

Wiltshire Council

Health and Wellbeing Board

Thursday 17 May 2018

Subject: Better Care Plan Update and 2018-19 plan

Executive Summary

Non-elective admissions have increased when compared to last year but this is driven in the main by changes in coding at a couple of trusts and some transfer of responsibility from Specialised to CCG Commissioning.

The number of delayed transfer of care days (DTC) decreased in the latest February period, however we remain off trajectory. Overall in 2017-18 we are likely to see a reduction in delayed days compared to 2016-17. There have been good reductions in delayed days at RUH, SFT & AWP but this has been offset by increases at GWH and other out of area hospitals.

In 2017-18 there were 367 permanent admissions to care homes, this is a reduction on the 434 seen in 2016-17 and is well under the target of 525. This is a positive outcome, delivering our ambition of care closer to home.

There are some data quality issues surrounding the measurement of those people still at home 91 days after discharge which are being managed with a view to correcting the data from April onwards.

In 2017-18 the BCF has made a positive impact on decreasing delayed transfers of care. During 2018-19 we will continue to evaluate the current schemes against national best practice models as well as supporting the new market model for domiciliary care in Wiltshire that underpins the transformational change of delivering care closer to home or at home.

On Thursday 26th April, a joint strategy planning workshop took place involving all System leaders from across the Wiltshire Health and Social Care in Wiltshire, to look at how all partners could work better together. It was fully accepted, by everyone, that there was a great deal of excellent work taking place but that this needed to be far more integrated in the interests of our residents. A Strategic and whole system approach is now to be taken – please see below (Section 5)

Proposal(s)

It is recommended that the Board:

- i. Note the performance levels contained in the Integration and Better Care Fund Dashboard

- ii. Note the progress being made to further improve our whole system governance and leadership for Wiltshire residents.

Reason for Proposal

To provide assurance the Better Care Fund Programme is taking forward the Health and Wellbeing Board priorities aligned to transforming care from an acute to community or home.

Subject: Better Care Fund Programme Dashboard

Purpose of Report

1. To provide a status report for the Better Care Fund Programme, including an update on the Section 75 agreement.

Background

2. The Better Care Plan is established across Wiltshire, leading schemes, managing the system in terms of flow, responding to increased pressures and developing a consistent approach in relation to measurement, monitoring and delivery. The Better Care Fund Programme provides a platform for transformation and system wide integration.

Main Considerations

3. The Better Care Fund plan for 2018-19 continues to take forward the commitment of reducing hospital based care to care local or at home. This is supported by a responsive Home First model that will continue to be strengthened in 2018/19 as our new service models are commissioned.
4. The performance dashboard at **Appendix 1** shows that:
 - Overall non-elective admissions for Wiltshire at M11 were around 11.9% (4,690 admissions) higher than last year, but this is driven in the main by changes in coding at a couple of trusts and some transfer of responsibility from Specialised to CCG Commissioning, without these changes the increase would be around 5.9% (1,633 admissions). Avoidable emergency admissions are up 0.1% (5 admissions) and admissions from non-LD care homes are down 1.7% (28 admissions) on the same period last.
 - New permanent admissions to care homes remain at historically low levels with 367 placements in 2017-18 compared to 434 in 2016-17.
 - The percentage of people at home 91 days post hospital discharge has reduced, data quality issues are causing issues with regards to the production of accurate performance information which is being managed to ensure reliable information for 2018-19.
 - The number of bed days lost as a result of delayed transfers of care continues to fall and performance is improving on that seen earlier in the year, however our position remains above the planned trajectory.

- Urgent care at home continues to see more referrals, with 72 in January, which is close to the target of 80 people, however the % of admissions avoided was lower at 75%
- Help to live at home activity increased in March for new cases, the total was 31 compared to 28 in February
- Urgent Care at home activity has increased 36% on the same period last year.
- In 2017-18 there were 632 admissions to an Intermediate Care Bed which is broadly similar to 2016-17 (624) discharges were slightly higher in 2017-18 at 632 compared to 2016-17 (604).
- Domiciliary Care activity for ongoing support is 9.1% higher than last year suggesting the new models of care to support Home First is starting to change the system model from residential to normal residential of choice.

Better Care Fund 2017/19

5. On Thursday 26th April a joint strategy planning workshop took place involving all System leaders from across the Wiltshire Health and Social Care in Wiltshire, to look at how all partners could work better together. It was fully accepted, by everyone, that there was a great deal of excellent work taking place but that this needed to be far more integrated in the interests of our residents.

All agencies, working in an open, honest and collaborative manner, committed to:

- A single overarching strategy to provide more effective prevention, health and social care outcomes for the population
- Strengthen the arrangements of Wiltshire's Health and Wellbeing Board
- Reaffirm their commitment for the selection and appointment of a joint Accountable Officer/Corporate Director post for Wiltshire's Clinical Commissioning Group and Wiltshire Council during 2018
- Develop and review of the governance arrangements spanning all organisations
- Develop a joint integrated workforce strategy
- Provide regular updates on the progress all are making

We will be presenting our early work, to the CQC Summit, on June 12th.

6. A review of the schemes contained within the BCF pooled fund is almost complete to ensure that schemes continue to contribute to the overall improvement of the whole health and social care system. This work is now connected to the strategic work underway above in section 5, and detailed proposals to make changes to the BCF schemes will be taken to the JCB, and new Integration and Better Care board for review and approval.

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Appendices:
Appendix 1: BCP Dashboard