

Marlborough and Ramsbury Local Area Boards – Report for 28th November 2017

Community Engagement

The local management teams at the fire stations and the District Support Office have actively been visiting the local Bedwyn area following the fire at Bedwyn Common to offer our Safe & Well visits and to give advice where necessary. We will continue to maintain a response to requests for home safety issue and we would urge anyone who requires a visit where we may be able to offer a free smoke alarm/s to contact us on our website.

<http://www.dwfire.org.uk/safety/safe-and-well-visits/>

We have been working with the Aldbourne community in relation to supporting their flood response plan in the event of an area wide flooding issue. All of our personnel on our fire stations are trained in water awareness and are able to assist during such an event if required.

Marlborough and Ramsbury Fire Stations have be joining the rest of the Service in our campaign to highlight the problem caused by the parking of vehicles that impede or delay Emergency Services from getting to their destination. The campaign went live in Wiltshire on Monday 13th November titled 'Are We Getting Through'. This has had high media interest and stations have been highlighting areas that prove problematic to them in getting our appliance to a destination in as quick a time as possible. Particularly problematic times are the school run times not only for appliances getting to their destination but also for responding personnel getting to the stations.

On-Call Recruitment

Both Marlborough & Ramsbury Fire stations continue to find it difficult to recruit new personnel into the Service due to work/personal life or due to the fact, people are unaware of just what we can offer as an employer (first Aid skills, LGV, Fire Safety knowledge). Without the continued support of employers in the area we will struggle to crew our appliances and to try and alleviate this issue Marlborough Fire station are holding a recruitment evening on the **28th November** at the station. We continue to seek new employees and anyone can contact any fire station or call our recruitment line on 01722 691444 or contact our team at recruitment@dwfire.org.uk .

Response

Total Fire Calls for Ramsbury (53) Fire station; 01/09/17 – 31/10/17

Category	Callsign	Incidents in 53 Area	Total Incidents attended
False Alarm	53P1	1	2
Fire	53P1	0	3
Other	53P1	0	0



Special Service	53P1	0	0
Total	52P1	1	5

Total incidents are in support of other stations

Availability of On-Call appliance 53P1 (Ramsbury); 01/09/17 – 31/10/17

Appliance	Day (06:00 - 18:00)	Night (18:00 - 06:00)	Total
53P1	17.18%	86.75%	51.96%

Total Fire Calls for Marlborough Fire station; 01/09/17 – 31/10/17

Category	Callsign	Incidents in 55 Area	Total Incidents attended
False Alarm	55P1	6	8
Fire	55P1	7	8
Other	55P1	1	1
Special Service	55P1	3	7
Total	55P1	17	24

Total incidents are in support of other stations

Availability of On-Call appliance 55P1; 01/09/17 – 31/10/17

Appliance	Day (06:00 - 18:00)	Night (18:00 - 06:00)	Total
55P1	80.05%	89.92%	84.99%

The 2nd appliance at Marlborough has not been included in this report as there was insufficient personnel available at the station to crew it since the last report and as such has not attended any incidents.

Where possible the Service has endeavoured to ensure Marlborough and Ramsbury have a fire crew available to attend incidents at all times. Unfortunately, due to reduced crewing levels across the Service and the lack of available Retained Duty System Firefighters at the stations, this has not always been achievable. Best efforts to provide robust fire cover are made daily by the officer in charge at the Service Control Centre and through recruitment we aim to be able to increase the amount of times the local appliances are available. We would



be grateful if local employers could be encouraged to release members of their staff to become RDS Firefighters within their community and allow for an increased availability of the local fire engines.

Recent Notable Incidents

On the 5th September, appliances from both Marlborough and Ramsbury attended a fire in a domestic garage in Bedwyn Common. The first appliance booked in attendance 15 minutes from being mobilised (5 minutes within the time set for rural areas of 20 minutes) to find a well-developed fire in the garage and the owner suffering from burns. Due to the nature of the information received by Fire Control, the Ambulance Service were notified who then mobilised a road vehicle (along with the Air Ambulance) to the scene. The owner was flown to hospital by Air Ambulance but unfortunately later died due to the injuries sustained in the fire.

As previously mentioned in the report, teams from the Fire Service's Safe & Well Department and the District Support Officer have visited the area where they have given advice and carried out a number of checks on domestic properties as well as providing reassurance to the local community.

If anyone thinks that they may have been missed by the team, then I would encourage contacting us on the email below and we will be happy to arrange a visit.

<http://www.dwfire.org.uk/safety/safe-and-well-visits/>

Community Safety Plan

Our Community Safety Plan is our vision until 2020 and can be found on the DWFRS website; <http://www.dwfire.org.uk/community-safety-plan/>

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