

Bradford on Avon Health and Wellbeing Group

Note of meeting on 28 June 2017 at St Margaret's Surgery, Bradford on Avon

Present:

Councillor Johnny Kidney (Chairman), Peter Dunford - Wiltshire Council/ Bradford on Avon Area Board

Councillor Jennie Parker, Bradford on Avon Town Council

Helen Henderson – Wiltshire Council, Adult Social Care

Sasho Spirovski, Ruth Randall – Bradford on Avon and Melksham Health Partnership

Pippa Webster, Ginnie Heads - Age UK Wiltshire

Michael Darlow - Bradford on Avon Seniors Forum/ Healthwatch Wiltshire/ RUH Patients Participation Forum

Angie Hulin, SEAP Advocacy

Apologies:

Amanda Brookes, Bradford on Avon and Melksham Health Partnership

1. Introductions

All introduced themselves. Johnny is the elected member for Winsley and Westwood and Portfolio Holder for Adult Social Care Transformation at Wiltshire Council; Jennie is a former social worker; Sasho and Ruth are part of a new integrated “Transforming Care of Older People” team at the surgery for which Ginnie is the new “Living Well Co-ordinator” for Bradford on Avon; Pippa manages the service at Age UK Wiltshire; Helen manages the social care team for Bradford on Avon and Melksham; Michael chairs the Seniors Forum and represents Healthwatch and RUH patients; Angie is an independent health complaints advocate.

2. Terms of Reference for Health & Wellbeing Group

The Health and Wellbeing Group is a sub group of the Area Board. It represents a wide range of community stakeholders who work in partnership to facilitate well-being across the community area. HWGs will identify local needs, priorities and outcomes and make recommendations to the Area Board on how funding for activities should be deployed.

3. Sustainability and Transformation Plan for the B&NES, Swindon and Wiltshire Area

All health and social care organisations are working together across Bath and North East Somerset (B&NES), Swindon and Wiltshire on a five year sustainability and transformation plan (STP) to improve the local population's health and wellbeing, to improve service quality and to deliver financial stability. A joint approach is being

developed that will help deliver the aims of the Five Year Forward View and is in line with other important national guidance such as GP Forward View, Mental Health Taskforce Report and National Maternity Review. Michael reported that consultation on the STP has been delayed since March. The CCG and Wiltshire Council have announced the appointment of a joint head of service.

4. Living Well Project

Pippa and Ginnie introduced the project which is a 2 year pilot in Bradford on Avon, 3-way funded by the Health Partnership, the Area Board and the Town Council. Ginnie works alongside Sasho, the Care Co-ordinator in the TCOP team, visiting the elderly, frail and vulnerable in their homes to conduct “guided conversations” from which unmet health and care needs are recorded. Health issues are referred to the GPs and care issues are referred to volunteers at Age UK Wiltshire and others recruited in the local community. Small interventions can make large quality of life improvements to clients, such as help with dog walking, cleaning, gardening, and referrals are made to services in the community such as luncheon clubs, the Leg Club and Memory Cafe. Age UK Wiltshire provides all safeguarding training and DBS checking at no cost. Ginnie attends the Multi-Disciplinary Team meetings every 2 weeks with the GPs where referrals are made to the Living Well service.

5. Social Care Update

Helen reported that she had recently recruited 2 new social workers to help with a heavy workload in her team. Problems remain with the reliability of some care providers. The integration of health and social care locally is generally working well (although mental health services are still not represented) and information is now pooled in a shared IT database, “Single View”.

6. Report of Seniors Forum “Age Matters” events in Holt and elsewhere

Michael reported on the concerns of older people and carers regarding health and social care, gathered from “Age Matters” events run by the Seniors Forum in Holt, Westwood and the town of Bradford on Avon. An issue of concern is the high level of falls resulting in hospitalisation among people aged 65 and over which is 25% higher than the Wiltshire average. The report cites dangerous and poorly maintained pavements and footpaths and Wiltshire Council figures which show that it costs significantly more to repair any given length of carriageway in the Bradford On Avon Community Area than elsewhere in the county, due to the topography and historic environment. This matter has been raised with highways engineers who point to very limited budgets to be able to improve the situation. Other unmet needs include the facility to pick up prescriptions in the villages without having to go into town. This service is available on demand but there is currently low awareness of it. If prescriptions were available through small pharmacies (or village shops) in Holt and Westwood, for instance, this would be a valuable service. The full report is appended to these minutes. The Chairman responded to say that the Area Board had agreed to survey the parish councils to gather evidence and to map the problems.

Michael also reported that he had been interviewed regarding the non-emergency Patient Ambulance Service, provided by Arriva, and expressed concerns over the

poor contract and poor service being delivered. The interview would be broadcast on BBC radio and television that day.

The Seniors Forum is running training in First Aid and Defibrillator use in August. There is also a session on 6 July at the Mount Pleasant Centre. It was agreed that more of these community training events are needed.

7. Report of Dementia Friendly Steering Group

Peter reported that a Dementia Action Alliance has been set up between Wiltshire Council, Alzheimers Support, the Health Partnership, Dorothy House, Churches Together, the Seniors Forum and others. A successful programme of events was recently sponsored by the Area Board and delivered for Dementia Awareness week, including a dementia play at Dorothy House; a Virtual Dementia Tour at Wiltshire Heights Care Home; a Cake Concert at the Wiltshire Music Centre; and the launch of a new Memory Café at Holy Trinity Church. An ongoing programme of work includes the delivery of Dementia Friends Information Sessions and the recruitment of a network of Dementia Friends Champions. Business engagement is a current focus and a leaflet, a sticker and small grant scheme have been instigated with funding from the Area Board, to encourage shops, cafes and public buildings to become members of a “Dementia Friendly Bradford on Avon” initiative.

8. Mental Health Awareness Workshop

Peter reported that Karen Spence from the Public Health team was offering to co-ordinate a mental health workshop for individual Health and Wellbeing Groups and that this had been delivered with success in other localities. Given the prominence of mental health issues for both old and young in the Joint Strategic Assessment outcomes for the Bradford on Avon community area, it was AGREED to seek more information with a view to running a mental health workshop later this year.

9. Any Other Business

Angie explained that SEAP was an independent advocacy service to help clients through the NHS complaints process.

10. Date of Next Meeting

Wednesday 6 September, The Hub, Church Street, Bradford on Avon at 10am