

## HEALTH SELECT COMMITTEE

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### **DRAFT MINUTES OF THE HEALTH SELECT COMMITTEE MEETING HELD ON 27 SEPTEMBER 2016 AT KENNET ROOM - COUNTY HALL, TROWBRIDGE BA14 8JN.**

#### **Present:**

Cllr Chuck Berry (Chairman), Cllr Gordon King (Vice Chairman), Cllr Chris Caswill, Cllr Christine Crisp, Cllr Sue Evans, Cllr David Jenkins, Cllr Bob Jones MBE, Cllr John Knight, Cllr Paul Oatway QPM, Diane Gooch, Steve Wheeler, Cllr Peter Evans (Substitute) and Cllr Jerry Wickham

#### **Also Present:**

Cllr Jerry Wickham

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#### **61 Apologies**

Apologies were received from Councillor Mary Champion, Stakeholder - Irene Kohler and Councillor Mary Douglas who was replaced at the meeting by Councillor Peter Evans.

#### **62 Minutes of the Previous Meeting**

The meeting considered the minutes of the Health Select Committee meeting held on 21 June 2016.

#### **Resolved**

**To approve the minutes of the meeting held on the 21 June 2016 for signing.**

#### **63 Declarations of Interest**

There were no declarations of interest.

#### **64 Chairman's Announcements**

The Chairman drew the meeting's attention to information circulated to Members relating to the Avon and Wiltshire Mental Health Partnership.

#### **65 Public Participation**

The Chairman invited Brian Warwick to address the meeting under the HTLAH item.

## 66 **Great Western Hospitals - CQC inspection report**

In April 2016 the Care Quality Commission (CQC) undertook a focused inspection on the GWH Trust to follow up on concerns identified in a Section 29A Warning Notice served in December 2015. This followed a comprehensive inspection of the trust in September 2015. The resulting report was published on 8 August 2016 and can be viewed at this [link](#).

Dina McAlpine, Director of Quality at Wiltshire CCG, will attend to provide an overview of the report's findings.

In the course of the presentation and discussion, the issues highlighted included: that some areas require improvement; that good multi-disciplinary working had been identified; that a good culture existed for reporting serious incidents; the culture of good, caring, compassionate staff; that occupancy rates were running high and impacting on safety and effectiveness; the warning notice in relation to A&E; that some staffing levels were of concern; that some safeguarding training needed improvement; that some concerns over the way that risk registers linked together, and how can share issues be addressed properly; that Trust was re-inspected in April to address warning notice issues; that the action plan was acknowledged as being comprehensive but that improvements needed to be quicker.

### **Resolved**

- 1. To note the CQC inspection report following the inspection undertaken in April 2016 and the overall grading of 'Requires Improvement'.**
- 2. To ask the CCG and GWH to attend the Committee's next meeting and provide a thematic overview of progress with delivering the improvements required by the CQC report.**
- 3. To receive a briefing on NHS finances, including the funding of acute hospitals, at a future meeting.**

## 67 **Salisbury NHS Foundation Trust - CQC inspection report**

In December 2015 the Care Quality Commission (CQC) inspected this trust as part of its programme of comprehensive inspections. The team inspected the standard eight core services as well as the spinal service.

Overall, this trust was rated as requiring improvement. CQC rated it as requiring improvement for safety, being responsive to patients needs and for being well led and good for providing effective care and being caring.

The resulting report was published on 4 April 2016 and can be viewed at this [link](#).

The Chairman welcomed Dina McAlpine, Director of Quality at Wiltshire CCG, who attended the meeting to provide an overview of the report's findings. Lorna Wilkinson, Director of Nursing, from Salisbury Trust, also attend to answer any questions at the meeting.

In the course of the presentation and discussion, the issues highlighted included: that the trust had received an overall rating of 'requires improvement', with specific issues that were good and others that required further work; that report stated that staff provided compassionate care; that positive culture existed amongst staff, and that senior management were visible; the strong culture of reporting and learning from incidents; that the bereavement suite facilities, and midwife care were noted as an outstanding; the good communication between teams in the hospital; that areas of improvement included staffing levels, maintaining single sex accommodation in particular units; and that an action plan had been agreed to address issues for improvement.

The Chairman thanked the officers for their attendance.

### **Resolved**

**To note the CQC inspection report, the overall grading of 'Requires Improvement', the plans in place for addressing the challenges identified, and the many areas of success.**

### **68 South West Ambulance Service Trust (SWAST) Performance in Wiltshire**

The meeting received a report which outlined performance information relating to the ambulance service's performance in Wiltshire. Representatives from SWAST attend the meeting to introduce the report and answer members' questions.

In the course of the presentation and discussion, the issues highlighted included: that previously the Trust's performance was scrutinised by the Joint SWAST Committee, which included Wiltshire and a number of other councils in the South West; that in Autumn 2015 a proposal was circulated for participating councils to disband the joint committee in favour of making local arrangements and in March 2016 the Health Select Committee supported this proposal; that it had been agreed to provide annual reports to the Committee on the performance of the ambulance service in Wiltshire; that an invited had been extended to Councillors to visit facilities that trust covers a fifth of England

geographically; the different methods of treating patients including over the phone; the number of patients dealt with remotely; the performance of treating people in homes and not to hospital – only 43% to A&E; the need to focus resources on those most in need; the role of community first responders; how performance is measured and how it can be improved to measure quality better; how steps were taken to address recruitment issues; the links to the defibrillator scheme; how the region copes with seasonal visitors and large events such as Glastonbury; and how Council's can work to support the ambulance service.

## **Resolved**

### **To note:**

- 1. the information provided on the ambulance service's performance in Wiltshire and to thank the Trust for providing a clear report.**
- 2. the challenges faced by the ambulance service in meeting certain response time targets due to the geography of the county.**
- 3. the benefits of having defibrillators available in public places and to request a list of where defibrillators are currently located in Wiltshire.**
- 4. the challenges faced nationally in recruiting sufficient staff to deliver ambulance services.**
- 5. the work underway to reduce the number of inappropriate referrals to the ambulance service.**

## **69 'Help to Live at Home' service commissioning**

On 14 June Cabinet received a report (attached) providing an update on the outcome of the recent 'Help to Live at Home' (HTLAH) tender process; requested approval to award to the preferred provider(s); and sought authorisation to extend two contract lots with an incumbent Provider. Following discussion, it was resolved,

1. That the contracts with Somerset Care Ltd are extended for the full extension available, West 2 until September 2018 and North 2 until April 2019
2. That following the recent tender process that the contracts currently held by Mihomecare and Leonard Cheshire for HTLAH are awarded to the preferred provider(s) identified through the current tender process.
3. That authority is delegated to the Corporate Director and Associate Director for Adult Services, in consultation with the Cabinet Member for Health (including Public Health and Adult Social Care), to finalise the

terms of the contracts and to agree the extension with Somerset Care Ltd.

Following this, it was requested that the item appear on the agenda for the next meeting of the Health Select Committee.

In a response to a question from Councillor Caswill, James Cawley state that he was believed the Council had appointed Mears as the best provider, and remained confident that they will be able to meet the contract. Furthermore, the contractor paid above the national minimum wage which would help them to recruit people. It was acknowledged that there remained some workforce issues that are common to health care providers across the county, which is a low unemployment area. James Cawley confirmed that he had spoken to chief executive of Mears recently to continue to address issues.

In response to concerns raised by Mr Brian Warwick, the Chairman asked that the Cabinet Member Councillor Jerry Wickham and the officers look into the matters raised. James Cawley also offered to include the Vice-Chairman in officer meetings.

### **Resolved**

- 1. To note the urgent decisions taken by Cabinet on 14 June regarding the tendering of 'Help to Live at Home' contracts.**
- 2. To note the concerns expressed by Brian Warwick about aspects of the Help to Live at Home service and to ask the Cabinet Member and officers to bring information back to the Committee regarding how these are being dealt with.**
- 3. To ask the Vice-Chairman to attend the officers group and report back any non-confidential matters to the Committee.**

### **70 Minor Injury Units**

Douglas Blair and Ted Wilson attended the meeting to outline proposals to change the opening hours of the Trowbridge and Chippenham Minor Injuries Units (MIU).

In the course of the presentation and discussion, issues raised included: that Wiltshire Health & Care (WHC) manages both Trowbridge and Chippenham Minor Injury Units (MIU) as part of their Wiltshire Adult Community Services contract; that the Trowbridge MIU is currently open 24hrs and Chippenham is open between 7am and 1am; that both MIUs are experiencing difficulties in maintaining appropriate and safe staffing levels throughout the night. Patient attendances overnight are also historically very low with an average of 2.3 patients per night at Trowbridge supported by two senior nurses at a cost per patient of £117 overnight compared with £21 per patient during the day;

Chippenham has even less attendances; that the proposal is to revise the opening times for both MIUs so that they are consistently open from 7am to 11pm 7 days per week; that the benefits of this change are hoped to be: no more unplanned closures at night time, better use of existing resources, less reliance on agency and bank staff and a standardisation of service provision will provide greater clarity for the public on what services are available and when.

It was noted: that any savings that may accrue from this change would be reinvested back into the provision of community services; that urgent Out of Hours services remain unchanged and potential patients can get appointments as appropriate via NHS111; that there would be a minimal, if any impact on neighbouring Accident and Emergency departments as the numbers are so low and many of these overnight patients are minor illness not minor injury.

### **Resolved**

**To note and support the proposal from Wiltshire Health & Care and Wiltshire CCG to amend the opening hours of Trowbridge and Chippenham Minor Injury Units to 7am to 11pm with a review being undertaken at the end of the financial year.**

#### **71 Non-elected representation on Committee**

The Chairman stated that in the light of the Overview & Scrutiny Management Committee's impending review of engagement, it would be premature to consider the issue of non-elected representatives on the Health Select Committee. Therefore, he was not proposing any changes to the arrangements.

#### **72 Task Group Update**

The meeting received an update regarding the work of their task groups as follows:

##### Better Care Plan Task Group

That the task group had met on 12 September and considered the following:

- Outcomes from the task group meetings with Salisbury Foundation Trust, Camelot Care Home, MEARS care provider and Bradford-on-Avon Integrated Team.
- Update on the Better Care Plan performance dashboard
- Update on Workforce issues
- Update on the Single View project

The task group would next meet on 3 October when it will consider its final report, prior to bringing it to the Committee on 15 November.

##### Obesity and Child Poverty Task Group (Joint With Children's Select

Committee)

That on 31 May the Children's Select Committee had received the executive response to the task group's final report. In considering this, the committee recommended that the Task Group reconvene to consider and comment on the implementation plan prior to final adoption by Cabinet on 19 July 2016.

A report of the task group's comments to Cabinet can be viewed [here](#).

**73 Forward Work Programme**

The meeting noted the forward work programme.

**74 Urgent Items**

There were no urgent items.

**75 Date of Next Meeting**

15 November 2016.

(Duration of meeting: 2.00 - 4.59 pm)

The Officer who has produced these minutes is Will Oulton, of Democratic Services, direct line (01225) 713935, e-mail [william.oulton@wiltshire.gov.uk](mailto:william.oulton@wiltshire.gov.uk)

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