

Proposed Updated Police and Crime Plan Update 2019 Scorecard

Priority 1: Prevent crime and keep people safe	
1.1. Effective Wiltshire Police	
Measure	Status
Wiltshire Police being rated 'good' at preventing crime, tackling anti-social behaviour and keeping people safe by HMICFRS	New
Wiltshire Police being rated 'good' for effective specialist capabilities by HMICFRS	New
Crime recording compliance	Existing
Volumes of crime	Existing
Anti-social behaviour volume	Existing
Overall confidence in police	Existing
Hate crime volume	Existing
Overall confidence with the police in this area	Existing
1.2 Community Policing is the best it can be	
Measure	Status
CPT establishment level	New
Percentage of CPT staff at work	New
Percentage of CPT officers able to respond to crime	New
Delivery against all National guidelines on neighbourhood policing	New
Special Constable average hours deployed	Existing
Number of volunteers in post	Existing
1.3 Reduce Violent Crime	
Measure	Status
Wiltshire Police being rated 'good' at tackling serious and organised crime by HMICFRS	New
Volume of serious violent crime	Existing
Volume of knife crime	Existing
1.4 Tackle Cybercrime	
Measure	Status
Volume of cybercrime	Existing
1.5 Protect rural communities	
Measure	Status
Rural crime volume	New
Delivering NFU five point plan	New
1.6 Make our roads safer	
Measure	Status
Reducing those killed or serious injured on our roads	Existing

Priority 2: Protect the most vulnerable in society	
2.1 Tackle domestic abuse and sexual offences	
Measure	Status
Wiltshire Police being rated 'good' at protecting the most vulnerable by HMICFRS	New
Volume of domestic abuse crime	Existing
Outcome for Domestic Abuse	New
Domestic abuse conviction rates	New
Volume of sexual offences	Existing
Outcome for Sexual Offences	New
Sexual offences conviction rates	New
Percentage of unsuccessful domestic abuse and Sexual offence convictions due to victim issues	New
2.2 Support those in Mental Health Crisis get the help they need	
Measure	Status
S136 arrests	Existing
2.3 Protecting children and young people from harm	
Measure	Status
Volume of missing children	Existing
Volume of child sexual exploitation offences	Existing
First time entrants into the criminal justice system	New
2.4 Preventing offenders from offending	
Measure	Status
New reducing reoffending scordcard to be developed by WCJB	

Priority 3: Put victims, witnesses and communities at the heart of everything we do	
2.1 Tackle domestic abuse and sexual offences	
Measure	Status
Wiltshire Police being rated 'good' at protecting those who are vulnerable from harm, and supporting victims by HMICFRS	New
Satisfaction of victims with the whole experience	Existing
Satisfaction with being kept informed	Existing
Satisfaction with ease of contact	Existing
Satisfaction with treatment	Existing
Percentage of unsuccessful convictions due to victim issues	
3.2 Investigating crime	
Measure	Status
Wiltshire Police being rated 'good' at investigating crime and catching criminals by HMICFRS	New
Outcome rates	Existing
Quality of full files	Existing
Volume of Out of court disposals (including Restorative Justice)	New
3.2 Investigating crime	
Measure	Status
Average days offence to trail	New
Overall conviction rates	New

Priority 4: Secure a quality police service that is trusted and efficient	
4.1 An efficient police service	
Measure	Status
Wiltshire Police being rated 'good' at using its resources to meet the demand it faces by HMICFRS	New
Wiltshire Police being rated 'good' at planning for the future by HMICFRS	New
Immediate response time	Existing
Priority response time	Existing
Average time to answer 999 call	Existing
Average time to answer CRIB call	Existing
CRIB Abandonment rate	Existing
Wiltshire annual collaboration procurement savings	New
4.2 Our Workforce	
Measure	Status
Number of actual days lost per person (rolling 12 months)	Existing
Overall staff satisfaction	New
Workforce BAME %	Existing
4.3 A trusted and professional police service	
Measure	Status
Wiltshire Police being rated 'good' at treating the public	New
Police being rated 'good' at ensuring its workforce	New
Volume of complaints	Existing
% Complaints recorded within 10 working days	Existing
Complaints average number of days to record	Existing
Percentage of appeals upheld	Existing
4.4 A digital police service	
Measure	Status
Meet National Police ICT compliance standards	New
Successful implementation of an Enterprise Resource	New

Measure to be removed

RJ level 1 training

Replaced with volume of out of course disposals, which includes RJ