

## **WILTSHIRE COUNCIL**

WILTSHIRE LOCAL PENSION BOARD  
14 November 2019

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### **Review of the Fund Communications Strategy**

#### **Purpose of the Report**

1. The purpose of this report is to review the updated Fund Communications Strategy prior to approval by Committee.

#### **Background**

2. Under the Local Government Pension Scheme (LGPS) Regulations 2013, each LGPS Fund in England and Wales is required to produce and implement a Fund Communication Strategy.
3. The Fund's last strategy was published in May 2015 and this proposed new strategy would replace the previous strategy.
4. The aim of this attached draft strategy is to set out how the Fund communicates with scheme employers, members and member representatives (as required).
5. It is a LGPS regulatory requirement to produce such a strategy and the Regulations also stipulate certain requirements concerning the contents of the strategy.

#### **Considerations for the Board**

6. The following key changes have been made to this Strategy:
  - a). The Strategy now links to the new Business Plan and the Fund's overall objective and vision;
  - b). It states the Fund's intention to move to a digital approach to all communication and to attempt to remove paper-based communications wherever possible;
  - c). It discusses how *My Wiltshire Pension* will be used as a key communication tool for members;
  - d). It reflects the new approach to providing payslips to members; and
  - e). It outlines some changes in the approaches to certain communications such as newsletters which are currently posted to members.
7. Officers have self-assessed the compliance of this Strategy against Regulation 61 of the LGPS Regulations 2013 and deem this Strategy to be compliant.
8. The updated Strategy will be taken to Pension Committee meeting for approval following consideration from the Board and any recommendations it makes. The planned implementation date is from 1 January 2020 and will be published on the WPF website and circulated to all Scheme employers.

### **Environmental Impact of the Proposal**

9. There is no known environmental impact of this proposal.

### **Financial Considerations & Risk Assessment**

10. There are no direct financial implications involved with the implementation of this Strategy.

### **Legal Implications**

11. There are no material legal implications arising from the proposals.

### **Safeguarding Considerations/Public Health Implications/Equalities Impact**

12. There are no known implications at this time.

### **Reasons for Proposals**

13. This is an important, regulatory strategy which the Fund must maintain.

### **Proposals**

14. The Board is asked to consider the Communications Strategy and to make any recommendations it has to officers or Committee prior to approval.

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Unpublished documents relied upon in the production of this report:       NONE