

## Councillors Briefing Note

### No. 297

**Service :** Operational Children's Services (Terence Herbert, Associate Director)  
**Further Enquiries to:** Laurie Bell / Steve Milton (Communities, Transformation and Governance)  
**Date Prepared:** 18 May 2016  
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### UPDATE – CHANGES TO OFFICER SUPPORT FOR THE COMMUNITY LED YOUTH MODEL

We have looked in detail at how we provide support to the Community Led Youth Model, while ensuring it continues to be successful and becomes further embedded. A recent operational review (December 2015) shows the model is producing good results particularly where communities are fully engaged alongside council staff in supporting local delivery of positive youth activities.

The changes now underway will reduce the number of Community Youth Officers from 18 to 7. The new roles will be called Locality Youth Facilitators (LYFs), overseeing a number of community areas. The community areas will be grouped into hubs as follows:

North Hub Area	Central Hub Area	South Hub Area
Corsham, Chippenham, Calne, Royal Wootton Bassett, Malmesbury and Marlborough	Bradford on Avon, Trowbridge, Melksham, Westbury, Warminster, Tidworth, Pewsey and Devizes	Salisbury, Amesbury and Durrington, South Wilts and South West Wilts
3 LYFs	2 LYFs	2 LYFs <i>please see below</i>

The Locality Youth Facilitators will be directly line managed by the Community Engagement Managers. This will lead to improved linkages and more effective direct delivery despite the lower numbers of staff.

Local Youth Networks (LYNs) and their management groups will continue to be supported and area boards will continue to have revenue funds to help local providers of positive activities for young people. This is in line with the council's priority to enable communities to do more for themselves. All council officers involved (all 18 Community Engagement

Managers and Locality Youth Facilitators) are equally committed to working in partnership to continue to make local delivery successful.

Although we have been successful in filling five of the seven redeployment roles, it has not been possible to find two roles to cover the South Hub Area. Our intention is to commission a third sector organisation to take on this role as soon as possible. Updates will be provided as necessary to ensure that all affected area boards are aware of the timetable.

The following five staff have been appointed to the north and the central hub areas:

Jan Bowra, Helen Bradley, Emma Drage, Nicola Sage and Richard Williams

Head of Service Steve Milton will confirm in due course which Locality Youth Facilitators are identified for which areas and which Community Engagement Managers will be their line managers.

They will continue to support (and be supported by) our two apprentices, Natalie Viveash and Jack Oatley.

The new Locality Youth Facilitator roles will start on 1<sup>st</sup> June 2016 and it is planned that (where notice periods allow) there will be a period of crossover and handover between old and new.

While we are making changes to officer support, we are not making direct changes to the services of the Community Led Youth Model targeted for children and young people in need of additional support. Vulnerable young people will continue to receive all the necessary support they need, and there are clear pathways in to Early Help to ensure that young people's needs can be addressed at the earliest opportunity.

The Early Help Service is part of Operational Children's Services and currently consists of staff working across Wiltshire, covering roles such as:

- Educational Welfare Officers
- NEET Personal Advisers
- Youth Offending and Prevention
- Targeted Youth Support, targeted educational support staff working in schools
- Ethnic Minority Achievement
- Behaviour Support
- Travellers Support
- Medical Needs Support staff
- Early Years Intervention Officers.

If contact is required with any member of the Early Help Service there is one single number to call – 01225 718230. The Early Help single point of entry number is available every day between 9am and 4.30pm, and staff receiving calls will promptly direct callers to the right part of the service that they require.

If those in the community are directly concerned about a young person's safeguarding or child protection issues; contact should be made with the Multi-Agency Safeguarding Hub (working hours) on 0300 456 0108. If the concerns are out of working hours, the Emergency Duty Service can be contacted on 0845 60 70 888.

If you wish to know more about the role of the Locality Youth Facilitator; the job description can be made available. For more information – contact: [steve.milton@wiltshire.gov.uk](mailto:steve.milton@wiltshire.gov.uk)