

# October 2018

# The right healthcare, for you, with you, near you

NHS Wiltshire Clinical Commissioning Group (CCG) is responsible for commissioning a broad range of healthcare for the population of Wiltshire. We are led by experienced local GPs drawn from across the county, who provide clear clinical leadership to the big decisions affecting the future of healthcare provision in Wiltshire, carefully tailored to meet the differing needs of people locally.

Our vision is to ensure the provision of a health service which is high quality, effective, clinically-led and local. We are committed to delivering healthcare that meets the needs of Wiltshire people, to consult and engage with our population to enable them to be involved in decisions made about health services and to deliver those services to people in their own homes or as close to home as possible.

#### News

#### Improved access to GPs

From 1 October 2018 people registered with a Wiltshire practice are able to book routine appointments to see a GP, practice nurse or other health professional in the evenings from 6.30pm to 8pm, and at weekends and Bank Holidays.

Across the population of Wiltshire there is an additional 235 hours per week of clinical time in this move to improve access to health services.

You won't always be able to see your registered GP and may need to go to a different practice in your area to take up the after-hours and weekend appointments.



#### **GP** Alliance

The Wiltshire GP Alliance (WGPA) is a not-for-profit group made up of almost all the GPs across Wiltshire. It aims to help practices work better together to improve GP resilience, and stimulate and share improvements – for instance with availability of GP appointments – across the county.

WGPA are managing the improved access provision in Wiltshire which means surgeries are now working together to provide extra appointments in the evening and at weekends.

The alliance is still in its early days but they aim to provide more services 'at scale' by supporting genuine cooperation between practices, and help stabilise the workforce, and facilitate transformation to solve problems in health and care.

### BaNES, Swindon and Wiltshire Sustainability and Transformation Partnership

Click on the banner to read an update from the STP or go to www.bswstp.nhs.uk/news.



#### **News archive**

Read more news from Wiltshire CCG in our <u>news archive</u> – www.wiltshireccg.nhs.uk/news/news-archive

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#### Have your say

#### **Urgent GP appointments**

We want to hear your views on accessing urgent GP appointments – appointments that are booked on the day and are for patients who have health problems which cannot wait for a routine appointment.

Tell us what you think by completing the <u>short survey</u> on our website – www.wiltshireccg.nhs.uk

## Campaigns

## Help Us Help You

This winter, NHS England and Public Health England are introducing a new overarching brand that brings together all the winter pressures campaign activity - Help Us, Help You. In recent years there has been an increasing emphasis on people taking responsibility for staying healthy and managing their own health and Help Us, Help You is a powerful new way to build on this.



The first phase of national advertising and promotion is focusing on increasing the number of people who call 111 when they have an urgent but not life-threatening medical need. The aim is reduce the number of people going to A&E departments or calling 999. The NHS 111 campaign runs from 1 October to 25 November 2018.

The next phase is Stay Well This Winter which in October is encouraging people to get a flu vaccination, and then in November includes messaging around early and effective treatment for respiratory ailments. The November campaign will focus on older people and people with long-term health conditions.

Other campaign elements in coming months will focus on extended GP access, NHS 111 online and pharmacy.

### **Keep Antibiotics Working**

Public Health England's 'Keep Antibiotics Working' campaign returned on Tuesday 23rd October to alert the public to the risks of antibiotic resistance with the aim of reducing patient's expectation for antibiotics.

Whilst antibiotics are vital for treating many infections, there is evidence that antibiotics are often used when they are not needed, for example, for viral infections such as colds or flu where they are not effective or for illnesses that can get better by themselves. Research has shown that this is, at least in part, due to patients expecting antibiotics, without understanding that they may not be effective for their illness.



To find out more about the campaigns we are supporting visit www.wiltshireccg.nhs.uk/campaigns

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