

**Wiltshire Council
Constitution
Part 11
Roles and Responsibilities
of Members**

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PART 11

ROLES AND RESPONSIBILITIES OF MEMBERS

1. Purpose and background

- 1.1 This is a description of the role that all Members will be expected to perform. Members may have additional regulatory, licensing or scrutiny responsibilities or be a member of the Cabinet – there will be specific role descriptions drawn up for them, and each of these responsibilities is likely to attract additional time commitments.

2. Size of the role

- 2.1 The number of voters in each division from 2021 onwards will be in the order of 4,268; you will be accountable to them for any issue relating to the council's activities and, through the area boards, for the much broader concerns of the community.

3. Breadth of the role

- 3.1 Members will be responsible for helping constituents to resolve problems associated with, amongst other things:

- 3.1.1 Planning
- 3.1.2 Housing
- 3.1.3 Licensing
- 3.1.4 Environmental health
- 3.1.5 Car parking and enforcement
- 3.1.6 Protecting the environment Leisure
- 3.1.7 Refuse collection and recycling
- 3.1.8 Community planning
- 3.1.9 Council tax collection
- 3.1.10 Housing benefit
- 3.1.11 Education
- 3.1.12 Social services
- 3.1.13 Libraries
- 3.1.14 Roads
- 3.1.15 Consumer protection
- 3.1.16 Children's services
- 3.1.17 Health scrutiny
- 3.1.18 Transport
- 3.1.19 Economic development

4. Allowances

- 4.1 Allowances to Members are as set out in Part 13 – Members' Allowances Scheme.

5. Anticipated hours required to perform the role

- 5.1 The time unitary Members will need to carry out the role will depend on many things:
- 5.1.1 If you have a rural division, you will spend more time travelling;
 - 5.1.2 If you are a new Member you will have to spend a lot of time being trained to enable you to carry out the role;
 - 5.1.3 If you have a particular interest you may choose to become more involved in committees associated with these matters;
 - 5.1.4 If there are important or controversial issues in your division they may occupy a lot of your time.
- 5.2 National figures show that unitary Members spend on average 27 hours a week on the role. There are formal meetings you will be expected to attend, but much of the work will be in your division when constituents contact you with a problem. The work includes:
- 5.2.1 Resolving problems raised by your constituents;
 - 5.2.2 Attending council and policy making meetings;
 - 5.2.3 Being a member of an area board;
 - 5.2.4 Attending Town and Parish council meetings in your division;
 - 5.2.5 Representing the council on outside bodies.
- 5.3 Members who have additional regulatory, licensing or scrutiny responsibilities or who are on the Cabinet will be expected to work additional hours.

6. Timing of meetings

- 6.1 Daytime meetings at Trowbridge:
- 6.1.1 Attendance at council meetings four-five times a year;
 - 6.1.2 Attendance at Cabinet, quasi-judicial and regulatory meetings when items of interest to the division are under discussion;
 - 6.1.3 Approximately two meetings a month.
- 6.2 Afternoon or evening meetings within an area or on a district basis:
- 6.2.1 Attendance at bi-monthly area boards;
 - 6.2.2 Attendance at planning committees and other regulatory committees when items of interest to the division are under discussion;
 - 6.2.3 Attendance at town and/or parish meetings;
 - 6.2.4 Attendance at meetings of outside bodies, some of these might be in the day
 - 6.2.5 Approximately four meetings a month.

7. Principal roles

- 7.1 To champion the division:
- 7.1.1 To represent constituents and to act as the link between them and the council;

- 7.1.2 To keep up-to-date with local concerns, including those of hard to reach groups;
 - 7.1.3 To identify and help to resolve local concerns.
- 7.2 To be a community leader:
- 7.2.1 To mediate fairly and constructively between people and groups with conflicting needs;
 - 7.2.2 To create effective partnerships with all sections of the community;
 - 7.2.3 To work with partners to build strong and cohesive communities with a long-term vision and direction;
 - 7.2.4 Act as the focus for consultation and discussion of local issues.
- 7.3 To keep in touch with constituents:
- 7.3.1 To communicate regularly with the community using newsletters, emails, phone, or local media and through local surgeries and meetings;
 - 7.3.2 To create opportunities to communicate, including hard-to-reach groups;
 - 7.3.3 To provide regular feedback.
- 7.4 To contribute to decision making:
- 7.4.1 By contributing to and informing debate at council meetings;
 - 7.4.2 Through membership of a community area board;
 - 7.4.3 By influencing and shaping services;
 - 7.4.4 By monitoring performance of local services to ensure that they are held to account;
 - 7.4.5 By providing for more effective working between the council and partners.
- 7.5 To fulfil responsibilities as a 'Corporate Parent' for children and young people in the care of the local authority:
- 7.5.1 By having an understanding of the profile and needs of the children in the care of the local authority;
 - 7.5.2 By being aware of the impact on looked-after children of all council decisions;
 - 7.5.3 By considering whether this would be good enough for their own child;
 - 7.5.4 By ensuring that action is taken to address shortcomings in the service and to improve outcomes for looked-after children.
 - 7.5.5 By being aware of the work and aims of the Corporate Parenting Panel and, if nominated by a group leader, attend meetings of the Corporate Parenting Panel as a panel member.
- 7.6 The Council has established a Corporate Parenting Panel, whose role is to secure Member involvement and commitment throughout the council to deliver better outcomes for children and young people who are looked after. The Terms of Reference are attached at Part 11A, and the Terms

of Reference of the Safeguarding Children and Young People Panel at Part 11B.

- 7.7 To represent the council externally by sitting on outside bodies and attending seminars on behalf of the council.
- 7.8 Unitary Members will be expected to:
 - 7.8.1 Commit to a programme of continuing learning and development provided by the council;
 - 7.8.2 Comply with the Council's Code of Conduct and other protocols set out within the Constitution and to maintain the highest; standards of conduct and ethics in the performance of your duties
 - 7.8.3 To acknowledge any enquiries normally within four working days of receipt, and provide a substantive response, where required, within fifteen working days, if possible.

8. Personal Skills

- 8.1 To fulfil the role of an effective unitary Member, candidates should have:
 - 8.1.1 Knowledge of current issues for constituents;
 - 8.1.2 Good advocacy and listening skills;
 - 8.1.3 Good communication, presentation skills, mediation and conflict resolution skills;
 - 8.1.4 Integrity and the ability to set aside own views and act impartially;
 - 8.1.5 Good awareness of equality and diversity issues;
 - 8.1.6 An understanding of the roles of officers and Members;
 - 8.1.7 Knowledge of meetings rules and conventions;
 - 8.1.8 The ability to challenge ideas and contribute positively to policy;
 - 8.1.9 A desire to learn.