

26 November 2015

Subject: Winterbourne View - Transforming Care

Executive Summary

The WBV Transforming Care work continues to move forward and has made good progress in many areas. Over the last few months it has refocused its action plan to deliver the required elements of Sir Stephen Bubb's report and the wider Transforming Care agenda. And is now focusing on;

- Needs of younger people and children
- Joined up working across children's and adults
- Personal Health Budgets
- Generic Mental Health services
- Training
- Crisis/contingency planning
- Blue Light Protocol/ Care and Treatment Reviews

Proposal(s)

It is recommended that the Board note:

- a. That the Winterbourne View, Transforming Care Project action plan will need further work to deliver its outcomes, and continued oversight post December 2015.
- b. That further work will be required to meet the NHS England Transforming Care agenda over the next year.

Reason for Proposal

By December 2015 a robust Pathway for people with Learning Disabilities with complex and challenging needs will be in place. Although substantial progress has been made it is now clear that the Winterbourne View, Transforming Care project work will not be completed with further considerable action required by NHS England over the next 6 to 12 months, firstly, to implement the many requirements of the NHS Transforming Care team, being the National Transformation Plan, Service Model and Pre Care and Treatment Reviews. Secondly, the focus will remain on Wiltshire and we need to act as a beacon and example of good practice in the South West.

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Wiltshire Clinical Commissioning Group and Council

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Subject: Winterbourne View – Transforming Care Project

1. Purpose of Report

- 1.1. To provide and update on the Winterbourne View – Transforming Care project.

2. Background

- 2.1. Wiltshire Clinical Commissioning Group (CCG) and Wiltshire Council (WC) have been working in partnership on the Winterbourne View, Transforming Care agenda, on a comprehensive action plan to improve support for people with Learning Disabilities and/or Autism who also have mental health and/or complex and challenging needs. The aim is to implement the Winterbourne View, Transforming Care Concordat with a focus on providing quality local provision and avoiding, where possible, the need to place people in mental health inpatient settings often faraway from family and friends, and if an inpatient setting is required to ensure it is for the least possible time.
- 2.2. The project continues to move forward and is making good progress in many areas. For example it has:
 - Fully implemented the **Care Programme Approach (CPA)** within the adult Learning Disabilities team and is working on rolling it out with Children's.
 - Been successful in securing funding for **3 housing options** for people with complex and challenging needs in Wiltshire.
 - Supported the development of a new **LD Wiltshire Intensive Support Service** for this customer group.
 - Developed the use of accommodation within Wiltshire Council Short Breaks services that can be used by the Intensive Support Service to avert crisis, to support people in crisis and or avoid admission to an in-patient placement wherever possible.
 - Commissioned the **Daisy** as a new 5 flat residential housing option in Wiltshire that will be able to support people with the most complex and challenging needs and where necessary can accommodate people under the Mental Health Act.
 - Established **Triangulation** of care quality issues with, amongst other things, the development of a Local Quality Surveillance group, and
 - **Quality Assurance** – An individual quality assurance tool is now in place to monitor the quality of new and existing

placements for those under CPA.

2.3. Over the last few months the project has refocused its work, taking on a clear action plan in order to deliver the required elements of Sir Stephen Bubb's report and the wider Transforming Care agenda. Whilst continuing to press ahead with the actions set above the project team have now, in the projects last 2 months of operation focused on;

- The **needs of younger people and children** with Learning Disabilities who have mental health and or complex and challenging needs.
- The development of more **robust joined up working across children's and adults**, health and social care for this group of customers, to ensure robust hand overs, more opportunity to joint work/share information and more opportunity to joint plan for their transitions.
- Looking at rolling out of the **Personal Health Budgets** pilot, working more closely across health and social care to provide creative individualised budgets for this customer group.
- The need to improve generic **Mental Health services**, to ensure reasonable adjustments are made to meet the needs of this customer group. Enabling the intensive support service to work alongside the mental health teams to support people in local inpatient beds.
- Improve the level of **training** for people supporting people with the most complex needs.
- Improve the level of **intelligence** provided to commissioning and operational teams to help deliver robust local services.
- Improving the **crisis/contingency planning** process to ensure that crises are avoided where possible and that a **Blue Light** decision making process is implemented to fast track joint health and social care decisions in a crisis situation.

3. Main Considerations

3.1. By December 2015 Wiltshire will have in place a robust Pathway for people with Learning Disabilities who have the most complex and challenging needs. This will include robust care coordination through the Care Programme Approach, robust crisis support through the Wiltshire wide Learning Disability Intensive Support Service; access to accommodation options including Short Breaks and the Daisy¹ and lastly, local generic inpatient beds which are able to support people with Learning Disabilities with the most complex needs within Wiltshire.

3.2. Although substantial progress has been made it is now clear that the Winterbourne View, Transforming Care project work will not be fully completed by 2015. To successfully deliver and embed the complex needs care pathway there will be ongoing work required from

¹ The Daisy is now running later than previously planned. It will enable people directly effected by Winterbourne View to finally move back to Wiltshire and into their own home.

commissioning and operational teams. The current project manager is funded through non-recurrent Department of Health funds which finish at the end of December 2015. The CCG has provided capacity within the new Joint Commissioning structure for Mental Health and Disabilities from January 2016.

3.3. There will also be considerable actions required by NHS England over the next 6 to 12 months where the focus will be on Wiltshire. Firstly, to implement the many requirements of the NHS Transforming Care team, mainly the implementation of the National Transformation Plan and Service Model and pre Care and Treatment Reviews. Secondly, for Wiltshire to act as a beacon and example of good practice in the South West.

3.4. The Board need to be aware of the following areas of risk;

- **Daisy** - Slow development of service for the two WBV people who remain outside of Wiltshire in low secure settings. This will be mitigated by robust commissioning oversight to ensure that the project is brought in within time frames contained within contracts.
- **Care Programme Approach (CPA)** - There are capacity issues that need to be addressed within the Learning Disabilities social care team to enable all the people that required this approach to benefit from this enhanced process. A recruitment strategy is in place to address this resource shortfall and all complex cases will be case managed by Learning Disabilities team.
- The **transitions process** remains a vulnerable time for people with Learning Disabilities. There is still a need to ensure young adults with the most complex needs have the support they need to remain within Wiltshire, avoiding the need for costly educational and or hospital placements.
- **Autism** - The needs of people with Autism have not been thoroughly addressed through the project. There is currently a limited care pathway post diagnosis. Care pathway work is underway to consider what resources need to be in place to meet this unmet need.
- **NHSE Transformation Plan** – Will see a new requirement to ensure that, where people are at risk of admission to a specialist hospital, a care and treatment review (CTR) is undertaken to see if there are options that will prevent an admission. This may have resource implications for both the CCG and Wiltshire Council and there may be a risk regarding undertaking the CTRs in a timely fashion. This requirement is being included in care pathways being developed.

Next Steps

7. It is recommended that the Board notes;

- a. That the Winterbourne View, Transforming Care Project action

plan will need further work to deliver its outcomes, and continued oversight post December 2015.

- b. That further work will be required to meet the NHS England Transforming Care agenda over the next year.

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