

## Marlborough Area Board Report

July 2017

### 1. East Community Policing Team

**Sector Head:**  
Inspector Nick Mawson



**Sector Deputy:**  
Sergeant Mark Andrews



**Community Coordinator:**  
PC Teresa Herbert



#### Marlborough PCSO's

PCSO Mark Braithwaite



PCSO Lucy Stonestreet



Hello and welcome to this Community Policing Team report.

We have just completed a busy period of attendance to Parish annual meetings in recent weeks, in our efforts to reach as many of the fifty plus Parish and Town councils we work in partnership with. This has allowed for feedback in relation to policing priorities, areas of concern and relevant tasking of officers for local engagement, in addition to our daily policing and tasking commitments.

Our monthly report, established at the commencement of the CPT model, sent to each of our Parish councils has assisted with this process of information sharing. Please do advise our community co-ordinator if you have any further feedback regarding this.



## **Update from Helen Kennedy, Head of Media Services, Wiltshire Police**

Many areas boards are raising the issue that our 101 Call handling for Wiltshire remains below the standards we wish to deliver.

To give context to the current position it is important to understand that there has been a significant shift in the way we manage our demand within the Police Service.

The Community Policing Model recognises that the Police service is being asked to do 'more with less' and helps to address this fact by assessing the demand at the first point of contact. The call handler will assess the threat, harm and risk without necessarily tasking an officer to attend in the first instance. The adage they work to in our Communication Centre is to get it right first time.

As a result of this change in handling we have seen an increase in waiting times for calls to be answered.

However, since we initiated the CPT Model, calls for immediate help have seen an improvement.

It is also important to note that we have engaged in a significant recruitment phase for many roles within the CPT. Police Officers, PCSO, Local Crime Investigators and Prisoner Transport Team members have all been recruited. Where do we find people with the right skills to do these roles? One area is our Communication Centre. These are members of Police Staff who have been trained in aspects of law and have good communication skills. It is not surprising that they then wish to use their training and continue to develop. Consequently recruitment and retention of staff is a challenge, however to reassure you our Communication Centre Leadership team have a well-established rolling recruitment programme in place.

We continue to review and assess where improvements are needed. We are currently exploring solutions including on-line reporting of crime, a more informative website and on-line chat and hope this different access channels will start to be available late summer 2017. We will not solve this issue overnight and are working hard on any problems to deliver the best possible service to those who contact us.

Thank you for your continued support to Wiltshire Police.

Please follow us on:

Twitter <https://twitter.com/wiltshirepolice>

Facebook <https://www.facebook.com/wiltshirepolice/>

Or sign up to Community Messaging <https://www.wiltsmessaging.co.uk/> our free Community Messaging service will also help keep you updated about policing and crime in your local area.

## **2. CPT - Current Priorities & Consultation Opportunities:**

### **Current Priorities Marlborough and surrounding areas.**

#### **ASB Waitrose car park & Coopers Meadow**

Targeted patrols behind Waitrose car park and Coopers Meadow are part of this priority which was implemented on the 8<sup>th</sup> of June from reports of littering and cannabis use in the area.

Local Officers will use a variety of tools such as, Cannabis street warnings, Community Protection warning notice, Acceptable behaviour contracts and Dispersal orders where appropriate. We will also continue to utilise multi-agency approach and include the expertise of Wiltshire Council's Anti-Social behaviour team to reduce the issues.

We are aware that anti-social behaviour often increases as the weather improves and as such this priority will remain open until we are satisfied with the outcome.

Community intelligence is crucial for us to achieve this aim so please continue to report incidents, information and any concerns.

#### **Dwelling and non-dwelling burglaries.**

Over 300 targeted patrols have occurred since this niche priority was created on the 26<sup>th</sup> October 2016 (at the commencement of CPT). The demonstrated effort from CPT East patrols and work continuing enquiries, has shown an improvement, as since the last Area Board meeting, burglaries in the Marlborough area have decreased from thirty nine to twenty two over the two month period of May and June.

Of the twenty two reported crimes, a total of four business premises were burgled across Manton, Ramsbury, Wilton and Ogbourne St Andrews. An Offender was detained and arrested at the scene of the crime in Wilton and a combination of witness information and forensic evidence has led to a potential identification of a suspect for the burglary in Ogbourne St Andrews, enquiries are progressing with the investigation.

A total of five residential properties were burgled between May and June, two of these in Aldbourne and Broad Hinton were unoccupied at the time of the incident where no items have been reportedly stolen. On the 2<sup>nd</sup> of May in Marlborough a property was forced entry with items of jewellery taken. An extensive investigation is continuing through a combination of forensic evidence, CCTV and vehicle enquiries. On the 19<sup>th</sup> of May, a dwelling burglary in Great Bedwyn where the suspects were disturbed whilst inside the property led to arrest of two suspects from a combination of witness dash cam and forensic evidence. Enquiries are progressing whilst the suspects have been released under investigation.

An Aggravated burglary on the 26<sup>th</sup> of May in Ogbourne St George took place where the residents were held captive to a violent ordeal lasting up to almost half an hour. The Offenders were eventually discovered by another family member and left the scene prior to Police arrival. A large scale investigation continues to identify the suspects.

A large proportion of the burglaries occurred to either sheds or garages during this period, items such as Gardening equipment, power tools and bicycles have been targeted. The Ramsbury area experienced five of these types of crime, with two in Aldbourne and one each in Mildenhall, Alton



Priors and Burbage. Enquiries are continuing for the Ramsbury area, with efforts to identify potential suspects.

Wiltshire Police will be continuing to try and limit the number of offences by pro-active policing and ongoing policing operations in these areas.

A rural crime operation was carried out in early February. This involved local estate managers and gamekeepers, as well as our colleagues from Thames Valley Police, there are more planned in the coming weeks and months alongside our Special Constabulary colleagues.

Community intelligence is crucial for us to achieve this aim so please continue to report incidents, information and any concerns.

### **Theft from motor vehicles**

CPT East have continued to remain focused upon proactive policing and preventative interventions, including a red route system of targeted patrols with over 300 targeted patrols being conducted in relation to this priority. Crime reduction work with The National Trust and English Heritage and increased signage, along with community engagement has proved successful with a marked reduction for the second consecutive 60 day period.

Nine thefts from motor vehicle offences have occurred within the past month across the Devizes, Pewsey & Marlborough area with locations of Martin Sell Hill, Milk Hill, Pewsey White Horse, Everleigh Road & Roundway Hill White Horse.

Several of the beauty spot locations recently targeted currently have no Police warning signage - having been forcibly removed, which includes our posters. Thank you for funding further metal Police warning notice signage for fitting at such locations, these will alert our visitors of the need to be vigilant and not to leave any valuables within parked and unattended vehicles.

Continued intelligence work is ongoing in relation to those nominals active in this area of criminality and again, community intelligence is crucial in assisting us to enable preventative policing. Two males have recently been charged with conspiracy to steal and this involves a very large number of offences across the CPT area, including Marlborough. The case is yet to reach trial but I hope to be able to report on this more fully at subsequent Area Boards.

### **Update re Rural Crime Partnership**

Recent meetings have been held with local farmers in east Wiltshire and the WCC Rights of Way Officer in relation to discussions concerning the use of byways for illegal purposes which is most impactive upon our east Wiltshire community. We are working together with our partners to consider relevant legislation and powers available for our use to robustly manage those offenders and offences identified.

Activity around hare coursing is a focus of concern and our rural crime team are planning forthcoming policing operations.

Operation ASTEN has involved dealing with illegal off roaders on Salisbury plain. These policing operations have continued in recent weeks with engagement and relevant disposal of offences identified.

### 3. Wiltshire Police Control strategy

Below is our Control Strategy for your reference. This focuses on how we conduct our operational policing based on the Police and Crime Plan. We will continue to align our resources with the threat/harm/risks presented in line with the control strategy.



### 4. Events

Our local officers continue to visit Marlborough Market - High Street 9am - 2pm, first Wednesday of each month for monthly community consultations.

#### Event planning

A toolkit is available from Wiltshire Council which gives fantastic guidance and advice for organising most types of events including topics ranging from traffic management to toilets and provides contact details for which agencies and departments need to be contacted when applying for various licences or road closures. It can be found at <http://www.wiltshire.gov.uk/public-events-toolkit.pdf> In essence all organisers must be responsible for identifying any risks and putting in measures to remove or reduce them.

**Nick Mawson**  
Sector Inspector,  
Wiltshire East CPT