

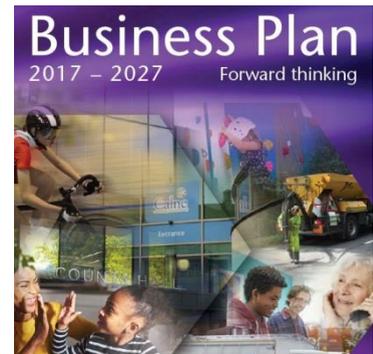
Parish Newsletter – 17 July 2017

## Council's 10-year business plan agreed

Wiltshire Council's business plan, which outlines an ambitious programme of work to be carried out over the next 10 years, has been agreed.

The plan, which covers the period from 2017 to 2027, sets out our vision to create strong communities, prioritising growing the economy, protecting those who are most vulnerable, and working with partners in an innovative and effective way.

Colour, black and white, and text-only versions of the plan are available on [our website](#) or below.



business-plan-2017- Wiltshire Council  
27-draftv7-singles-grBusiness Plan 2017-21

## Online consultation and information events give people opportunity to have their say on future housing plans

A series of information events, as part of a consultation on a draft plan which sets out how Wiltshire Council can plan effectively for growth and meet housing needs for the future, are being held across Wiltshire this month.

The information events at Trowbridge, Salisbury, Chippenham and Devizes will focus on the draft Housing Site Allocations Plan which sets out how to meet housing needs in the most sustainable way for the period up to 2026. The consultation will be launched on 14 July and will be available for comment for 10 weeks up to 5pm on 22 September 2017.



Housing growth is a government priority and all local authorities have to prepare plans to identify sites for development. Much of the housing growth for Wiltshire has already been delivered or identified and the proposed plan brings forward further sites, designed to ensure the scale of growth appropriate for Wiltshire as a whole is managed and directed at the most sustainable locations.

The draft plan also reviews existing boundaries around many of Wiltshire's settlements to ensure these are up to date.

The Wiltshire Core Strategy, which was adopted after wide consultation in 2015, sets the framework for the plan.

Toby Sturgis, Wiltshire Council cabinet member for planning said: "I'd encourage people to inspect these draft proposals and share their views by attending an event or filling in the online consultation. I'm looking forward to hearing what people have to say as we work together to ensure Wiltshire has sufficient housing for our local communities into the future."

The draft plan and accompanying documents will be made available for comment on the council's website at the start of the public consultation period from 14 July for 10 weeks. These will also be made available at the council's main offices (Chippenham, Salisbury and Trowbridge) and Wiltshire Council libraries. As part of the consultation there will be four public exhibitions from 12 noon to 7pm on:

- 19 July 2017 – Salisbury Guildhall
- 24 July 2017 – Devizes Town Hall
- 26 July 2017 – Trowbridge, County Hall

Once the consultation is complete the feedback will be considered by cabinet and full council before the draft plan is submitted to the Secretary of State for examination by an independent inspector. The inspector will consider the consultation responses as part of the examination and issue a report indicating whether the plan can be adopted.

## Changes to opening hours for calls and reception desks

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Opening hours for calls to Wiltshire Council and its reception desks will change from Monday 7 August to ensure calls can be answered more efficiently and to direct more resources to the busiest times.

Wiltshire Council's reception desk opening hours and customer service calls will change from 8:30am - 5:30pm to 9am - 5pm.

The 30 minute slots at the start and end of the day are the quieter times and staff will use those times to respond to emails, social media queries and for back office administrative duties. Entrance to the hubs will remain at 8:30am to 5:30pm for those wishing to use the hub facilities.

The changes will free up more time to deal with calls and face to face interactions during the busier times of the day and come as more Wiltshire residents opt to contact the council or find out information 24 hours a day via social media, emails and the My Wiltshire system.

Some services will be unaffected by the changes including libraries, leisure, registration, health and wellbeing centres and community campuses and the Multi Agency Safeguarding Hub (MASH). Details of their opening times are on the [Wiltshire Council website](#).

All calls outside of the core hours will be dealt with by the usual out of hours emergency system.

Also people can use the My Wiltshire service any time of day to report a range of issues including missed bin collection, highways, grass cutting, litter picking, fraud and trading standards. People can also let the council know of changes affecting their benefits and council tax on the app. The app has proven popular with more than 50,000 registered users.



Those who wish to report concerns online can go to <http://www.wiltshire.gov.uk/mywiltshire-online-reporting>

## Council supports police drug operation

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We have supported Wiltshire Police in their running of an operation in Salisbury over the past two days to [tackle the supply of Class A drugs](#) (Crack Cocaine and Heroin) in the area.

This carefully planned multi-agency operation followed intelligence gathered regarding the supply of Class A drugs which identified issues around potential County Line activity in the area.



County Lines are a national and regional issue, a group or gang based in an urban city who establish the supply of Class A drugs into smaller towns.

Violence and exploitation is often linked to county lines supply. There is a significant risk of emotional and physical harm to those they exploit or those who are indebted to them. Vulnerable people are often coerced into running or selling the drugs.

## What's on

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If you would like to promote an event in your area to staff and the wider public why not use the [events calendar](#) on our website. You can find the link to the calendar on the home page under ["What's on"](#).

Check what else is on at Wiltshire Music Centre in Bradford on Avon:

[www.wiltshiremusic.org.uk](http://www.wiltshiremusic.org.uk) and City Hall in Salisbury: [www.cityhallsalisbury.co.uk](http://www.cityhallsalisbury.co.uk)

## Quick links

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Area Board information - [www.wiltshire.gov.uk/communityandliving/areaboards.htm](http://www.wiltshire.gov.uk/communityandliving/areaboards.htm)

All the latest news releases - [www.wiltshire.gov.uk/latestnews.htm](http://www.wiltshire.gov.uk/latestnews.htm)

A blog for the heritage community of Wiltshire - <https://heritageinwiltshire.wordpress.com>

Community virtual notice boards - [www.wiltshire.gov.uk/ourcommunitymattersblogsites.htm](http://www.wiltshire.gov.uk/ourcommunitymattersblogsites.htm)

Recycle for Wiltshire - [www.recycleforwiltshire.com](http://www.recycleforwiltshire.com)

Roadworks - [www.wiltshire.gov.uk/roadshighwayspavements/roadworks.htm](http://www.wiltshire.gov.uk/roadshighwayspavements/roadworks.htm)

Tree wardens for Wiltshire - [www.wiltshiretreewardens.co.uk](http://www.wiltshiretreewardens.co.uk)

What's on in Wiltshire - [www.wiltshire.gov.uk/leisureandrecreation/whatson.htm](http://www.wiltshire.gov.uk/leisureandrecreation/whatson.htm)

What's on at City Hall in Salisbury - [www.cityhallsalisbury.co.uk](http://www.cityhallsalisbury.co.uk)

A blog for Wiltshire's arts community - <http://theartsinwiltshire.wordpress.com>

The latest news from the council is available on the [full newlisting](#) pages of the website