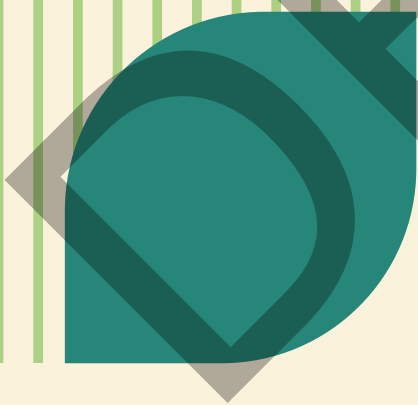


ANNUAL REPORT

2024



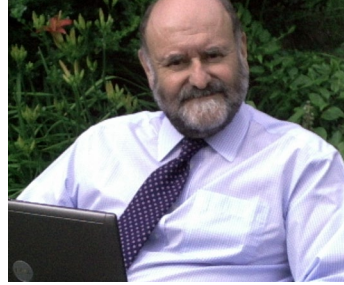


Wiltshire
Pension Fund

ANNUAL REPORT 2023/24

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CHAIR'S FOREWORD



Welcome to this year's Annual Report!

INVESTMENT PERFORMANCE

The value of the Fund's investments at the end of the year to 31 March 2024 had risen to just over £3.3bn, representing an investment return of +8.1% for the year, a little behind our investment managers' combined benchmarks. Although behind the consolidated benchmark the positive investment return exceeded the long-term actuarial funding return target of 4.1%. The Fund exceeded this return target in the year and over the longer term 5-year period.

The Fund's diversified investment strategy continues to prove resilient in delivering returns to meet the funding target. Performance did lag behind the consolidated benchmark, largely due to the underperformance of the two global active equities portfolios, managed by Brunel. The majority of this underperformance occurred in the first half of the year due to the negative impact of interest rate changes on interest rate-sensitive growth stocks and the Fund's lower exposure to the 'Magnificent 7' US stocks (the largest tech stocks) which drove the majority of the growth in equities. More information on the investment performance can be found in the Investment Report, on page 59.

FUNDING LEVEL

The funding level remains positive, having increased from 103% at the 31 March 2022 valuation to around 129.5% at the end of the year, on an ongoing basis. Future pension liabilities are discounted to their present value using a rate based on gilt yields. The rise in yields and interest rates over the past two years has meant that the present value of our liabilities has significantly reduced whilst the assets have remained resilient, improving our funding level. As quickly as the funding level has improved it can reverse, therefore the Committee takes a measured view of this current funding position, proceeding with the aim of delivering stable and affordable contributions for employers in the long term.

ASSET ALLOCATION, CLIMATE CHANGE AND RESPONSIBLE INVESTMENT

Last year, I reported that we had completed our triennial review of the Fund's strategic asset allocation and had set an allocation of 7% of the Fund to renewable infrastructure and climate solutions. This is in line with our goal to protect the investments from climate change risk, identify opportunities to both invest in and benefit from the transition to net zero, and secure a sustainable financial future for the Fund. We have been implementing this allocation this year in our Climate Opportunities portfolio, which invests in a wide range of asset classes to achieve maximum impact. I recently enjoyed a visit to one of the solar farms held in this portfolio, with boasts 200,000 panels, enough to power 21,000 homes! Seeing the positive impact of our investments was a rewarding and educational experience.

LISTENING TO MEMBERS

We have continued to advance the Fund's approach to responsible investment, in line with the Fund's best long-term financial interests, and this year we were extremely proud to win (for the second time!) the LAPF Investment Awards trophy for "Best Approach to Responsible Investment". My congratulations to the team for the standards they are setting in this area.

During the year, we reached out to our members to understand their views on responsible investment matters. This is an exercise we had previously carried out in 2021. We were amazed at the level of engagement we received from the members, with just under 3,000 responses, 30% more than in 2021. The message we received from our members was clear – it is important to them for WPF to invest in a sustainable way, and to use our influence to drive better outcomes through stewardship activities. We also received valuable feedback regarding our communications and the types of issues that members want to hear more about. I would like to thank our members for taking the time to share their views.

There are now 180 employers within the Wiltshire Pension Fund with approximately 85,739 members (22,129 pensioners, 24,569 current employees and 39,041 deferred members). The average pension paid in 2023/24 was £4,371.

FUND ADMINISTRATION

The Committee is also responsible for the administrative performance of the Fund which is administered by key officers, namely Lizzie Watkin (Treasurer to the Pension Fund) and Jennifer Devine (Head of Wiltshire Pension Fund) following the requirements set out in the Local Government Pension Scheme Regulations and the principles laid down by the Chartered Institute of Public Finance and Accountancy.

Over the last two years, the Committee members have demonstrated their commitment to identifying and resolving the legacy issues facing the Fund, as well as looking forward, with a goal of setting the Fund up for success into the future. We will continue to support the Fund's officers in facing the problems and delivering the required improvements. We have discussed various models for delivery of the administration service, and our vision is for a best-in-class service, delivered by a skilled and resilient in-house team. At the end of 2023/24, the Committee approved a new 3-year Business Plan and believe that successful achievement of the actions set within the plan will secure a sustainable future for Wiltshire Pension Fund, and deliver value for money for our beneficiaries.

Finally, on behalf of the Committee, I wish to pay tribute to the work and commitment of all members of the pensions team. Many thanks for taking the time to read this report. Please contact me if you have any questions, and I look forward to updating you on where we are in a year's time.

Richard Britton, Chair

On behalf of the Wiltshire Pension Fund Committee
19 September 2024



OFFICERS' FOREWORD

2023/24 has been a year of achievements and challenges, and we are pleased to share some of the highlights within this report. This last year, our focus has continued to be firmly set on putting in place the strong foundations needed to deliver the required improvements. Our two outsourced projects have now successfully completed, and we now have fully aligned payroll systems and a drastically reduced backlog of open cases. We have also achieved the significant milestone of implementing our own integrated payment systems, through which all one-off payments and new pensioners are now paid. This has delivered efficiencies and stronger controls. We look forward to migrating all remaining pensioners onto this system next year.

In everything we do, the team are absolutely key, and resourcing remains an area of high priority. During 2023/24, a huge amount has been done to develop and invest in our team, and we are starting to see the benefits. We have celebrated several internal promotions and are supporting our current and future leaders to develop through the Council's leadership programme. Work is ongoing in line with our aspiration to "Grow our own" and we are creating more opportunities within the team to encourage recruitment and retention, such as apprenticeships and a brand new shadowing scheme. You can read more about our team in the following new stories, where we celebrated achievements and shared our team member's stories for [Employee Appreciation Day](#) and [International Women's Day](#). During the year we were thrilled to be invited to participate in the [#LGPSjobs](#) campaign, and were proud to be featured in a video promoting the LGPS as a rewarding and inspirational place to work.

During the year, we have continued to push ourselves to improve in our approach to responsible investment. One new area of focus this year has been social factors. Often taking second place to climate, social factors are incredibly important for our investment portfolios, and as we learnt in our [big responsible investment survey](#) this year, these factors are also a high priority for our members. We developed a framework to assess these factors, and reported on the work we have done in our first ever ["Spotlight on Social"](#) report. We believe that this is a great example to evidence how we thoroughly integrate responsible investment principals into everything that we do. This was one of the judges [comments](#) this year, when we were absolutely delighted to win the LAMP Investment Awards "Best Approach to Responsible Investment" category, having previously won in 2021!



We also remain absolutely dedicated to our climate goals and are happy to report that our carbon footprint is down 31% since we began monitoring in 2019. This year's [Climate and Nature Report](#) sets out our approach to net zero, showing that it is not just about decarbonisation, but that we also actively look for investment opportunities which will help drive the transition to net zero, whilst delivering us competitive financial returns.

Now that we have accomplished several key foundational improvements and established a strong culture and structure for our team, we look ahead to delivering against our vision "To deliver an outstanding service to our scheme employers and members". In March 2024, the Committee approved our 3-year Business Plan, ["Our pathway to success"](#). When we have achieved all the objectives and goals in the plan, we will be able to say that we are delivering against our vision. The plan includes a KPI-improvement plan, to get service standards up to where they need to be, as well as 3-year goals for investments and accounting, operations, stakeholder engagement, governance and resourcing. We are always looking for more opportunities to improve, and our focus will firmly be on supporting the development of our teams in order to ensure delivery of the business plan. We have also set out our key measures of success, in order to hold ourselves accountable. We are enthusiastic about working towards the actions in the plan.

We look forward to reporting back in a year's time on our progress.

19 September 2024



Lizzie Watkin,
Treasurer to the Fund



Jennifer Devine,
Head of Wiltshire Pension Fund



INTRODUCTION

WHO WE ARE AND WHAT WE DO

ABOUT US

Wiltshire Pension Fund is part of the UK Local Government Pension Scheme (LGPS).

Under the LGPS Regulations Wiltshire Council is the Administering Authority for the Wiltshire Pension Fund.

Members of the Fund include people who work for Wiltshire Council, and a whole range of other organisations such as local Colleges or Town and Parish Councils. Around **180 employers** allow their employees to join the Fund. We currently have over **85,000 members**.

The LGPS is a Statutory Scheme. This means that it is very secure because the amount members are paid in retirement is defined and set out in law.

Members' pensions are funded in part by contributions paid into the scheme by the employers and the members, and in part by the returns earned on the Fund's investments, which are held in investment portfolios valued at **>£3.3bn**.

Teachers and operational staff in the Police and Fire and Rescue Service have their own Pension Schemes and are not part of Wiltshire Pension Fund.

WHO'S WHO

Wiltshire Council members

Councillor Richard Britton (Chair)
Councillor Gordon King
Councillor George Jeans
Councillor Christopher Newbury
Councillor Stuart Wheeler (replacing Councillor Church)

Swindon Borough Council members

Councillor Kevin Small (Vice Chair)
Councillor Vijay Manro

Employer representatives

Tracy Adams (resigned)
Claire Anthony

Employee observers

Mike Pankiewicz (observer) – Wiltshire Council
Stuart Dark (observer) – Swindon Unison Branch

Officers, advisors and managers at 31 March 2024

Wiltshire Council officers

Lizzie Watkin – Treasurer to the Fund
Jennifer Devine – Head of Wiltshire Pension Fund

Investment managers in place at 31 March 2024

Blackrock
Brunel Pension Partnership Ltd
CBRE
Gresham House
Man Group
Ninety One
Partners Group
Pinebridge

AVC providers

Prudential
Clerical Medical Funds
Phoenix Group (formerly NPI Funds)
Utmost Life and Pensions (formerly Equitable Life Assurance Society)

Investment consultant: Mercer

Actuary: Hymans Robertson

Independent adviser: Anthony Fletcher, MJ Hudson

Auditor: Grant Thornton UK LLP

Custodian: State Street

Bankers of the Fund: HSBC



OUR VISION, GOALS AND VALUES

Wiltshire Pension Fund administers the pensions for the >85,000 members of our scheme, for our 180 employers. It is our responsibility to ensure that the members' records are kept accurate and up to date, and that the correct benefits are paid on time. We need to responsibly manage the Fund's investments in order to ensure that we generate sufficient investment returns to help maintain the employers' contributions rates at stable and affordable levels. For our members, their pension represents a significant asset, which will help secure their financial future into retirement.

















The Fund's focus needs to be firmly set on achieving outcomes for our customers, i.e. the scheme employers and members. Everything that we do needs to keep this in mind, and decisions need to be made with an eye to the end goal of delivering an outstanding service, as set out in the Fund's vision:

“ Our vision is to deliver an outstanding service to our scheme employers and members ”

Everyone's role in the team either directly contributes to the vision, or creates the foundations and environment which make it possible. We will measure success against the vision by monitoring our progress against our key measures of success, as defined in our Business Plan 24/27.

STRATEGIC VISION GOALS

The vision is supported by 16 strategic vision goals, which are focussed on outcomes. The goals broadly map to outcomes for employers, members, investments, and governance, but across the team staff are encouraged to think about how their work maps to different goals.

 1 Stable and affordable contributions	 2 Straight-forward administration	 3 Clear service measures and responsibilities	 4 Employers are advocates for the scheme
 5 Correct pension, paid timely	 6 Accurate, up-to-date records	 7 Service administered effectively and cost-efficiently	 8 Members understand their benefits
 9 Safeguard the assets	 10 Strong, risk-adjusted returns	 11 Responsible ownership and stewardship	 12 Positive impact
 13 Robust processes, controls and risk management	 14 Widely adopted self-service solutions	 15 Transparency and information sharing	 16 Compliance and best practice

OUR CULTURE

In order to help us achieve our strategic goals, and deliver our vision, we need to adopt certain outlooks and ways of working. We aim to demonstrate the following values, and embed them firmly in our culture:



WORKING TOGETHER AS ONE FUND

We work together as One Fund, demonstrating the values of transparency, accountability, ownership, critical thinking, respect and agility.



HIGH PERFORMING TEAMS

We aspire to be role models and leaders, through our commitment to develop knowledge and training.



DATA DRIVEN DECISIONS

We use data to inform and evidence our decision making, and to measure our progress and successes.



EFFICIENCY THROUGH TECHNOLOGY

We collaborate, and challenge our systems and processes, to create innovative solutions and drive continuous improvement.



LONG TERM THINKING

We always act with the long term in mind, whether we are setting our investment strategy, planning improvements, or working towards our net zero by 2050 goal.



CLEAR COMMUNICATIONS

We communicate with all our stakeholders in a clear, concise, relevant and effective way.



SMARTER WORKING

We maintain focus on our core objectives, and work in a proactive and disciplined way, to promote simplicity and efficiency in everything we do.

WILTSHIRE PENSION FUND BUSINESS PLAN 2024/27

Over the last two years, we have been working towards putting in place the foundations needed to deliver the required improvements. This has included resolving legacy administration issues, launching our own integrated payment systems in order to realise efficiencies and create stronger controls, and investing heavily in the team by introducing development opportunities, embedding our culture, and focussing on training.

We have now put in place a three-year business plan "**Our Pathway to Success**". Delivery of the actions within this plan will mean that we are achieving our vision.

Our team is committed to achieving our vision of delivering an outstanding service to our scheme employers and members. As a team we are passionate about pensions, and we are excited about carrying out our business plan over the next three years.

We believe that what we have set out is appropriately ambitious, and we will be working with the whole team to embed the goals of this business plan within our team targets and workplans. We put our employers and members at the heart of everything we do, and we are keenly aware that membership of WPF is a huge part of our members' financial futures, as well as being a significant and important benefit offered by our employers. We aim to ensure that WPF delivers what all our stakeholders (both internal and external) need and is a pension scheme that is valued by them. We look forward to updating everyone on our progress over the next three years!



CUSTOMER MISSION

“ Our mission is to deliver an effective service, providing our members with the tools they need to plan for their financial future. ”

HOW WE RUN THE FUND

The decision-making body responsible for running the Fund is the Wiltshire Pension Fund Committee, which meets around eight times per year. You can read more about the scope and membership of the Committee below. The Local Pension Board oversees the management of the Fund, to ensure that the Fund is operating in line with all strategies, policies, and legislative requirements.

Further to the above, we also run an Employer Strategic Focus Group which is an informal way for the employers to engage with the Fund (via the officers and the employer representatives on the Pension Fund Committee) on strategic issues. The group has been established to facilitate a 2-way dialogue, and to enable the employer representatives to feedback employers' views to the Committee.

Day-to-day, the Fund is run by the Pensions Team. You can read more about the senior members of the team and their roles below.

MANAGEMENT OF THE SCHEME

The members who served on the Wiltshire Pension Fund committee during the year are shown in the Who's Who on page 5. Changes to the Committee's membership during the year arose in relation to a Wiltshire Council representative with the appointment of Cllr Stuart Wheeler, replacing Cllr Pauline Church and an Employer representative with the anticipated appointment of Jodie Smart in the 2024/25 scheme year replacing Tracy Adams.

WILTSHIRE PENSION FUND COMMITTEE

The Wiltshire Pension Fund Committee has nine voting members. This consists of five Wiltshire Council members, including the Chair, two members from Swindon Borough Council as the second largest employer and two employer representatives.

Two observer representatives also sit on the Committee on behalf of the employees, deferred, and pensioner members within the scheme to ensure their interests are considered at the Committee.

The Wiltshire Pension Committee meets typically meets eight times a year to review the affairs of the Fund. All decisions are taken by a simple majority with the Chairman having the

casting vote. Full Committee meetings alternate in agenda focus, typically in an investment and non-investment format. All members are encouraged to attend all meetings. The role of the Local Pension Board is to ensure that the management of fund administration and investments complies with the relevant regulations and legislation and that the Fund is managed in the best interests of its stakeholders.

Details of the meetings and minutes can be found at the following link:

<https://cms.wiltshire.gov.uk/ieListMeetings.aspx?CId=142&Year=0>

LOCAL PENSION BOARD (LPB)

The Wiltshire Local Pension Board supports the Pension Fund Committee, and is responsible for:

- securing compliance with the Regulations, any other legislation relating to the governance and administration of the Scheme, and requirements imposed by the Pensions Regulator in relation to the Scheme and;
- ensuring the effective and efficient governance and administration of the Scheme.

The LPB consists of an independent chair, 3 employer representatives, and 3 scheme member representatives and meets four times per year. The LPB has an oversight function to ensure the Fund is compliant with the Pensions Regulator.

Details of the meetings and minutes can be found at the following link:

<https://cms.wiltshire.gov.uk/ieListMeetings.aspx?CId=1280&Year=0>

The Annual Report from the Local Pension Board summarises its role, activities, costs, and future work plans. This can be found on the following link:

<https://www.wiltshirepensionfund.org.uk/Annual-report-and-accounts>

Governance arrangements concerning Wiltshire's involvement in the Brunel Pension Partnership are covered in detail in the Pooling Report on page 78.



WILTSHIRE PENSION FUND – LOCAL PENSION BOARD ANNUAL REPORT 2023/24

The full Annual Report of the Local Pension Board (LPB) of Wiltshire Pension Fund (WPF) can be accessed on the Local Pension Board page of the Fund website.

<https://wiltshirepensionfund.org.uk/local-pension-board>



The focus of the LPB has been on ensuring that WPF governance complies with the Public Service Pensions Act, all of the relevant LGPS regulations, LGPS best practice guidance issued by the national LGPS Advisory Board or CIPFA, and the requirements of the Pensions Regulator (TPR).

I am pleased to say that, with the support of the officers of Wiltshire Pension Fund, the Board continued to make good progress in fulfilling its terms of reference during the 2023/24 financial year, and the LPB is again able to provide assurance that the WPF is complying with its statutory duties.

During 2023/24 the LPB undertook a wide range of work, as set out in the "Outcomes and LPB recommendations made to the Administering Authority (Pension Committee)" section of the full Pension Board Annual Report.

A large number of different areas were examined in detail by the Board, with numerous recommendations being made to the Pension Committee, the vast majority of which were accepted. In summary, some of the key issues included:

• Governance and Administration

The Board continued to highlight administration performance issues and backlogs which, unless effectively addressed, would have had a significant negative impact on the quality of the services provided to the members of the WPF. The Board recommended that a Key Performance Indicators Improvement Plan should be produced, setting out, in detail, the actions to be implemented to improve administration performance within acceptable timescales. This plan was produced during the year and was agreed by the Wiltshire Pension Committee on 14th December 2023. The Board and Committee will closely monitor the effective implementation of the actions set out in this improvement plan at their meetings during 2024/25.

• Data Security, Cyber Resilience and Business Continuity Planning

During 2023/24 the Board regularly monitored the implementation of the agreed actions to address the recommendations made in a "limited assurance" internal audit report on key financial controls. Although a number of actions still require completion in 2024/25, the Board was satisfied that officers had made significant progress against the recommendations made by the auditors.

I would like to thank my fellow Board members for their support and commitment to their roles on the LPB during the last financial year.

Mark Spilsbury

Independent Chair of the Wiltshire Local Pension Board.



PENSIONS TEAM OVERVIEW

The Pensions team comprises the following teams and roles:

The Head of Wiltshire Pension Fund has overall responsibility for the whole Fund, covering investments, administration, accounting and governance.

The Pensions Administration Lead has responsibility for the administration function, including employer changes and actuarial valuations.

The Investment and Accounting Team Lead is responsible for all matters associated with the Fund's investments and also for accounting for all aspects of the Fund's activities. This includes development of the Fund's strategic asset allocation, selection and monitoring of the Fund's investment managers, responsible investment and stewardship matters, working with the Brunel Pension Partnership pool in setting up portfolios, transitioning assets and representing the Fund's interests and holding Brunel to account. Accounting responsibilities include the setting and monitoring of 3-year budget plans, production of the year end accounts and Annual Report, and day-to-day accounting responsibilities. The team comprises five members of staff.

The Member Services Team acts as the main point of contact for all membership enquiries. This team is responsible for setting up new members, monitoring and maintenance of pension member records, payment of benefits, transfer payments and AVCs. This team comprises approximately twelve members of staff.

The Employer Support Team is responsible for ensuring all the systems being used by the team are up to date, working correctly, and developed to ensure the most efficient and effective use of technology in delivering the administration services. This team is also responsible for monitoring and cleansing members' data to ensure it is fit for purpose and meets the requirements imposed on the Fund by the regulators. This team comprises approximately eleven members of staff.

Fund Communications are handled by the Communications and Stakeholder Engagement Lead, who deals with all aspects of scheme members' communications and is responsible for the development and implementation of the Fund's Communications Strategy. This also involves maintaining the Fund's image and reputation, engaging meaningfully with a diverse range of internal and external stakeholders, and designing and directing an innovative and effective communications framework.

Operations Manager is responsible for ensuring our pension administration systems are working effectively as well as identifying, analysing and supporting the improvement of processes so that the administration function can deliver an efficient service. This role also has responsibility of project managing all larger projects from the planning, design, execution, monitoring and control of the project. The management of our integrated payroll system falls under the responsibility of the Operations Manager, ensuring our pensioners are paid correctly and on time.

The Employer Funding and Risk Lead is responsible for proactively managing risks associated with the Fund's employers, where changing circumstances indicate a change in the risk profile for a particular employer or for the Fund overall. The role also promotes and facilitates effective relationships and working arrangement between the Fund and its employers, managing the process of major employer changes such as new admissions, reorganisation and cessations.

The Fund Governance Manager is responsible for supporting the Wiltshire Pension Fund Committee and Local Pension Board, including with overseeing governance training and supporting governance recruitment.



CASE STUDY:

COMPLIANCE WITH THE PENSION REGULATOR'S CODE OF PRACTICE

Enactment of the Public Service Pension Act 2013 saw the introduction of the Wiltshire Pension Fund's (WPF) requirement to comply with the Pension Regulator's (tPR) code of practice 14. This code outlined a range of areas on which compliance was going to be formally required and covered the maintenance of the Fund's tPR registration, Local Pension Board (LPB) member compliance and access to information, the management of conflicts of interest, publication of LPB information and business, the evaluation of risk and internal controls, standards of recording keeping, monitoring and management of the payment of benefits & received contributions, standards of statutory communication to stakeholders, maintenance of an appropriate complaints function & the maintenance of a breach reporting arrangement.

From 2014, these requirements were adopted as part of the WPF's internal controls and officers annually self-assessed the WPF against the code's requirements, taking steps where required, to address any sub-optimal performance. As part of these annual reviews the Pension Fund Committee would also commission independent audits of the self-assessments on recommendation from the LPB to ensure compliance.

The tPR's new general code of practice was published on 10th January, and came into force on 27th March 2024, meaning that the current code has been replaced by a code that is intended to reflect pension fund compliance for the 21st century. Although, the template of the new code is based on the old code of practice 14 template, the framework of the new code has been restructured into five core sections, each of which will breakdown into a series of sub-sections. The core sections of the new code will be Governance, Funding & Investment, Administration, Communication and Reporting.

During 2024/25 WPF officers will implement a project plan to ensure compliance with the new code and seek to complete the WPF's first Own Risk Assessment (ORA) in 2025, in order to demonstrate it has an effective system of governance (ESoG). In completing its first ORA, the WPF notes that under the Pensions Act 2004 public sector schemes are only required to demonstrate that they have adequate internal controls for the purpose of securing that the scheme is administered and managed in accordance with the scheme rules and law. However, it is the WPF's intention to continue to adopt a best practice approach and therefore it intends to adhere to the highest standards of compliance.



Robust processes,
controls and risk
management



Transparency and
information sharing



Compliance and best
practice

AVCS

PROCESSING
CONTRIBUTION
RATES

STAFFING

ADMINISTRATION REPORT

LEGAL FRAMEWORK

BENEFITS

SCHEME
MEMBERSHIP

RETIREMENTS

EMPLOYERS



LEGAL FRAMEWORK

The Local Government Pension Scheme (LGPS) is governed by the Superannuation Act 1972. The current scheme rules are contained within the LGPS Regulations 2013, the LGPS (Transitional Provisions, Savings and Amendment) Regulations 2014 and the LGPS (Amendment) Regulations 2015. The Regulations are fixed on a national basis; however, the Scheme is administered by close to 90 designated Administering Authorities throughout England and Wales.

Wiltshire Council is responsible for administering Wiltshire Pension Fund for the benefits of employees of Wiltshire Council and the employees of scheme employers and admissions bodies. A list of participating scheme employers is shown on page 125 & 126.

The LGPS is granted "exempt approval" status by HM Revenue and Customs (HMRC) for the purposes of Income and Corporation Taxes Act 1988. The LGPS is also classified as a Registered Pension Scheme under Part 4 of Chapter 2 of the Finance Act 2004.

The Regulations specify the type and amounts of pension and other benefits payable in respect of Scheme members and specifies the member contribution rates payable. Members have the freedom to opt out of the Scheme and make alternative arrangements. Scheme members currently pay a contribution rate between 5.5% and 12.5%, based on their actual pensionable pay. The bands are revised annually to allow for inflationary increases. Scheme members are given the opportunity to half their contributions by joining the 50-50 section however the benefit they accrue will also be halved.

Employer contribution rates are set by the Fund's Actuary every 3 years following a valuation of the Fund, this ensures the long-term solvency of the Fund. The most recent triennial valuation took valuation in 2022 with new employer contribution rates applying from 1 April 2023. The fund is currently preparing for the 2025 valuation.

SCHEME BENEFITS

The Local Government Pension Scheme (LGPS) provides the following benefits for its members:

- An inflation protected pension with the option to convert part of the pension to a lump sum payment (subject to HMRC limits). Since April 2014 benefits are accrued on a Career Average Revalued Earnings basis.
- Early payment of pension benefits due to ill-health.
- Early payment of pension if aged 55 or over if:
 - Made redundant;
 - Retired through business efficiency;
 - Taken flexible retirement;
 - Taken early retirement;
 - The member is suffering from serious illness.
- A lump sum death grant payable to the nominated beneficiary or the most appropriate recipient deemed by Wiltshire Pension Fund, plus an inflation protected dependant's pension if death occurs before retirement;
- An inflation protected dependant's pension for death after retirement and a guaranteed lump sum death grant if death occurs within 10 years of retirement (depending on eligibility).

For leavers not entitled to the immediate payment of benefits.

- An inflation protected deferred pension to be paid at normal retirement age or at any time before age 75; or
- An opportunity to transfer to another UK registered pension scheme or Qualifying Recognised Overseas Pension Scheme; or
- A refund (depending on eligibility criteria but generally if scheme membership is less than 2 years).

The ability to increase personal benefits is available as follows:

- Purchase of extra pension by means of Additional Voluntary Contributions (AVC's) through the Fund's approved AVC provider, Prudential.
- Purchase of additional pension through Additional Pension Contributions (APC's) arrangements.



CASE STUDY: McCLOUD PROJECT

The rules surrounding the McCloud remedy were introduced on 1 October 2023, we made the decision to activate the calculations within the administration system from 2 October to limit the number of rectifications needed.

Members that meet the eligibility criteria for McCloud were all written to before the deadline of 31 December 2023, which amounted to c.1500 members covering 1400 deferred members and 100 pensioners.

We are due to perform recalculations on the pensioners and adjust pension values early in the next financial year. This needs to be completed by October 2024.

Alongside this the recalculation of the identified deferred membership will need to be reviewed and recalculated where necessary.

Annual benefit statements from March 2024 will not include any McCloud remedy figures, these will need to be introduced from March 2025.



Correct pension,
paid timely



Accurate,
up-to-date records

HOW THE SERVICE IS DELIVERED

The Fund undertakes nearly all pension administration services in-house as part of the Wiltshire Pension Fund team. Pensioners and dependents who received payments prior to January 2024 are paid by Wiltshire Council's payroll based on instructions from Wiltshire Pension Fund. All new payments are now made by the Fund and we plan to take full responsibility for all payments in the 2024/25 scheme year. The Fund use several external providers to support its administration services such as actuaries, legal advisers, technical advisors, tracing agents and AVC providers. However, with the exception of some AVC providers, nearly all members only need to directly contact either Wiltshire Pension Fund or Wiltshire Council payroll as per the contact details on the website.

CASE STUDY: INTEGRATED PAYROLL

During 2023/24, we adopted the Integrated Payroll function of the existing Altair software to streamline our administration and payment procedures. After completing a schedule of training and testing, we went live with making payments of our Retirement Lump Sums, Contribution Refunds, Interfund Transfers and Death Grants in December 2023. Following on from this, all new retiring members were paid their monthly pension on the Integrated Payroll system from January 2024, with existing pension payments remaining on Wiltshire Council's legacy system for the time being.

Since the introduction of Integrated Payroll the Member Services Team have worked hard to ensure they get as many members as possible on to the Payroll before it closes each month. This was a big change in process from how the Team used to process calculations. The team embraced this change and have noticed a big impact in the reduction of time it takes to process calculations.

In the first month (January 2024) the team processed 98 members on Payroll before it closed. In the second month (February 2024) this figure jumped to 234 members which was great! We hope this figure will continue to increase and we can continue to ensure we process pensions and dependant benefits in the most efficient way possible.

We will continue to add all new retirees to the Altair Integrated monthly payroll, and we expect this to grow at the rate of approximately 100 members per month, and we will then migrate the remaining 19,000 records over from Wiltshire Council's system to Integrated Payroll in the summer of 2024.

This will then complete the project of bringing all of our pensions administration and payments processing onto a single software platform, improving the quality of the data we hold and simplifying many of our processes. We see this as a great step forward in improving the service we provide and supporting our key values and objectives.



Correct pension,
paid timely



Accuracy and Confidentiality

All pension administration staff are trained or are currently being trained in all aspects of pension administration. Every member of the administration team has a personalised training plan to ensure that they remain fully competent to produce the highest standards of service. Work is logged on the pension administration software using workflows which outline the process to be followed and contain checklist items to ensure these processes are followed. All work which results in a payment out of the Fund is peer reviewed and approved before payment is made. The Fund also employs a team of data and systems officers whose responsibility includes undertaking reconciliations, improving and maintaining high data quality standards. Internal and external audits also take place each year to test controls.

To help ensure confidentiality is maintained all staff are trained on data protection regulations (GDPR) relevant policies.

Key staffing indicators for the year to 31 March 2024

Staff to fund-member ratios:

Ratio to Fund	All Staff (FTE: 41)	Processing related staff* (FTE: 22)
Active	1:599	1:1,117
Pensioner (& Dependant)	1:540	1:1,006
Deferred	1:952	1:1,775
Total	1:2,091	1:3,897

*All benefits, data and systems related staff but excludes roles in management, communication, governance, finance and investments.

Average cases per member of staff:

Average (completed) cases per member of staff	All Staff (FTE: 41)	Processing related staff* (FTE: 22)
Total cases completed	29,633	29,633
Average per member of staff	723	1,347

*All benefits, data and systems related staff but excludes roles in management, communication, governance, finance and investments.

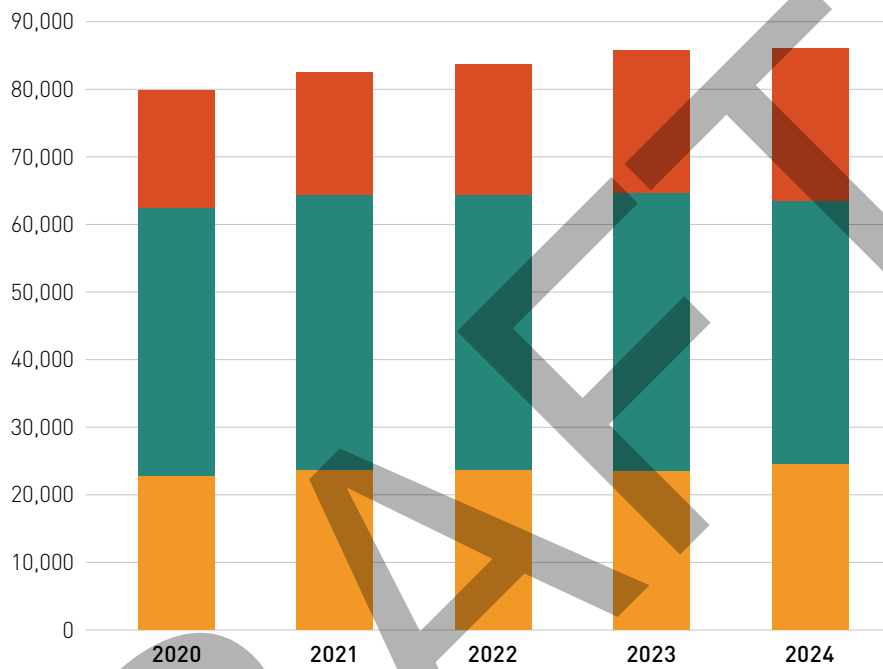
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SCHEME MEMBERSHIP

The membership of the scheme at the end of the year is set out below:

5-year Analysis of Fund Membership



	2020	2021	2022	2023	2024
Active members	23,487	23,131	23,324	23,549	24,569
Deferred members	39,187	40,287	40,826	40,669	39,041
Pensions in payment	18,150	19,036	20,288	21,240	22,129
Total membership	80,824	82,454	84,438	85,458	85,739

New retirements during the year are broken down as follows:

New Pensioners by Retirement Type (from Active and Deferred Status)

	No. of cases
Ill Health Retirements	32
Early Retirements (Under 65)	741
Normal Retirements and others	336
Total	1,109



EMPLOYER ACTIVITY

There were 11 new employers joining the Fund during 2023/24, of these:

- 5 were new admissions relating to outsourced services from education based organisations, e.g. catering or cleaning companies
- 5 Parish Council's joined the Fund, that previously had their pension provision elsewhere
- Wiltshire Bobby Van Trust (admitted body) joined the Fund

9 employers (admitted bodies) exited the Fund during 2023/24. The reasons for exiting ranged from the employers' last active members left their employment, to contracts coming to an end or the employer ceasing trading.

	Active 2023	New	Merged	Ceased	Total 2024
Scheduled Body – Includes Academies, Town and Parish Councils and Wiltshire, Swindon and Salisbury Council	102	5	2	0	105
Admitted Body	78	6	0	9	75
Total	180	11	2	9	180

MEMBER SCHEME CONTRIBUTIONS

The following pay bands and contribution rates will apply in the main and 50/50 sections of the LGPS from 1 April 2023 to 31 March 2024 (inclusive)

Band	Salary range	Main section Contribution %	50/50 section Contribution %
1	£0 to £16,500	5.50%	2.75%
2	£16,501 to £25,900	5.80%	2.90%
3	£25,901 to £42,100	6.50%	3.25%
4	£42,101 to £53,300	6.80%	3.40%
5	£53,301 to £74,700	8.50%	4.25%
6	£74,701 to £105,900	9.90%	4.95%
7	£105,901 to £124,800	10.50%	5.25%
8	£124,801 to £187,200	11.40%	5.70%
9	£187,201 or more	12.50%	6.25%

Further information on the LGPS 2014 scheme can be found at

[Your contributions :: LGPS \(lgpsmember.org\)](https://www.lgpsmember.org)

AVC PROVIDER

Prudential is the Fund's current AVC provider. This facility allows members, if they wish, to top up their current LGPS pension provision by paying additional contributions into one of the many different funds offered by the Prudential which best fits their risk profile. Members still making contributions to the closed schemes run by Clerical Medical, Utmost Life & Pensions (formerly Equitable Life) and NPI can continue paying into these funds or can decide to transfer their accumulated benefits into one of the new Prudential funds.

PENSION INCREASE

Public Service Pensions which have been in payment for at least one year will have received a 6.7% increase effective from 10 April 2024. This is based on the Consumer Price Index (CPI) as at September 2023. Pensions which have been in payment for less than one year will receive a proportionate increase based on the amount of time they have been in payment.



DISCRETIONS POLICIES

Under the LGPS Regulations, the Fund has a certain number of discretions as the Administering Authority in the administration of benefits. Its current policy was reviewed and approved by the Committee on 28 March 2024 which can be viewed at the following link:

https://wiltshirepensionfund.org.uk/media/6143/Administering-authority-discretions-policy/pdf/Administering_authority_discretions_policy.pdf?m=637506307793100000

Each employer in the Fund must have completed their own discretions policy which guides the Fund as to how to process their employee benefits. This must be approved by the appropriate people within their organisation and is "published" and made available to its employees. Copies of these policies must be submitted to the Fund on approval along with any changes within one month of them becoming active.

ADMINISTRATION PROJECTS

We have undertaken full data analysis to ascertain which members are affected by the McCloud remedy. All rectifications will happen in Q3 and Q4 of the 2024/25 scheme. All members potentially affected have been contacted.

During 2023/24 we launched an integrated payment and payroll system. This has meant all new pensioners are now paid through the administration system rather than via the Wiltshire Council payroll team. Additionally all lump sum payments are also made using the administration system rather than using Wiltshire Council's accounts payable team. All pensioners who retired before 1 January 2024 will migrate from Wiltshire Council's payroll system to our own system in Q3 of 2023/24.

A review of the quality of the membership data continues with an eye on the Pensions Dashboard going live. As at 31 March 2024 the tPR Common Data score was 98% and the Conditional data score was 98%.

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BREACHES

**INTERNAL AUDIT
EMPLOYER
PERFORMANCE
CUSTOMER SERVICE
MEASURES**

**EXTERNAL
AUDIT**

HOW ARE WE DOING?

SPECIALIST REVIEWS

**ADMINISTRATION
KEY PERFORMANCE
INDICATORS
(KPIs)**

COMPLAINTS

BENCHMARKING



INTRODUCTION

In order to assess how well we are performing as a Fund, officers and the Local Pension Board and Pension Fund Committee members monitor performance against a wide variety of measures and metrics. These include:

- External audit
- Internal audit
- Specialist reviews
- Investment performance (covered in the Investment Performance Report)
- Administration Key Performance Indicators (KPIs)
- Customer service measures
- The volume and nature of complaints
- Breaches
- Statistics related to employer performance
- Benchmarking our performance compared to other Funds

EXTERNAL AUDIT

Grant Thornton is the Fund’s external auditor and provides the audit of the Fund’s accounts as part of its main audit of the Wiltshire Council accounts. The outcome of this audit is reported to Wiltshire Council’s audit committee and to the Wiltshire Pension Fund committee. Any recommended actions are periodically reviewed by the pension committee.

INTERNAL AUDIT

The Fund is subject to an annual internal audit review which is undertaken by South West Audit Partnership (SWAP). An annual audit plan is agreed with the Wiltshire Pension Fund looking to provide assurances over key controls and the systems being used. The outcomes of these audits are reported to the Pension Fund Committee, as well as progress against action plans resulting from these audits.

As part of SWAP’s most recent audit into the Fund’s key controls, SWAP raised its assurance level from “limited assurance” to “reasonable assurance”, recognising the work by officers during 2023/24.

HISTORICAL ADMINISTRATION ISSUES

We still have significant historical administration issues to resolve, specifically around backlogs of work. Following the completion of outsourced projects there has been a large reduction in the administration backlog, specifically the aggregation backlog.

Also, the administration and payroll records have been fully reconciled and as 31 March 2024 there were no material differences between the records, any differences were less than 12p per annum (i.e. rounding).

KEY PERFORMANCE INDICATORS (KPIs)

We monitor performance against internally set KPIs as well as the legal requirements. We also monitor cases outstanding at the beginning and end of the period, as shown in the following two tables. You will see that the total number of outstanding cases is 1,741 at the end of the scheme year compared to 4,115 last year. We have cleared all backlog leavers and significantly reduced all other areas.

Improving service standards is a key focus for the Fund. Since 1 January 2024 a KPI Improvement Plan has been in place. This plan details the objectives of the administration team for the next 3 years, to ensure the Fund is providing an outstanding service to its members and employers. As of 31 March 2024, the backlog (i.e. outstanding cases which are already older than target) was 1,208 cases compared to 4,867 cases in 2023. Due to the focus on clearing the backlog the administration team continued to miss nearly all their KPI targets, see table 5. The KPI Improvement Plan sets out the timescale when we expect to be regularly meeting these targets. At the end of the 2024/25 scheme year if all objectives are met the Fund will only have a negligible backlog and key tasks such as Retirements and Deaths will be regularly meeting their KPI targets.

KEY MEASURES OF SUCCESS



SERVICE DELIVERY KPIs



INVESTMENT PERFORMANCE




FUNDING LEVEL



CUSTOMER SERVICE EXCELLENCE



AUDIT RATINGS



COST-PER-MEMBER



STAFF ENGAGEMENT



Table 1 – analysis of case movements throughout the year

Process		No. cases outstanding at start of period	No. cases received in year	No. of cases completed in year	No. cases outstanding at year end	% completed in year
Deaths – initial letter acknowledgement death		7	530	526	11	98.0%
Deaths – Letter notifying amount of dependant’s benefit		39	349	347	41	89.4%
Divorce quote – Letter detailing cash equivalent value and other benefits		22	231	221	32	87.4%
Divorce settlements – Letter detailing implementation of cash equivalent value and application of pension sharing order		3	3	3	3	50.0%
Refund – Process and pay a refund		25	690	699	16	97.8%
Retirements – Letter notifying estimate of retirement benefits		61	1079	999	141	87.6%
Retirements Active – Letter notifying actual retirement benefits	Active	203	540	527	216	70.9%
	Deferred	20	288	257	51	83.4%
	Total	223	828	784	267	74.6%
Retirements Deferred – Letter notifying actual retirement benefits	Active	203	540	527	216	70.9%
	Deferred	20	288	257	51	83.4%
	Total	223	828	784	267	74.6%
Transfers in – Letter detailing transfer in quote		5	72	48	29	62.3%
Transfers out – Letter detailing transfer out quote		95	636	595	136	81.4%
Joiners		0	4855	4855	0	100.0%
Deferment		3140	6788	9190	738	92.6%
Member Estimates/ Joiners		14	592	549	57	90.6%

Notes and Assumptions

- 1) The Fund has used two different approaches to producing the table above, as detailed in a) and b), to attempt to match its processes against the requirements of the table.
This creates some apparent, relatively minor inconsistencies such as ‘Deaths - letter notifying amount of dependants pension’ is greater than ‘Deaths - initial letter acknowledging death’ which are in fact due to the timing of different tasks.
a) Items relate to specific task within an overall case.
b) Items relate to actual cases rather than individual tasks.
- 2) Retirements - ‘letter notifying actual retirements’ and ‘process and pay benefits on time’ are one in the same process for the Fund and hence the figures disclosed are identical.
- 3) Ill Health estimates and retirements are all included within active status due to limitations in reporting capability.
- 4) Deferments created and outstanding includes cases still to be decided if deferred or refund, this means that there is some movement between opening and closing figures across deferments and refunds.
- 5) ‘Joiners - notification of date of enrolment’ is estimated as the statutory notifications are batched as part of a separate process and hence this information is not currently available.



Table 2 – analysis of performance against internal targets and legal requirements

Process	KPI (WPF) (Working days)	% met target	No. cases completed within KPI	Legal Requirement (Calendar days)	% met target	No. cases within Legal Requirements
Deaths – Initial letter acknowledgement death	5 Days	90.7%	477	2 Months	99.8%	525
Deaths – Letter notifying amount of dependant’s benefit	10 Days	41.8%	145	2 Months	91.1%	316
Divorce quote – Letter detailing cash equivalent value and other benefits	46 Days	86.0%	190	3 Months	93.2%	206
Divorce settlements – Letter detailing implementation of cash equivalent value and application of pension sharing order	15 Days	33.3%	1	3 Months	100.0%	3
Refund – Process and pay a refund	10 Days	94.6%	661	2 Months	99.4%	695
Retirements – Letter notifying estimate of retirement benefits	15 Days	44.6%	446	2 Months	98.1%	980
Retirements Active – Letter notifying actual retirement benefits	15 Days	20.7%	109	2 Months	66.8%	352
Retirements Deferred – Letter notifying actual retirement benefits	15 Days	77.4%	199	2 Months	97.3%	250
Transfers in – Letter detailing transfer in quote	10 Days	12.5%	6	2 Months	79.2%	38
Transfers out – Letter detailing transfer out quote	10 Days	21.7%	129	2 Months	82.4%	490
Joiners	46 Days	100.0%	4855	2 Months	100.0%	4855
Deferment	20 Days	41.5%	3477	2 Months	58.5%	4899

Notes and Assumptions

- 1) This table just covers completed cases in the year.
- 2) The Fund uses working days for its KPIs and has assumed 23 working days per calendar month.
- 3) Retirements – ‘letter notifying actual retirements’ and ‘process and pay benefits on time’ are treated as one and the same for this purpose..
- 4) Joiners – Due to the current way starters are loaded onto the administration system it is not possible to report on the date of creation and this issue of notifications at this time.
- 5) Refunds excludes those where no response was received from the member.



Table 3 – analysis of performance against internal targets and legal requirements

TPR Data Scores as at 31 March 2024	
Common Data	98%
Conditional Data	98%

Notes and Assumptions

- 1) This table confirms the presence of data, that is in valid format, it is consistent with the member’s status it does not test not the quality and accuracy
- 2) Common Data consists of the following:
 - National Insurance Number
 - Surname and either forenames or initials
 - Sex
 - Date of birth
 - Date pensionable service commenced
 - Normal Retirement Age (State Pension Age)
 - Status
 - Last status event date
 - Address including postcode
- 3) Conditional Data
This is also known as scheme specific data consists for the following:
 - Last know postal address if current is missing
 - Scheme identification number
 - Dates that active, deferred and pensioner members join and leave the scheme
 - Details of active, deferred and pensioner members’ employment with any employer participating in the scheme including the period of pensionable service and the amount of pensionable earnings each year
 - Any formula used to calculate a member’s or beneficiary’s pension or benefit
 - The percentage to be applied for revaluation each year to a member’s accrued rights to benefits under the scheme
 - Any increase to be applied to a pensioner member’s or beneficiary’s pension or benefit in payment in each year
- Pension Credit; any information relevant to calculating each member’s rights under the scheme which are directly or indirectly attributable to a pension credit
- Pension Debit; any information relevant to calculating any reduction in each member’s rights under the scheme which are attributable to a pension debit
- Contributions
- Date of payment of any benefit
- Name and address of any person a payment was made to
- Reason for payment
- Details of any transfer outs or in
- Payments made to participating employers



CUSTOMER SERVICE MEASURES

As a Fund we are committed to providing an effective service to our members, as well as supporting our employers to fulfil their statutory obligations in helping administer their employees pensions. To help us find out how we are doing, we continue to request feedback from our employers and members about the service we are providing.



2023/24 was the first complete year we had the survey running, achieving an average of

3.5 STARS

out of five for customers experience with us.

74%

of responses said their query was resolved within 10 working days.

“

Our mission is to deliver an effective service, providing our members with the tools they need to plan for their financial future

”

“ Helpful and informative explanation provided, with the offer to provide further help if I need it. ”

“ Efficient and helpful but above all very kind and understanding. I am going through quite a stressful time at present, their support has been fantastic in following up on queries. They should all be congratulated on a job well done. ”

“ Good service and I am a happy customer ”


HELP US IMPROVE!
We want your feedback!

Please **CLICK HERE** to take our short survey



We may not always get everything perfect, so based on feedback received, we have successfully identified and incorporated the following changes:

- More online forms introduced for accessibility and increased self service offering
- Improved internal processes to manage the enquiries email inbox more efficiently
- Review of Customer Service Policy and introduction of our 7 Pillars of Customer Service



Pillars of Customer Service

01 Be Polite
Using positive language, be professional, and genuine in a manner that reflects confidence in finding a solution, this will reassure a customer and improve the entire customer experience.

02 Understand your audience
Listen to their query, repeat it back for confirmation. Ensure any pension terminology and acronyms are explained, making sure information is clear, easy to understand and accessible to everyone.

03 Be clear and concise
Some queries are complex, layer information starting with brief, straightforward overviews then signpost to where more detailed information can be found.

04 Manage expectations
Be transparent about response and resolution times, offering signposting to where they can self serve if appropriate.

05 Meet our response times
Work should be completed within the KPIs as set out in the admin strategy or according to what was communicated to the customer.

06 Follow procedures and policies
Maintain consistency and equality in your approach by following policies and procedures, using templates where available and completing all mandatory training.

07 Ownership
Take ownership for delivering results and helping with customer queries.

Email and Employer Services phone data are areas we are still working on, reporting on these areas will be included in next year's Annual Report.

During 2023/24 the member services team received an average of 980 calls per month, up from 857 on the previous year. On average, 77% of these calls were answered.

“ This feedback collection and analysis helps us to cultivate high-performing teams through our commitment to knowledge and training, as well as efficiency through technology, helping to drive continuous improvement. ”



DATA DRIVEN DECISIONS

We use data to inform and evidence our decision making, and to measure our progress and successes



HIGH PERFORMING TEAMS

We aspire to be role models and leaders, through our commitment to develop knowledge and training



Employers are advocates for the scheme



Members understand their benefits



COMPLAINTS

The Fund operates a two stage Internal Dispute Resolution Procedures (IDRP) if a scheme member or prospective member remains dissatisfied with a decision made.

An application made under Stage 1 of the process will be considered carefully by a person nominated by the Fund. This person is known as the 'Adjudicator'. The adjudicator will conduct a formal review of the initial decision or act or omission and is an opportunity for the matter to be reconsidered. For the purpose of the IDRP process, the Stage 1 adjudicator appointed by the Fund is Muse Advisory.

If the scheme member, dependent or prospective member remains dissatisfied with the adjudicator's decision, (or their failure to make a decision) they can make an application under Stage 2 of the process to Wiltshire Council. The Director of Finance and s151 officer at Wiltshire Council will reconsider the determination made by the Stage 1 adjudicator.

A member also has the right to refer their complaint to The Pensions Ombudsman free of charge. The Pensions Ombudsman deals with complaints and disputes which concern the administration and/or management of occupational and personal pension schemes.

During the 2023/24 Scheme Year, the Fund received four applications under the Stage 1 IDRP process and one under the Stage 2 IDRP process. Out of these applications, one was partially upheld and one upheld following adjudication. Whilst this represents an increase in IDRP cases in 2023/24 compared with last year, it is less than the scheme year 2021/22 which recorded nine IDRP cases. In addition, during 2023/24 one of the Fund's three outstanding cases with the Pensions Ombudsman was also resolved and not upheld.

BREACHES

The Fund maintains a log of any data breaches for the Information Commissioner's Office (ICO) and regulatory breaches for the Pensions Regulator (TPR). Materially significant breaches are reported to the Local Pension Board and Pension Fund Committee. During the 2023/24 Scheme Year, the Fund had no material breaches that required reporting to the TPR or ICO.

EMPLOYER PERFORMANCE MEASURES

Timely and accurate payment of pension contributions by employers is a key performance measure for the fund. Payments should be made by the 19th of each month or the last working day prior to this date if it falls on a weekend. The following table summarises the timeliness of employer contribution payments for 23/24.

Quarter	Paid contributions £000's				Average late and overdue contributions total days	Number of employers payments status		
	Total Payment	On Time Payment	Late Payment	Late Payment %		On time	Late	Late %
Q1	52,099	49,211	2,887	5.54%	4.3	523	17	3.1%
Q2	24,607	21,433	3,174	12.90%	8.2	510	26	4.9%
Q3	28,604	27,490	1,114	3.89%	5.2	517	16	3.0%
Q4	33,321	31,539	1,782	5.35%	6.2	518	12	2.3%
Total	138,631	129,673	8,957	6.46%	6.0	2,068	71	3.3%

The majority of payments are received in a timely manner, late payments are often received within a few days of the deadline, the average number of days late in 23/24 was 6 (11 days previous year). The number of employers paying late reduced to 3.3% compared to previous year 6.1%.

No interest was charged on any of the late payments. The contributions working group of the fund reviews late payments and promptly chases any outstanding amounts each month.



STAFF ENGAGEMENT

2023/24 saw our third annual staff engagement survey, allowing us to identify trends and see whether actions taken in previous years have been effective. Response rates were very high at 95%, and the responses showed a high level of engagement, with widespread improvements since the previous year. As in previous years, scores about the team were strongly positive, with team members reporting that their colleagues were committed to delivering top quality work, and that they collaborated well together.

Overall, the total responses rated “strongly agree” or “agree” was a healthy 68%. We have set a target to increase this to 80% over time.

CASE STUDY: MOST IMPROVED!

The question “I receive appropriate recognition when I do good work” scored 16% more agreement than last year and was the question where we saw the greatest increase in the score. This is wonderful news, as this has been an area of focus for the Fund’s management team. The positive changes which have been introduced include:

- Celebrating team wins in our monthly whole Fund meetings
- Recognising individual achievements in our monthly Fund Focus newsletter
- Promoting use of internal nominations to celebrate colleagues
- More training and development opportunities
- Celebration of internal promotions
- The Twelve Days of Pension Christmas, showcasing the team’s achievements for the year and mapping them to positive outcomes for our employers and members.

We will continue to put team member engagement high on our priorities and will develop new and innovative ways to value the team and their achievements in the future.



HIGH PERFORMING TEAMS

We aspire to be role models and leaders, through our commitment to develop knowledge and training

CASE STUDY: CAREER PROGRESSION

From 1 January 2022 career graded roles were introduced for Pension Administration Officers. These roles cover grades G, H and I (Officer, Senior Officer and Principal Officer). This was introduced to encourage Officers to be proactive in their own development and enable them to move to a higher grade without the need for a vacancy. In 2023/24 we celebrated 6 promotions, two of which were officers progressing up to management positions above these career graded roles.

One individual who in the last scheme year was promoted to Principal Officer, joined the Fund as an Assistant Officer in 2015. This individual has taken on various roles within the Fund and has moved from an Assistant onto a Grade G position and has then subsequently moved through the Pension Administration Officer grades to become an Employer Support – Principal Officer. The officer in question not only took responsibility to ensure that they expanded their LGPS knowledge and took on additional tasks and duties, but they exhibited the qualities to become a real role model for their fellow officers especially the newer members of the team.



LONG TERM THINKING

We always act with the long term in mind, whether we are setting our investment strategy, planning improvements, or working towards our net zero by 2050 goal



BENCHMARKING

VALUE FOR MONEY

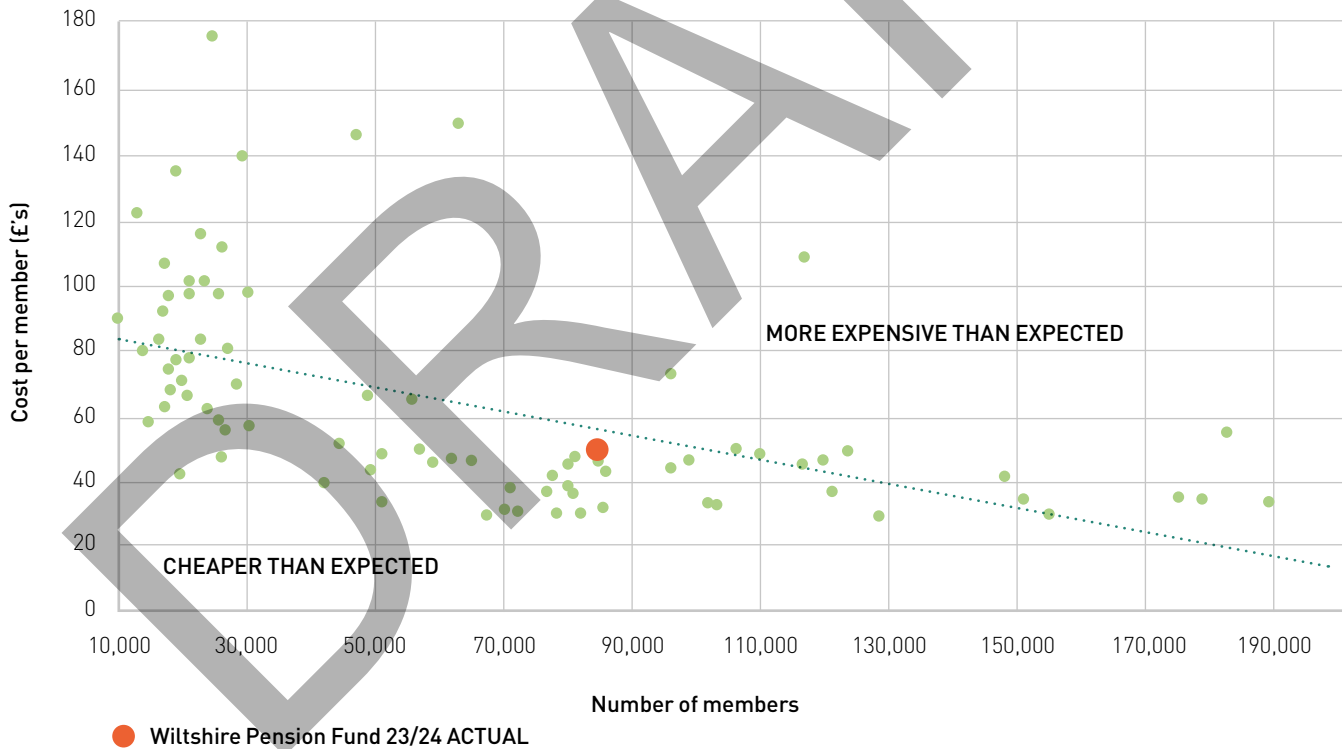
The Fund is committed to providing an outstanding service to our scheme employers and members, which will include providing value for money. Our Business Plan for 2024/27 sets out how we intend to achieve this goal. The Fund is overseen by both a Local Pension Board and the Wiltshire Pension Fund Committee and is subject to internal and external audit reviews which assess its efficiency and effectiveness amongst other matters. Benchmarking can be challenging due to the lack of availability of consistent data between LGPS funds. However, it is possible to use various data sources to enable a comparison of economies of scale, the costs of delivering the service, measures of funding, and responsible investment progress.

COST BENCHMARKING

The Fund makes use of the Local Government Pension Scheme funds account return (SF3) to benchmark operational running costs (Admin & Governance) against peers in the LGPS. The latest published data is for financial year 22/23, we have applied a standard measure of inflation to make these costs comparable to the actual costs for Wiltshire in 23/24.

The following graph shows these inflation adjusted costs for all funds in the LGPS plotted against fund size. The actual costs for Wiltshire in 23/24 fall below the trend line and indicate a cost per member lower than expected for our fund size and close to the costs for other similarly sized funds, £49.35. In 23/24 the fund incurred considerable one off costs of £0.6m for outsourced work to clear the backlog and reconcile differences in the payroll which have inflated the cost per member.

Scatter Plot of LGPS running costs (Admin & Governance) per member vs Total number of members. Based on 2022/23 SF3 national returns.

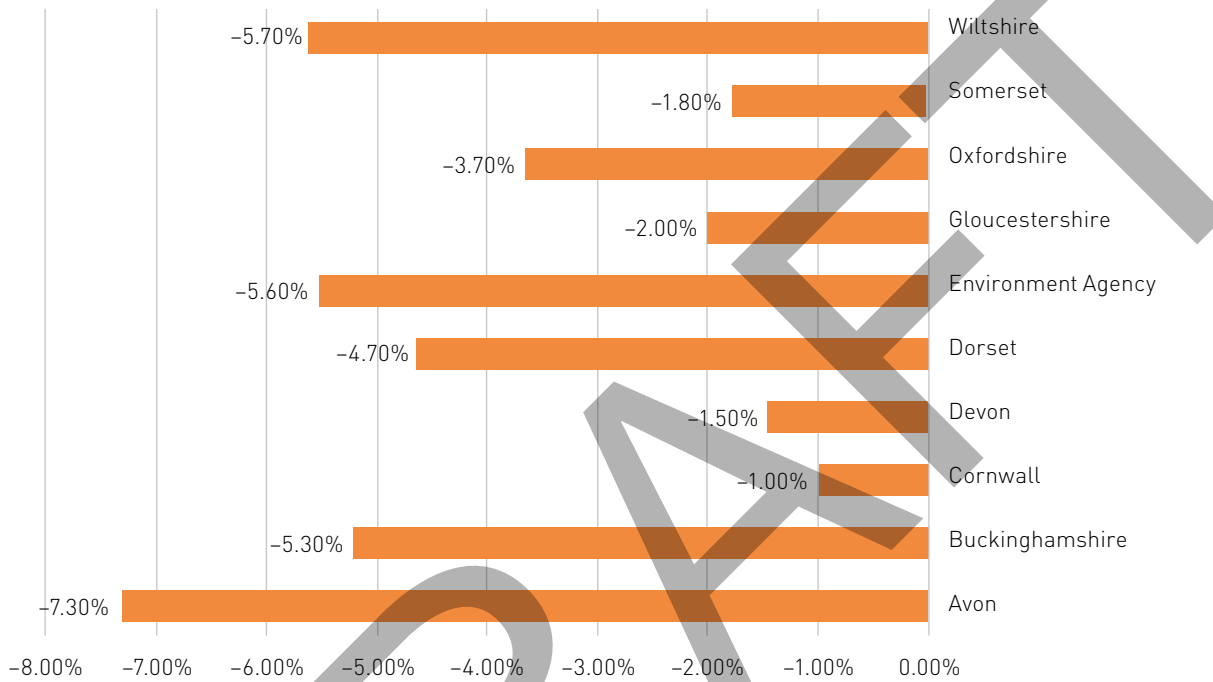




RETURN ON INVESTMENTS

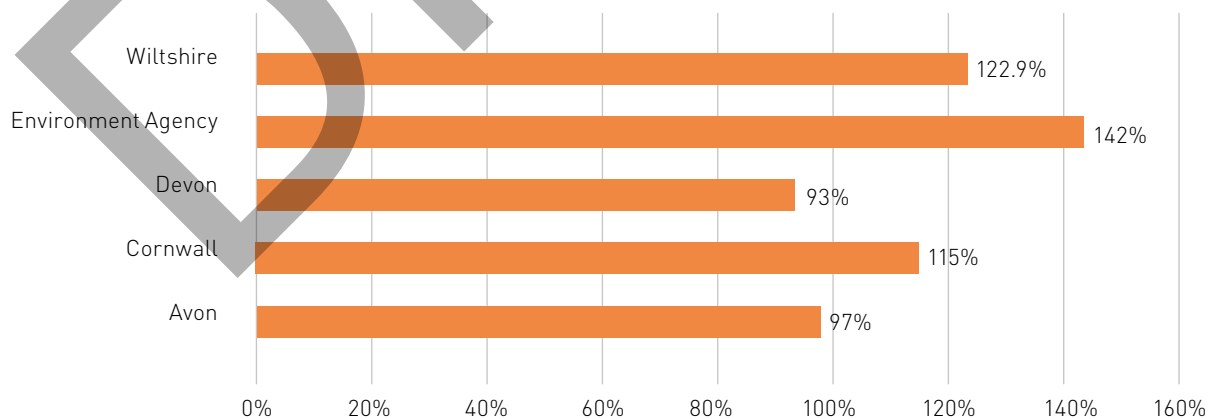
The following table shows the one-year investment performance of the Brunel Pool Funds for the 1-year period ending 31 March 2023. It suggests that all Brunel Pool Funds were impacted by significant market volatility due to geopolitical uncertainty and inflationary pressures. However, other than a high-level sense check, it is hard to derive significant insight from this analysis as investment return is specific to the investment strategies and liabilities of each fund.

Annualised Investments Return by Fund for year ending 31 March 2023



FUNDING LEVEL

Estimated Funding Level as at 31 March 2023



All LGPS funds undertook an actuarial valuation exercise as at the end of March 2022, the results for each fund are published on the Scheme Advisory Board website. However, these valuations take place once every three years and therefore we have had to use estimates (extracted from funds' respective annual reports) for the funding level figures as at 31 March 2023. The figures for Buckinghamshire, Dorset, Gloucestershire, Oxfordshire and Somerset have not been included, as we were unable to locate find these figures in their 2022/23 annual reports. This shows Wiltshire's funding level on an ongoing basis as being 122.9%, which is above the average of the comparison group (including Wiltshire) of 114%.



IMPROVEMENTS

As set out in the Fund's value "Efficiency through technology", there is a focus on continuous improvement. The following case studies illustrate some of the improvements made by the teams throughout the year.

CASE STUDY: THE SERVICE IMPROVEMENT TEAM (SIT)

This year we have continued to drive efficiency through improvements in bulk processing. This was led by our Service Improvement Team (SIT), who took forward a project to design and introduce new processes which can be performed in bulk. The SIT created 4 processes which now work as a bulk process rather than individually run by members of the processing teams. These continue to be peer reviewed, ensuring high quality standards are met. This improvement has removed the need for administrators to prepare the work individually.

The SIT has also worked with separate teams to improve processes such as bulk refunds and leavers. Members of the SIT celebrated a huge win by clearing >3,500 tasks from the system by using smarter reporting. As part of the SIT reviewing the data held on the system whilst clearing cases, team members were able to identify a significant issue the fund faces which impacts on the efficiency a large amount of work, specifically, members with other fund service. The SIT designed and implemented a way for these to be dealt with in bulk in order to simplify the process for the administration teams. This done by removing almost any administration needed until the point of updating the member's record and completing the inter-fund transfer.

Thanks to the members of the SIT for their hard work this year, which has had a measurable impact on our backlog and introduced efficiencies going forward.



EFFICIENCY THROUGH TECHNOLOGY

We collaborate, and challenge our systems and processes, to create innovative solutions and drive continuous improvement

DRAFT



CASE STUDY: i-CONNECT

i-Connect is our software tool that allows employers to upload data about their employees every month. i-Connect provides the foundations for a successful administration service, by ensuring that we have all the data we need, and that employers have accurately paid for all the benefits that their employees are earning.

During 2023/24, we designed an efficient and effective control framework around i-Connect:

- We reviewed, improved, and rationalised our checks of i-Connect data.
- To demonstrate our due diligence we developed, embedded, and continuously reviewing and improving the Employer Services team’s monthly cycle of work.
- We designed a mandatory pre-onboarding checklist to ensure that an employer has no legacy data issues before giving the access to the i-Connect portal.
- Monthly meetings on employer data and contributions checks conducted with our accounting team. Required actions are being assigned and followed up on the next meeting.
- We have updated our strategic documents to reflect all changes: Employer Data Quality Categorisation Policy and Employer Data Quality Checking Guide.

As part of empowering employers to fulfil their statutory responsibilities in an accurate and timely manner, we updated the existing online resources. During 2023/24 we built upon our employers training as follows:

During 2023/24, we designed an efficient and effective control framework around i-Connect:

- We reviewed the employer website and created the i-Connect Guide page with the i-Connect frequently asked questions answered.
- We added to our publications the i-Connect Common Errors page. This gives employers a detailed guidance on how to rectify errors that were identified by the i-Connect checks.
- New i-Connect user request forms for employers and payroll providers have been designed to ensure that we collect all relevant information about users’ i-Connect proficiency and employers’ responsibility to submit correct data are clearly defined.

What’s coming next?

- i-Connect functionalities: documents upload for employers will remove additional documents handling, improve accuracy, and create efficiencies.
- We are committed to provide bespoke training sessions for employers.
- Our team of technical specialists are more than happy to provide individual or group training that fits employers’ needs.



Robust processes, controls and risk management



CLEAR COMMUNICATIONS

We communicate with all our stakeholders in a clear, concise, relevant and effective way



Employers are advocates for the scheme



Service administered effectively and cost-efficiently



EFFICIENCY THROUGH TECHNOLOGY

We collaborate, and challenge our systems and processes, to create innovative solutions and drive continuous improvement



CASE STUDY: COLLABORATION WITH OTHER FUNDS



16
Compliance and
best practice

Collaborative working within the LGPS has grown over recent years and is continuing to grow. The Wiltshire Pension Fund is one of nine Funds (including the Environment Agency) that make up the South West region and Wiltshire are the regional representatives for the South West on the Joint Pensions Group (JPG). The JPG is a working group that meets regularly to agree the appropriate application of new legislation, review and approve development proposals for the Heywoods software management team and identify best administration practices.

The Wiltshire team attend other regular regional and product user groups and are actively involved in driving improvements across the LGPS through.

10 proposals have been raised by Wiltshire on our software providers 'Aha Ideas' portal and implemented in the past year and 7 proposals have been flagged as due in a future software release.

We are committed to leading on collaborative working and improvements within the LGPS.

CASE STUDY: MANAGEMENT INFORMATION

As part of our initiative to improve management information, a SWAP audit was conducted to assess the effectiveness of our KPI reporting. The outcome of this report focused mainly on the risk of error when conducting the report due to the amount of manual input. An automated report is in the process of being created which removes any risk of human error and will result in a more streamlined, interactive analysis of our KPI's.

On the back of the automated KPI Report, an automated work allocation dashboard has been created. This allows the team to be able to review the work needed to be completed for a given day, sorted by priority and area. The report is automatically updated throughout the day to show what has been completed/ is still outstanding enabling management to have full oversight of the work to be actioned.

Our plan is to take these automated reports forward and think about other processes that would benefit from their design. We currently run a manual staff performance report to monitor the individual team's performance. The aim is to set this up as an automated report, making it clearer, interactive, and quicker to run and maintain whilst again removing the risk of human error. The reports will be much more detailed as they will be able to be ran for any date at the click of a button, allowing further analysis and more in-depth discussions around our performance and KPI's.



Straight-forward
administration



Accurate,
up-to-date records



Robust processes,
controls and risk
management



CASE STUDY: OUTSOURCED IMPROVEMENT PROJECTS

Payroll Reconciliation – Aon

During 2023/24, we worked with Aon to verify pensions currently in payment. This was part of an industry-wide exercise to reconcile the information held by all private and public sector pension schemes and HMRC.

Just over 1000 pensioner and dependant records were included in this project and nearly all were successfully resolved by Aon, with under 1% needing some final internal amendments.

A well-planned schedule ensured that payroll colleagues were notified of the required adjustments in good time for each month's pay run and the affected pensioners were contacted individually with appropriate notice.

The project involved close collaboration with Aon and we appreciated the knowledge and experience they were able to bring to this complex work, as well as their regular and timely communication, resulting in a highly successful partnership.

As the Fund moves to its own payroll arrangement in 2024, fully integrated with the administration system, this will help to avoid similar discrepancies in future.



Correct pension,
paid timely



Accurate,
up-to-date records

Backlog of Aggregations and Leavers – Hymans

Where a member holds multiple employment records and any are non-active, these can be combined, or aggregated. As a result of historic variations in LGPS regulations and the Fund's administration policy, a significant backlog had built up of records requiring aggregation. In order to address this while maintaining effective business as usual provision, it was decided to outsource, and Hymans Robertson was selected for this work.

This was a challenging project, and we were delighted that Hymans were able to clear 3,000 aggregations by the close of the project, contributing significantly to the reduction of our backlog of work.

As an added benefit, this project has prompted our team to review and refine many of our administration processes and workflows, ensuring consistency across all staff.

It was always anticipated that this would be a large and complex project. The constantly evolving scenario required flexibility from both Hymans and Wiltshire Pension Fund staff and the challenges presented have led to many useful lessons learned.



Straight-forward
administration



Accurate,
up-to-date records



Compliance and best
practice

ENGAGEMENT WITH OUR SCHEME EMPLOYERS AND MEMBERS

Our **OUR EMPLOYER STRATEGIC FOCUS GROUP**

has consulted and engaged with employers on such items as the

VALUATION and INVESTMENT STRATEGY

to gain insight and perspective; this continues to be run on a biannual basis, hosted by our employer representatives.

Our Pension Awareness Week campaign in 2023 was read by circa

65,000 MEMBERS

compared with circa 60,000 in 2022

53% OF OUR ACTIVE MEMBERS

have signed up to our online portal



Transparency and information sharing



Employers are advocates for the scheme

OVER **13,200 MEMBERS**

read our campaign on climate risk (COP28), compared with circa 9,400 in 2022.



Widely adopted self-service solutions



CLEAR COMMUNICATIONS

We communicate with all our stakeholders in a clear, concise, relevant and effective way



Members understand their benefits



INTRODUCTION

Engagement with our scheme employers and members is an important issue for the Fund, and is an area with constant improvements and developments. We quantify and review the effectiveness of our communications and engagement in order to inform our activities in this area going forward. This can come from a range of metrics, including engagement statistics from email campaigns, feedback surveys, website activity and My Wiltshire Pension sign up rates.

Several of our strategic goals have a strong link to engagement activities:



Employers are advocates for the scheme

We provide our employers with the tools they need to understand the scheme, as well as their responsibilities in terms of data provision, payment of contributions etc, along with the implications for employers, and members. Our dedicated Employer Relations Team provide support through activities such as: employer training sessions, newsletters, website resources, our annual employer forum (which offers a range of webinars on various topics), and our employer strategic focus group, for heads of finance/heads of the organisation.



Members understand their benefits

The Pension Fund represents a major financial benefit for our members. Some of our work here includes our member webinars and our campaign in September 2023 for Pension Awareness Week. You can read more about this on our [PAW2023 pages](#).



Widely adopted self-service solutions

We want to make things more efficient for both our members and employers, and enable them to self-serve wherever possible, to make things quicker and easier. Examples here are MSS (the self-service portal for members), which we are expanding to create more functionality, and i-Connect, the portal via which employers can upload information, improving the quality and accuracy of data held.



Transparency and information sharing

From our [responsible investment membership survey](#), we know that members care about how the money held to pay their pension is invested. We have expanded the amount of information readily available on our website, and carried out various campaigns to inform members and employers about what we are doing. We've also worked to make information more accessible, publishing shorter versions of reports and 1-page summaries, as well as using different tools such as online flip-books and animated videos.



ENGAGEMENT IN THE BUSINESS PLAN

Our **Business Plan 2024/27** includes how we approach employer and member engagement as a Fund. It is vital that employers understand their role and responsibilities under the LGPS regulations in the delivery of the administration function. The data they provide is essential to their employees' pensions being paid correctly and on time when they retire. As a Fund we are committed to supporting our scheme employers in navigating through these responsibilities, being advocates for the scheme.

We aim to:

- Facilitate a high level of member and employer engagement with the Fund and their LGPS pensions, through training, webinars, accessibility of information, and targeted communications.
- Ensure that members understand their benefits and employers are advocates of the scheme.
- Have a high take up level for our self-service offerings available to members and employers, such as My Wiltshire Pension, online forms, submissions and online retirements.
- Deliver clear communications, making sure information is accurate, easy to understand and accessible.
- Achieve Customer Service Excellence status, helping to ensure we are providing an effective service to our members and employers.
- Promote straight forward administration, through identification of where more efficient employer focused procedures and processes can be adopted.
- Increase awareness and understanding surrounding the 2025 Triennial Valuation, ensuring compliance and best practice for our employers.



ENGAGEMENT IN THE RESPONSIBLE INVESTMENT POLICY

A plan for engaging with employers and members is also set out in the Fund's **Responsible Investment Policy**.

We consider that transparency on our actions, particularly with regard to responsible investment issues, is important, and engagement with the scheme employers and membership is a key part of this.

The topic of investments is quite technical, and responsible investment issues can be nuanced, so it is important to educate members as well as asking for opinions.

Why might the Fund engage with employers and members?

- **Employers** – Funding is achieved by a balance of employer (and employee) contributions, and investment returns. Therefore employers, as budget holders, will be interested in how the investments are managed, as this could have an impact on the contribution rates they need to pay.
- **Members** – Members benefits are set in law and are not impacted by the investment returns. However, members may have personal beliefs and views on how the investments are managed. Therefore, keeping members informed and finding ways to represent their opinions is important.

There are a range of ways that members can be engaged with:

- Informing** – we seek to keep members and the general public informed via a section of the Annual Report which reports on climate change risk and actions. We publish an annual **Stewardship and Responsible Investment Outcomes Report**. We will continue to publish press releases to communicate major strategic decisions.
- Educating** – we will continue to hold regular webinars covering responsible investment issues for both employers and members. We will use our website as a way to communicate information and keep members and employers informed. We will continue to develop methods of accessible communication.
- Consulting** – in order to incorporate the views of the employers, we will consult with employers on amendments to the Investment Strategy Statement (ISS). There are two employer representatives on the Committee, who are actively involved in promoting employer engagement. We will also consult via our employer focus group.
- Actively seeking views** – we have used surveys to collect the views of employers and members and have used the results of these surveys to develop the approach to member and employer engagement. Although the views of members and employers alone would not be used to drive the strategy, they would be considered by the Committee alongside other information as part of a full picture. The Fund's investment strategy is set in the best financial interests of the Fund, but can also, where possible, reflect the wider goals and philosophy of the employer organisations and Fund membership.



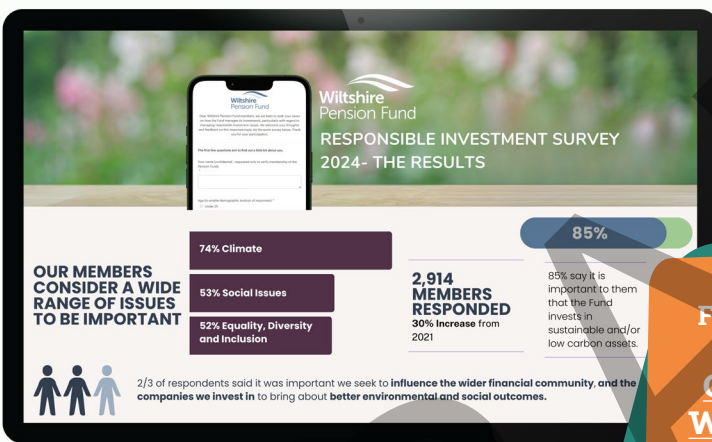
CASE STUDY:

RESPONSIBLE INVESTMENT SURVEY 2023 – THE RESULTS!

In early January, we ran our Responsible Investment Survey, we do these every three years for all members of the scheme. We are genuinely interested in the views of our members, and the information we gain from the survey helps us to make decisions on what we do, and on what we communicate to our members.

We had an amazing 2,914 responses survey, a 30% increase from 2021! This demonstrates how much our members care about this topic.

What did our members say?



Full results available ON OUR WEBSITE



CLEAR COMMUNICATIONS

We communicate with all our stakeholders in a clear, concise, relevant and effective way



Members understand their benefits



Responsible ownership and stewardship



Positive impact



Transparency and information sharing

So, what's next?

We were pleased that the opinion of the vast majority of our members is aligned with our investment approach, so much of what we will do is to continue what we are already doing.

It was very useful to understand what issues are of most interest to our members. Our comms have focused on climate in the past, but members are also very interested in social issues. Therefore, in 2024 we published our first **Spotlight on Social Report**.

We will expand our efforts to engage with our younger members, ensuring that they understand their pension and are connected with their financial future.

We will continue to adjust our communications to meet the needs of our members.



THE FUND'S COMMUNICATIONS STRATEGY

We continuously review our **Communications Strategy** to ensure it is fit for purpose through assessing members' communication requirements. With a strong focus on delivering targeted, bespoke and engaging communications to Employers and Members, the strategy moves away from a 'one size fits all' approach. This is in line with the Fund's value of "Clear communications".

In order to achieve the objectives set out in the strategy, we have detailed seven measurements of success, six of which reflect on employer and member engagement levels.

The data shown below reflects work to date that we have completed in a move to increase engagement, by capturing and analysing data more proactively and productively.



CLEAR COMMUNICATIONS

We communicate with all our stakeholders in a clear, concise, relevant and effective way



DATA DRIVEN DECISIONS

We use data to inform and evidence our decision making, and to measure our progress and successes

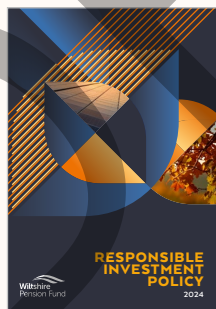
CASE STUDY: OUR APPROACH TO COMMUNICATIONS

Different members and employers may wish to receive information in different ways. Our surveys have indicated that both these groups have a strong preference for short communications via email which they can digest in their own time, as well as information on the web. This is therefore how we focus the bulk of our communications.

As well as publishing the documents, during the year we also created newsletters, factsheets and email campaigns for our Employers, Pensioners and Members, with content tailored specifically for each demographic.



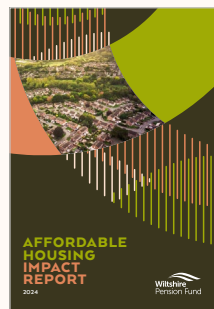
Annual Report, mini-magazine and one-pager



Responsible Investment Policy



Climate Report and one-pager



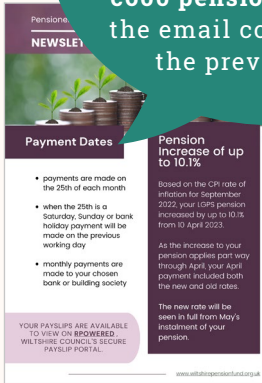
Affordable Housing Impact Report



Stewardship Report and mini-magazine

CASE STUDY: OUR APPROACH TO COMMUNICATIONS (CONTINUED)

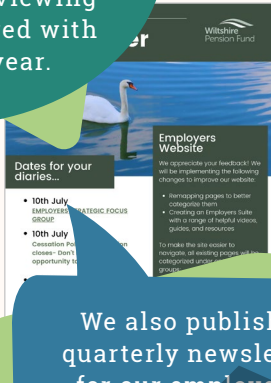
Our Annual **PENSIONER NEWSLETTER** had a **76% open rate**, with an additional **c600 pensioners** viewing the email compared with the previous year.



Our Pension Awareness campaign was seen by **c65,000 members**.



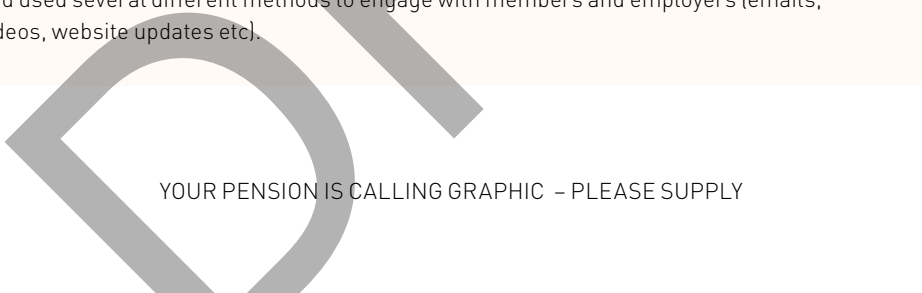
We also publish a quarterly newsletter for our employers, containing reminders, important updates and news. These saw a **3% increase** in email open rates compared with the previous year.



During 2023/23 our news pages received **over 2,400 visits**



As well as the in-person employer forum, we also hosted member webinars, published many news stories, increased our presence on LinkedIn, participated in industry events, and used several different methods to engage with members and employers (emails, videos, website updates etc).



YOUR PENSION IS CALLING GRAPHIC - PLEASE SUPPLY

Our **member webinars** are also proving to be extremely successful, after a drop in interest, we changed the messaging to "Your pension is calling, pick up the phone", and we had a fantastic 160 registrations. This outcome was an increase of 135 registrations from the previous one.

Feedback from attendees has been extremely positive:

“Clearly explained, thank you.”

“Need more of these types of webinars.”



CLEAR COMMUNICATIONS

We communicate with all our stakeholders in a clear, concise, relevant and effective way



Members understand their benefits



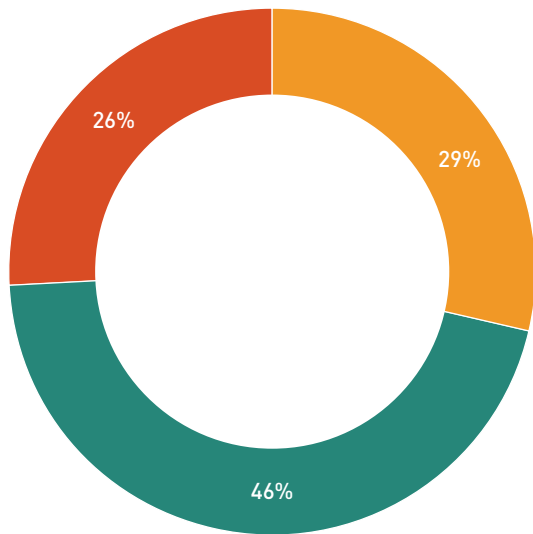
Employers are advocates for the scheme



DEMOGRAPHICS - WHO ARE OUR MEMBERS?

As a Fund, our members generally fall into one of three categories, Active, Deferred and Pensioner. Whilst there is some overlap in information and type of administration support required, much is individual to each category. As such our communications are tailored including information only relevant to that particular group.

Our Membership



■ Active
 ■ Deferred
 ■ Pensioner

	Amount	Percentage
Active	24,569	29%
Deferred	39,041	46%
Pensioner	22,129	26%
Total	85,739	

Figures correct as of 31 March 2024

HOW ARE THEY ENGAGING WITH US?

Email and Phone call volumes



Email volumes and Employer Services team phone data are areas we are working on, reporting on this will be included in next year's Annual Report.



During 2023/24 the member services team received a total of **11,074 calls**, with an average of **779 calls per month**, up from an average 676 on the previous year.

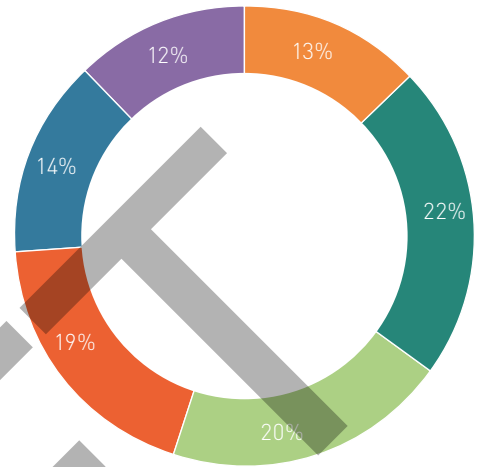
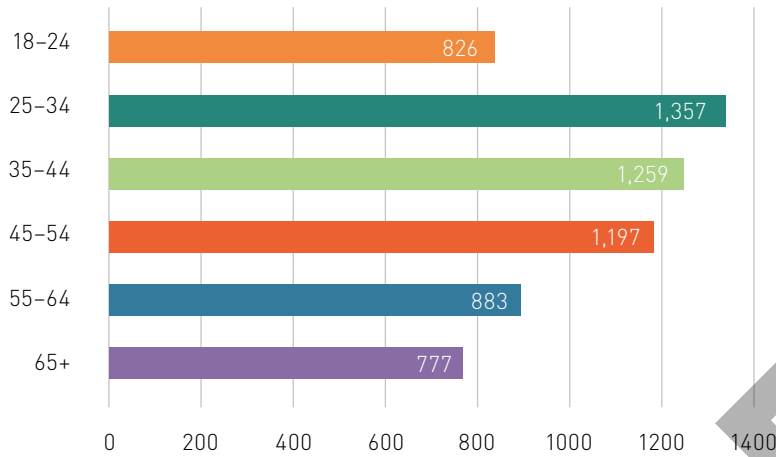
Website Activity



2022/23
c77,000 visitors
2023/24
c97,400 visitors
Increase of c20,400
on the previous year!



Users by Age



Total: 6,299

Data taken from Google Analytics for the period 1 April 2023 – 31 March 2024, not including unknown ages.

EMAIL ACTIVITY

2022/23 Average Open Rate

Type	Email Open Rate
Member	▲ 56%
Pensioner	▲ 69%
Employer	▲ 36.6%

2023/24 Average Open Rate

Type	Email Open Rate
Member	■ 56%
Pensioner	▼ 65.7%
Employer	▼ 34%

Open rates have remained at similar levels as previous years or seen a slight decrease, this could be due to the fact that a lot of work has been done on the website and on LinkedIn to share news and updates, meaning recipients may have already seen the content. However, work is underway to improve our approach to encourage more recipients to take action and engage with the content. Results of this can be seen through a recent member email which achieved an open rate of 64%, being one of the highest performing emails of the year.



MY WILTSHIRE PENSION (MSS)

In line with the Fund’s strategic goal of widely adopted self-service solutions, MSS delivers an online portal where members are able to self serve when it is convenient for them. Members are able to see the pension accrued to date, update their details, forecast what pension they could receive at a future date, and if eligible, use the retirement online tool. We also provide an online ePayslip facility for circa 22,000 pensioners to access their payslips, which provide pensioner members quicker access to their payslips whilst making a saving in both paper and cost to the Fund.

We are committed to ensuring that members are both aware of and have access to this valuable resource and, as such, we continuously campaign via our letters, digitally and at events for members to sign up to the portal.

As of March 2024, 48.9% of Fund members, excluding pensioners, are registered on the portal vs 45% the previous year, with an overall figure of 43.8% including pensioner registrations.



Widely adopted self-service solutions

My Wiltshire Pension: Registration Levels

	Registration % out of total demographic membership
Active	53.1%
Deferred	45.7%
Pensioner	28.9%
Total membership	43.8%

*Figures correct as of March 2024

My Wiltshire Pension: Portal Activity

	2022/23	2023/24
Log ins	c59,000	c69,000

COMMUNICATIONS HIGHLIGHTS THROUGHOUT THE YEAR

We continue to keep employers and members updated with the latest changes affecting the scheme and the Fund, including but not limited to policy and procedure changes, news, reminders, training opportunities, upcoming events and resources available to support them. These are communicated on our LinkedIn page, website, and via email through specific mailing lists for employer, members and pensioner contacts who have opted in to receive digital communications.

Over the year to 31 March 2024, work has gone into developing the website, specifically on the Employers site. We have re-mapped the site to make navigation easier and created an **Employers Resource Suite** a “one stop shop” for employers containing videos, guides, and presentations, helping them to navigate their way through the responsibilities of an LGPS employer. These changes are also intended to help those wishing to join the Fund, along with supporting our goal of transparency and information sharing with simplicity in mind, such as where applicable communicating any rechargeable fees.

Digital content strives to be accessible, engaging and inventive using a range of media as most appropriate for that subject and demographic. We use tables, photographs, animated videos, film, and online member to improve stakeholder experience and maximise engagement levels.

CASE STUDY: PENSION AWARENESS WEEK 2023

During **Pension Awareness Week (PAW) 2023** we created daily factsheets for our members, which were circulated over a week long campaign across different digital platforms as well as through employers. The campaign's aim was to highlight the benefits of the LGPS to members, signpost them to tools and resources to support them in their pension journey and shine a spotlight on the positive impact their pensions are making through responsible investing.

Over the week we covered:

- Wiltshire Pension Fund, nice to meet you!
- Your Pension Toolkit
- Don't let scammers enjoy your pension
- How your pension is making a difference
- Get to know us a little better

The campaign saw an increase of 5.9% in email open rates with around **65,000 emails opened**, which is a c5k increase from last year. Data from Google Analytics also showed that activity **more than doubled** across the week, on **My Wiltshire Pension** and **wiltshirepensionfund.org.uk**. Interestingly data also showed that most visits were via mobile phones, rather than other devices such as desktop or tablets. These stats show that our communications are being correctly targeted and are clear and concise for our members. As engagement levels increase year on year, it demonstrates that our strategy is evolving in the right direction to assist our members by embracing technology and making data-driven decisions.



c65,000
emails opened,
a 5k increase on
the previous year

Website
activity **more**
than **doubled**
across the week,
compared to the
previous week.



DATA DRIVEN DECISIONS

We use data to inform and evidence our decision making, and to measure our progress and successes.



CLEAR COMMUNICATIONS

We communicate with all our stakeholders in a clear, concise, relevant and effective way

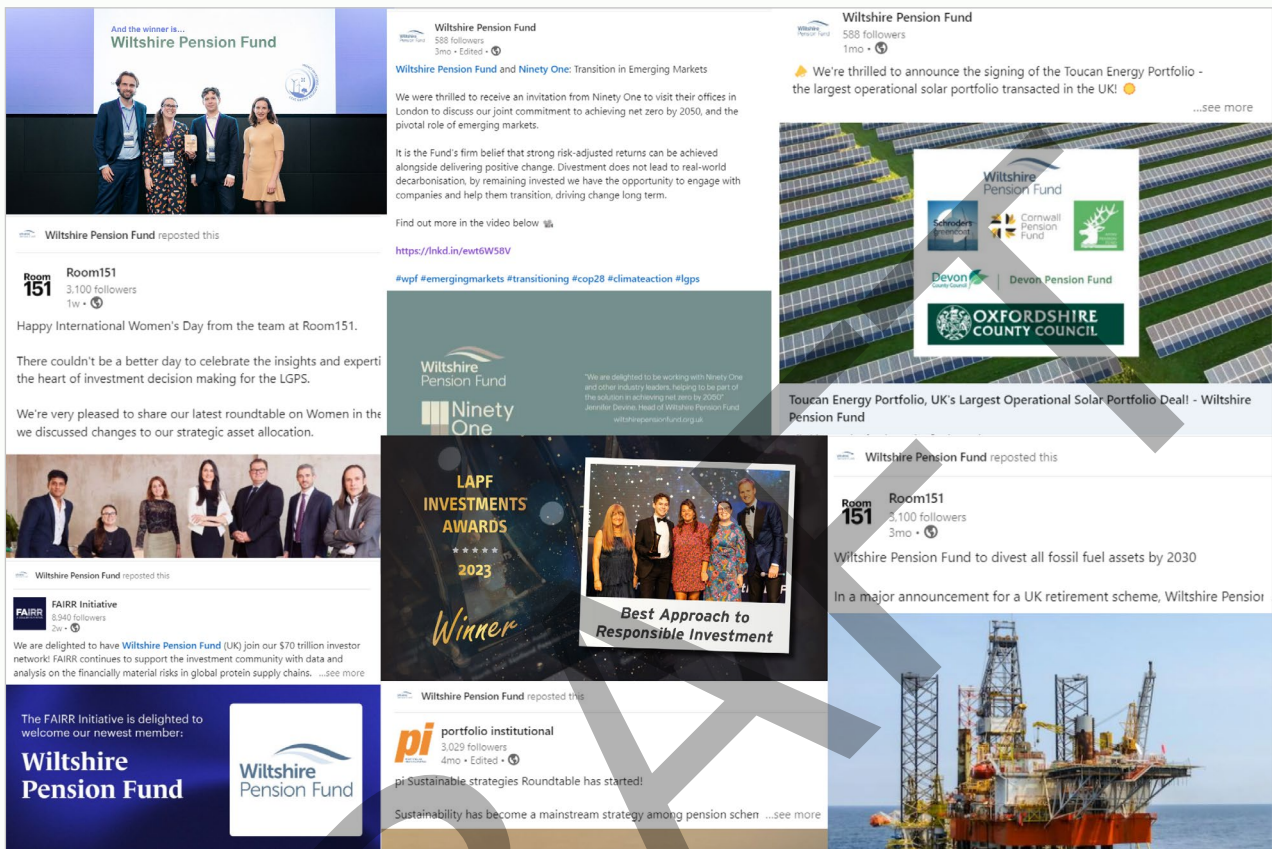


Widely adopted
self-service solutions



Members understand
their benefits

CASE STUDY: WILTSHIRE PENSION FUND IN THE PRESS



As a Fund, over the past year we have been carrying out more activity around our vision goal of transparency and information sharing, specifically through our digital platforms such as [news articles](#), [LinkedIn page](#), email campaigns and press releases.

These efforts have contributed to the winning of [industry awards](#) and in gaining recognition from our partners and stakeholders, positioning ourselves as industry leaders known for our innovative investment approaches and effective communication strategies.

We have also been invited to participate in exclusive opportunities like [podcasts](#), [industry round tables](#), industry [memberships](#), and industry [recruitment projects](#). This new proactive approach has also resulted in the Fund, receiving excellent commercial terms on investment fees based on our strong reputation within the industry, with investment managers viewing Wiltshire Pension Fund as a valued partner. By proactively sharing investment activities, Fund news, and campaigns throughout the year, we have gained validation of our “high performing teams” continued efforts, and strengthened our reputation within the industry.

These digital activities have been instrumental in strengthening our reputation within the industry.



HIGH PERFORMING TEAMS

We aspire to be role models and leaders, through our commitment to develop knowledge and training.



CLEAR COMMUNICATIONS

We communicate with all our stakeholders in a clear, concise, relevant and effective way



Transparency and information sharing



CASE STUDY: OUR COMMITMENT TO MANAGING CLIMATE RISK

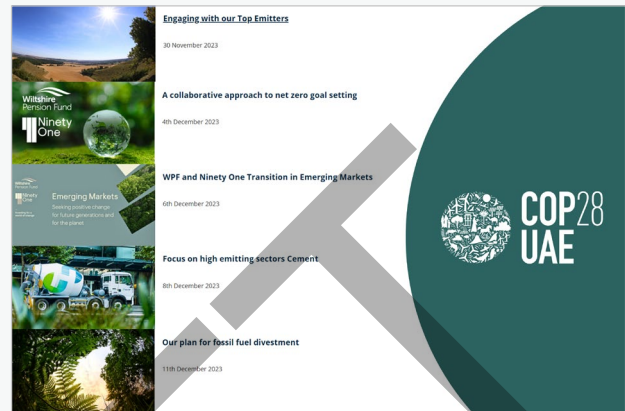
In celebration of COP28 we posted a series of news articles detailing our commitment to managing climate risk. The series didn't just show our progress so far but also demonstrated our proactive approach in addressing climate risks head-on. With the best financial interests of the Fund fully imbedded in everything we do; we have set a target of net zero by 2050 across all investment portfolios.

What does the series cover?

- Engaging with our Top Emitters
- A collaborative approach to net zero goal setting
- WPF and Ninety One: Transition in Emerging Markets
- Focus on high emitting sectors
- Our commitment to Fossil Fuel Divestment

One of the most important Environmental, Social and Governance (ESG) factors to consider is climate risk. When it comes to climate risk, the Fund's goal is:

“To protect the investments from climate change risk, identify opportunities to both invest in and benefit from the transition to net zero, and secure a sustainable financial future for the Fund.”



During COP28 over 13,200 members read our emails on climate risk, compared with circa 9,400 in 2022.

Our LinkedIn posts were seen by c3,100 people.





CASE STUDY: ADVANCING TOWARDS NET ZERO

The 2023 Climate Report demonstrates our commitment to safeguarding our investments from climate change risk while ensuring a sustainable financial future for the Fund. The Report reflects our dedication to responsible investing and brings our fully integrated approach to life - showing our stakeholders what it means to be working towards net zero.

This year's report is a significant milestone, with several new insights that bring our journey towards net-zero to life, also demonstrating our commitment to transparency on our actions to manage climate change risk in our investment portfolios.

“Our aim is to shape a more sustainable financial landscape for Wiltshire Pension Fund, resilient to the challenges of climate change.”

What does it include?

- **Decarbonisation Progress Updates:** Learn about our progress in reducing carbon emissions within our investment portfolios, contributing to a more sustainable, low-carbon future at the same time as protecting the Fund against climate risk.
- **Top 10 Emitters:** Transparency is integral to our approach. In this report, we highlight the top 10 emitters in our portfolio, emphasising our commitment to engagement for positive change.
- **Case Study Investments:** We showcase practical examples of how our portfolio both actively invests in and benefits from the transition to net zero, through case study investments.
- **A Statement on Divesting from Fossil Fuel Companies:** We set out our plans to continue our divestment from fossil fuel companies, in line with our long-term ambitions.
- **Analysis Across All Asset Classes:** Our “net zero by 2050” target applies our entire investment portfolio. In this report, we provide an analysis of our investments across all asset classes, illustrating how we apply climate risk management to our entire portfolio.

Find out more in our [Climate Report 2023](#) and join us on our journey towards a net-zero future.



Safeguard the assets



Responsible ownership and stewardship



Positive impact



Transparency and information sharing



Employers are advocates for the scheme

EMPLOYER ENGAGEMENT

We were delighted this year to have filled the vacancy of Employer Funding and Risk Lead, joining our Employer and Training Officer within the administration team. These roles are vital in helping our employers understand their responsibilities and become advocates for the scheme.

During the year, improvements to the dedicated employers' site have been made by the team, improving our digital offering through improved resources available for employers, such as guides, videos, user friendly policies and clear details of responsibilities. The team have also recently introduced **LGPS Create**, a secure portal where employers can use DocuSign, a digital signature tool, helping to improve turnaround times in relation to documents such as admission agreements.

Our dedicated employers site is used as a substantive source of employer information, along with the quarterly employer newsletters and Employer Strategic Focus Group meetings. We work alongside Employer organisations to assist and provide training on their pension responsibilities and undertake site visits to guide teams through the process and forms when required. This is particularly useful where changes in key staff at an employer have recently occurred.

Further information specific to employers can be found on our dedicated [Employers Site](#).

WHO ARE OUR EMPLOYERS?

In the latest annual report from the Local Government Pension Scheme Advisory Board for England and Wales, it reported that a County or Unitary Council has an average of 263 employers.

Wiltshire Pension Fund in administering the Wiltshire Council and Swindon Borough Council local authority areas has 189 employers, which is 28% below the national average.

Of these 189 employers, the percentage of active members of the total Fund per employer are detailed below:

- 40% are education based e.g. College, Multi-Academy Trust, Super Academy Trust or standalone academy employees
- 35% are Wiltshire Council employees
- 13% are Swindon Borough Council employees
- 7% are Police and Fire employees
- 3% are City, Town and Parish Council employees
- 2% are admitted bodies i.e. private cleaning and catering contractors

This highlights a shift over recent years from the largest group of active members being Council based employees to now education-based employees.

The Fund employers listed above aren't all based in the Wiltshire Council or Swindon Borough Council administrative areas, with just over a third (36%) of the total having their headquarters based outside the County.

We don't just work with the employers in the Fund, we also work closely with their payroll providers – 42% of the Fund employers use outsourced payroll providers.

Of the new employers in the Fund this period, these were new admissions relating to academies and to organisations which had secured a contract to provide a service or function for a Fund employer. Additionally, a couple of Parish Council's joined the Fund, that previously had their pension provision elsewhere.

We also work closely with employers seeking to contract out services where TUPE transfers of Fund members are involved. Communication efforts to encourage employers to involve the Fund at the planning stage have continued. We have worked with a number of employers and staff groups during the period to share knowledge and experience, to support smooth transfers and fully informed funding decisions.

Employer exits from the Fund over the period related to employers' last active members leaving their employment, to contracts coming to an end or the employer ceasing trading.



CASE STUDY: LGPS CREATE IS HERE

We are always listening to feedback from our scheme employers as well as those looking to join the Fund, in particular the time it takes for an admission agreement to be set up when you outsource a new contract e.g. catering or cleaning - so we've introduced LGPS Create!

LGPS Create is a secure portal where we can share admission agreement details with our legal representatives, Eversheds Sutherland, who will then draft the admission agreements and send these to all relevant parties for signing, via DocuSign. By using DocuSign and LGPS Create, we are supporting our strategic goal of straightforward administration through the significant reduction of turnaround times. We also have the added function of automatic reminders to those that have received an admission agreement to sign but have yet to do so. This is a great example of increased efficiency through technology and a fantastic step in helping our employers be advocates for the scheme through collaboration and smarter working practices.



SMARTER WORKING

We maintain focus on our core objectives, and work in a proactive and disciplined way, to promote simplicity and efficiency in everything we do.

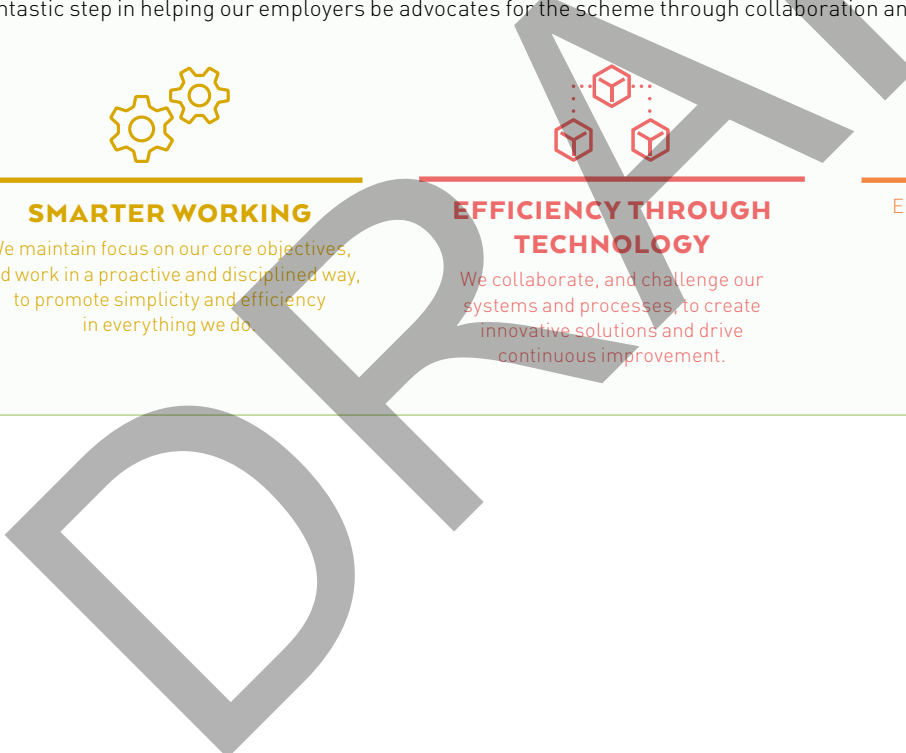


EFFICIENCY THROUGH TECHNOLOGY

We collaborate, and challenge our systems and processes, to create innovative solutions and drive continuous improvement.



Employers are advocates for the scheme





CASE STUDY: EMPLOYER FORUM RETURNS!

As a Fund we are committed to supporting our employers in being advocates for the scheme, we want to ensure they have the knowledge and training to carry out their responsibilities in administering their employees pensions.

In 2023 we were delighted to of hosted our first in person Employers Forum for a few years at our offices in Trowbridge. What we covered:

- What's new in the World of Pensions?
- Guest Speaker – The Pensions Regulator (TPR)
- Investments – why they matter to you and how you can get involved
- Employer Responsibilities and Discretions
- What is Pensionable Pay?
- Communicating Pensions – unveiling the benefits
- McCloudy with a chance of rain
- Meet your Employer Rep and find out how you can get involved



75% preferred it in person

Rated it 4/5*



9/10 found the content engaging

“ An excellent day with relevant and engaging sessions. Really enjoyed it and found it very useful, good to network with the pensions team and discuss points of interest and meet other employer colleagues ”



CLEAR COMMUNICATIONS

We communicate with all our stakeholders in a clear, concise, relevant and effective way



Employers are advocates for the scheme



REPORT FROM THE EMPLOYER REPRESENTATIVES ON THE WILTSHIRE PENSION FUND COMMITTEE

During 2023/24, we have been building on work completed in 2022/23 to help improve representation for employers at a strategic level. The Employer Newsletters sent over the last 18 months have contained important updates for employers and have been very well received.

Highlights from 2023/2024 include the revisions to the employer area of the Fund's website to make the content clearer and easier to find for employers; a Pensions Awareness Week (PAW) Campaign, designed to help members understand their pensions and retirement; the ill-health retirement webinar and updated associated guidance; the appointment of experienced Officers to key roles of the Fund, to continue the development of the Fund's employer and administration functions; the Employer Strategic Focus Group and the first face-to-face employer forum since COVID-19.

2023/2024 has seen a noticeable change in Fund's employer make up, in that educational based employers now hold the largest membership and just over a third of all the Fund employers being based outside of the County. Looking ahead to the oncoming year, there will be a continuation of more schools academizing and mergers of existing academies.

Through the Employer Strategic Focus Group, we were able to engage more directly on the ill health retirement process, New Employer Policy and Cessation Policy review that was completed. Looking ahead to the 2024/2025 year, the Group will be able to engage on the revised Pension Administration Strategy and new Employer Covenant Risk Policy.

The focus group meets biannually, and we would always be keen to welcome new members – if you would like to learn more, and sign up, please visit the Fund's website:

<https://employer.wiltshirepensionfund.org.uk/article/4679/Employer-Strategic-Focus-Group>

At Committee, we oversee the ongoing progress being made to the Fund's administration function and key performance indicator statistics in monitoring reports. Further controls, that are being implemented more widely across the Fund, are reported via a risk register. We understand the important core issues for employers; straight-forward administration and accurate, up-to-date member records.

We look forward to continuing to represent the employers over the year ahead! Please contact us if you have any questions or have a matter you would like to raise.

Claire Anthony, the employer representative on the Wiltshire Pension Fund Committee.

19 September 2024

About Claire

I am a Fellow of ICAEW, with a background in financial audit and the not-for-profit sector. My employer is a multi-academy trust and a fairly large employer in Wiltshire with over 500 staff, around half of which are active members of the Wiltshire Pension Scheme.

As a member of the committee, I hope to influence the management of the fund in the best interests of our employees and wider stakeholders.

Claire Anthony, Director of Finance & Business, Magna Learning Partnership

Contact Claire: canthony@magnalearningpartnership.org.uk





FURTHER INFORMATION AND RESOURCES

The Council produces many other publications to support its role as administering authority of the Wiltshire Pension Fund. You can request these from the Wiltshire Pension Fund at County Hall, Trowbridge, from our Website at www.wiltshirepensionfund.org.uk or by emailing pensionenquiries@wiltshire.gov.uk.

Employers Website

As part of the Fund's main website there is a separate site devoted to the Fund's sponsoring employers. The latest version of the employer website was rolled out in 2023 and seeks to provide guidance & supporting documentation specifically aimed at staff within employer bodies with responsibility for providing information to the Pensions Section, in respect of Fund administration. The site provides Scheme Employers with all the information they need to fulfil their pension responsibilities correctly.

Information to Scheme Members

Alongside our Employers site, we have a dedicated Members site, which provides our members with information about the LGPS, how it works, the benefits and what options are available for them to plan for a financially secure retirement. In addition to this we also send out the below to members digitally, inline with the Fund's digital strategy. Members are able to contact us and opt in to receive paper versions.

Starter Packs

These contain information that must be made available to new employees on their pension entitlements, together with supporting information.

Leaver Packs

These contain information regarding members' options if they leave service before retirement.

Retirement Packs

These contain information for every new pensioner about their pension and other supporting information.

Annual Benefit Statements

Statements are automatically available before 31 August for all Fund members including active, deferred and pensioner members. Statements are also available on request for any Fund member at any time and the information can be accessed on the Member Self Service section of the member website.

Annual Allowance Statements

Members can accrue up to the value of £60,000 per year before attracting a tax charge. Any member who has accrued £55,000 or more will automatically receive a statement before 5 October. Statements are also available on request at any time and the information can be accessed on the Member Self Service section of the member website.

Other Information

Across Wiltshire Pension Fund's site videos and guides have been created for our members and employers, explaining a range of topics including but not limited to: how the LGPS works, its benefits, retirement options, transfers, increasing your pension, scam awareness, employer responsibilities, and how to guides. We also regularly post updates and information on the Fund's website, create quarterly employer newsletters, annual pensioner newsletters, and regular member email campaigns to keep our employers, members and stakeholders informed and up to date.

The website also has booklets available produced by Prudential on Additional Voluntary Contributions.

THE FINANCIAL HEALTH OF THE FUND

£3.3bn
(current value of the Fund)

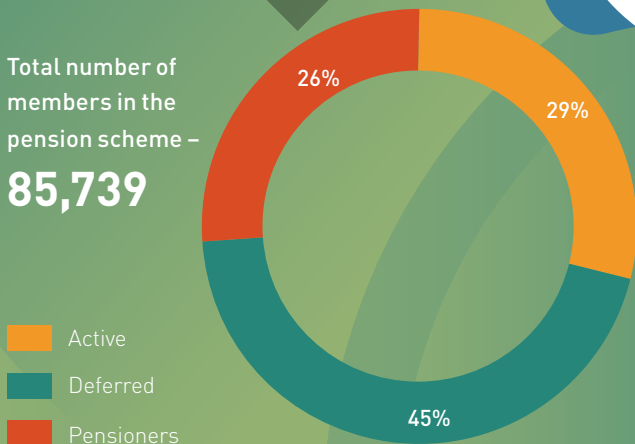
Fund Value vs Liabilities for years ending 31 March 2024



We currently have
>85,000
MEMBERS

We received contributions of
£153m
and paid out benefits of
£113m
during the year

Total number of members in the pension scheme –
85,739



It cost us
£4.4m
to run the fund (admin, oversight and governance costs), equivalent to
£49
PER MEMBER



ANALYTICAL REVIEW

The following tables show a brief review of key movements in the Fund Account and Net Asset Statement for the financial year.

Major movements in Fund Account and the Net Asset Statement for the financial year

Fund Account	2023/24 £'000	2022/23 £'000	Notes
Contributions	168,936	141,843	Contributions received in year are higher due to increases in the number of active members and rises in underlying salaries that contributions are paid on. In addition the fund received a one off £14m receipt from the cessation an employer.
Benefits	(124,443)	(106,934)	Benefits paid have increased due to the inflationary increases for pension payments and a higher number of pensioners. Reversal of the provision for underpayment of pensions has reduced the year on year increase.
Management Expenses	(39,822)	(37,506)	Management expenses have increased compared to the prior year. The primary cause has been an increase in investment transaction costs, mainly in the fund's property portfolio. The increased value of higher cost private market asset classes have also increased investment expenses.
Return on Investments	273,098	(157,091)	The fund has seen a positive investment performance for the year, see investment performance note for further details.
Net increase/(decrease) in the Fund	277,769	(159,688)	

Net Asset Statement	2023/24 £'000	2022/23 £'000	Notes
Long Term Investments - Brunel	722	707	This asset represents a 10% share of the equity of Brunel Pension Partnership.
Investment Assets	3,319,886	3,050,033	The detailed narrative for the increase in the asset value is included in the investments section.
Cash & other assets and liabilities	27,860	19,959	Increase in assets as result of a new Debt Spreading Arrangement for the cessation payment and lower liabilities as a result of no provision for underpayment of pensioners.
Total Net Investments	3,348,468	3,070,699	



MOVEMENT IN ASSETS AND LIABILITIES

The funding level (i.e. the ratio of the assets to liabilities) at 31 March 2022 (last valuation) was 103% on an ongoing basis. This means that the total of the Fund's assets were sufficient to exceed the liabilities (i.e. the present value of promised retirement benefits) accrued up to that date. The resulting surplus at the 2022 valuation was £81m.

As at 31 March 2024 the funding level was 129.5% (123.5% as at 31 March 2023) on an ongoing basis. The improvement in funding level has been caused by the increase in UK Government Gilt yields and interest rates. This increase has reduced the present value of the promised retirement benefits making them much lower than the total asset value, improving the current funding level.

FORECASTS

The following table shows the actual fund account performance for the last three years and a high level forecast for year ending March 2025 and March 2026.

Fund Account	2025/26 Forecast £000	2024/25 Forecast £000	2023/24 Actual £000	2022/23 Actual £000	2021/22 Actual £000
Contributions	154,936	154,936	168,936	141,843	132,804
Benefits	(129,470)	(126,932)	(124,443)	(106,934)	(110,183)
Management Expenses	(41,431)	(40,618)	(39,822)	(37,506)	(33,016)
Return on Investments	295,506	272,150	273,098	(157,091)	280,797
Net increase in the Fund	279,541	259,536	277,769	(159,688)	270,402

Contributions and payments are based on current expectations incorporating allowances for inflation, the administration and investment management expenses are based on current budgets and historic levels of investment fees with an allowance for inflation. The net return on investment is based on the long-term forecast returns for each asset class as set out in the next table.



Investment Portfolio £m	Asset Valuation March 2024	Long Term Asset Class Return Assumptions	Forecast Investment Return 2024/25	Forecast Asset Valuation March 2024	Forecast Investment Return 2025/26	Forecast Asset Valuation March 2026
Brunel – Paris Aligned Hedged Passive Equities	495,274	9.00%	44,575	539,849	48,586	588,435
Brunel – Gilts	238,800	3.80%	9,074	247,874	9,419	257,294
Brunel – Global High Alpha Active Global Equities	295,992	9.60%	28,415	324,407	31,143	355,550
Brunel – Global Sustainable Equities Active Global Equities	287,015	9.60%	27,553	314,568	30,199	344,767
Brunel – Secured Income	218,099	7.60%	16,576	234,675	17,835	252,510
Brunel – Multi Asset Credit	238,424	8.50%	20,266	258,690	21,989	280,679
Brunel – Private Debt	158,140	8.10%	12,809	170,949	13,847	184,796
Brunel – Private Equity	91,333	11.00%	10,047	101,380	11,152	112,531
Brunel – Generalist Infrastructure	34,872	8.70%	3,034	37,906	3,298	41,204
Brunel – Renewable Infrastructure	26,503	8.70%	2,306	28,809	2,506	31,315
Brunel – Property	227,861	7.60%	17,317	245,178	18,634	263,812
Pinebridge – Bank Loans	297,791	8.10%	24,121	321,912	26,075	347,987
Ninety One – Emerging Markets	301,961	9.60%	28,988	330,949	31,771	362,720
Climate Opportunities – Wessex Gardens	70,170	8.70%	6,105	76,275	6,636	82,911
Partners Group – Infrastructure	96,473	8.70%	8,393	104,866	9,123	113,990
Cash held at custodian	30,003	3.80%	1,140	31,143	1,183	32,327
Affordable Housing Portfolio	79,215	7.60%	6,020	85,235	6,478	91,713
BlackRock – SALAMI Portfolio	131,960	4.10%	5,410	137,370	5,632	143,003
Total	3,319,886		272,150	3,592,036	295,506	3,887,543

The forecasts for total investment assets are based on forecast long term return assumptions for each asset class. No future changes in asset allocation have been considered as the timings of these are not known with certainty.



OPERATIONAL EXPENSES

The following table sets out the historic and budgeted management expenses of the pension fund. Investment management fees continue to be the largest part, these vary depending on the asset class invested in and return expectations. Given their variable nature and link to investment performance they are reported separately to the admin and governance running costs of the fund and no budget is set for these costs.

The admin and governance costs show an increase in 2023/24, this is as a result of significant one-off costs to address key fund priorities. These include outsourced work to clear operational backlogs and to reconcile payroll and pension admin system variances. The budgeted costs for 2024/25 shows a decrease as these one-off projects have ended. The admin and governance running cost per member for 2023/24 was £49.35.

£000s	2022/23 Actual	2023/24 Actual	2024/25 Budget
Total Admin & Governance costs	3,641	4,231	3,931
Total Investment costs	33,865	35,591	n/a
Total Management Expenses	37,506	39,822	3,931
Number of Members	85,458	85,739	85,739
£'s per member Admin & Governance costs	42.60	49.35	45.85

CASHFLOW

The cashflow of the Fund is closely monitored to ensure sufficient resources are available to pay benefits as they fall due and meet investment calls in a timely manner. A summary of the principal cashflow movements for 2023/24 is shown below. The cashflow reporting shows the fund remains cash positive based on receipts from employers and payments to pensioners. This is an important factor to consider when setting the investment strategy.

£m equivalent	2022/23	2023/24
Opening Cash Balance	28.7	25.3
Income	145.5	161.4
Expenditure	(125.0)	(140.2)
Private Market – Capital Investment	(225.1)	(241.1)
Private Market – Capital Distribution	33.5	137.5
Listed Market – Capital Withdrawal	187.2	404.1
Listed Market – Capital Investment	(20.0)	(308.2)
Other	0.4	(1.2)
Closing Cash Balance	25.3	37.6



CASE STUDY: DEVELOPING ADDITIONAL CONTROLS OVER CONTRIBUTIONS MONITORING

This year, the team created an additional tool to support regular monitoring of contributions and data received from employers. Three teams from across the fund came together to build this new reconciliation process, combining multiple data sources into a single report. Contributions received are compared against remittances, agreed rates and iConnect submissions.

We work in different areas of the fund to scrutinise employer data and contributions from different aspects, and we come together as part of our monthly contribution monitoring group meeting, to bring all the knowledge together into one robust control process. This has improved accuracy of reporting and protects the fund by ensuring the correct contributions are paid by all employers.



Straight-forward administration



Robust processes, controls and risk management



WORKING TOGETHER AS ONE FUND

We work together as One Fund, demonstrating the values of transparency, accountability, ownership, critical thinking, respect and agility.

CASE STUDY: STRONGER CONTROLS OVER CASHFLOW FORECASTING AND MONITORING

During the year we improved the process of cashflow reconciliation and forecasting, to ensure stronger controls are in place and forecasts are robust enough to ensure all payments that are due are covered in a timely manner.

The team set up a new weekly process that brings together the investment and accounting functions. The process considers all upcoming capital investments, forecasted payments to pensioners and expected contributions from employers. We reconcile our actual position on a weekly basis and analyse forecasted cashflows to decide on any further action needed regarding upcoming cash movements. The process ensures cash is always available to pay commitments on time and any surplus cash is invested to earn returns in line with the investment strategy.



Robust processes, controls and risk management



WORKING TOGETHER AS ONE FUND

We work together as One Fund, demonstrating the values of transparency, accountability, ownership, critical thinking, respect and agility.



DATA DRIVEN DECISIONS

We use data to inform and evidence our decision making, and to measure our progress and successes.



CASE STUDY: GROWING YOUR OWN

The fund business plan, "Our pathway to success" sets out the goal of having a resilient, skilled and motivated workforce. Within the plan are six core resourcing principles, one of which is to "Grow Your Own".

The principle was a driving force behind the development of the first apprenticeship programme within the fund, created within the Accounting team. With additional resource needed to address a lack of capacity, this was the perfect opportunity to consider how we could recruit to ensure long term resilience and succession planning for key roles.

The team structure was redesigned to introduce a development pathway from apprentice through to qualified accountant. The first stage is to recruit two AAT level 3 accounting apprentices, they will be supported by our qualified team and get hands on experience of accounting whilst studying for their qualification. They will not only bolster the accounting team, during their training they will benefit from gaining experience in other fund teams such as payroll and pension administration.

The AAT qualification is a great first grounding in finance, it is exceptionally relevant to other roles across the fund. We hope that this programme will help us grow our own future accountants and provide a first step into other careers across the pension fund.



GROW-YOUR-OWN

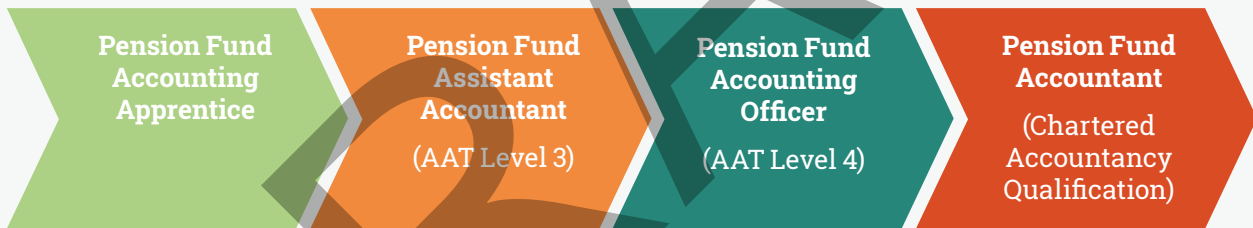
We create career-development opportunities and training for all our staff to support resilience and succession planning



HIGH PERFORMING TEAMS

We aspire to be role models and leaders, through our commitment to develop knowledge and training.

Apprentice progression pathway

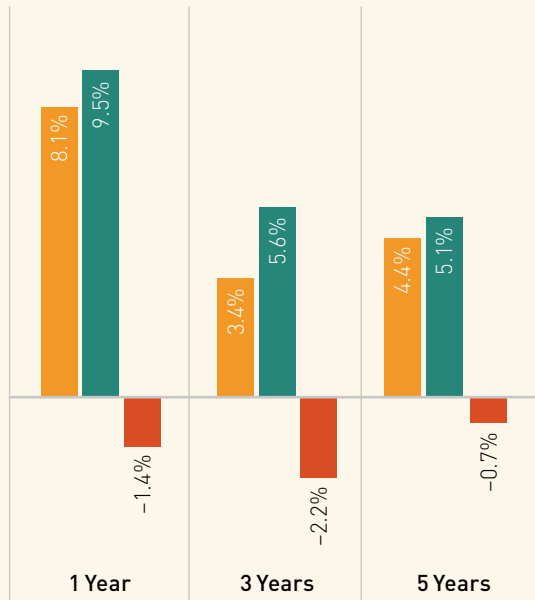


INVESTMENTS SECTION

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Pooling report	PAGE 78

INVESTMENT HIGHLIGHTS

WHOLE FUND RETURNS to 31 March 2024



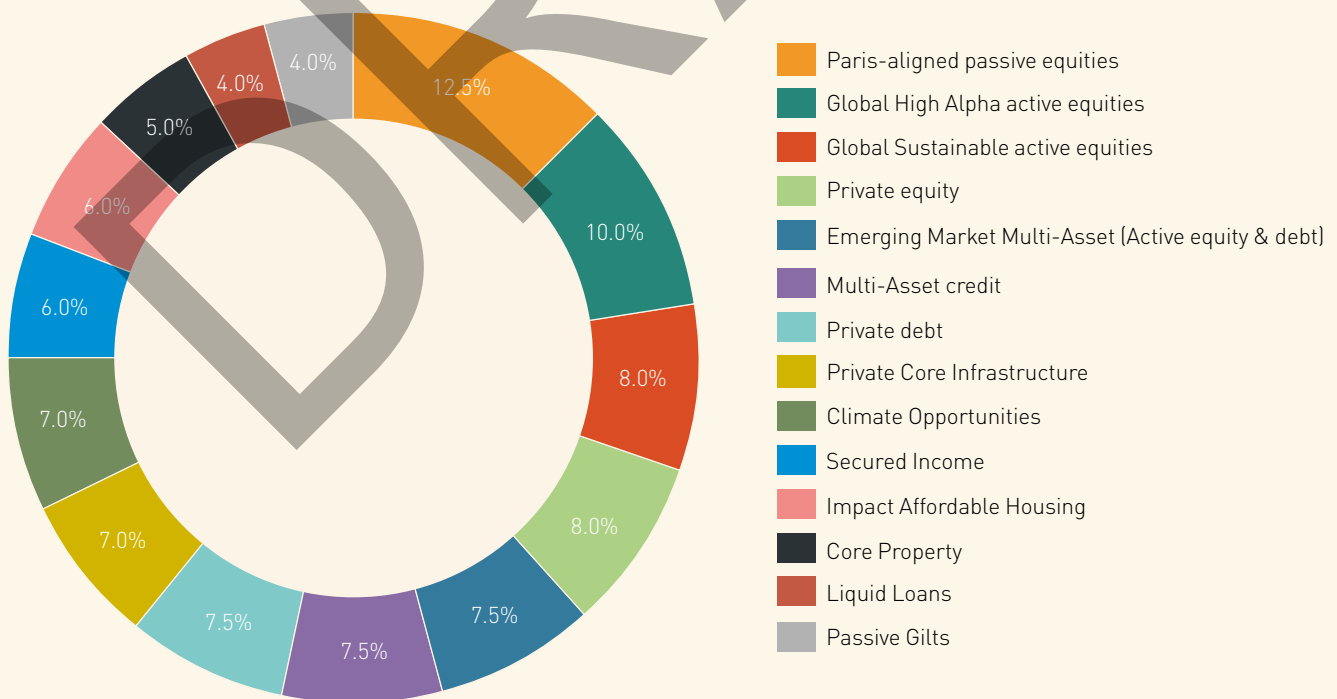
70%
OF OUR ASSETS
are now pooled through
the Brunel Pension
Partnership

£3.3bn

(value of our investments
as at 31 March 2024)

	1 Year	3 Years	5 Years
Net Return	8.1%	3.4%	4.4%
Combined Benchmark	9.5%	5.6%	5.1%
Return Against Benchmark	-1.4%	-2.2%	-0.7%

LONG TERM STRATEGIC ASSET ALLOCATION



Our private markets
portfolios are growing!

During 2023/24, we funded

**103 private market
capital calls**

at a value of

£241.1m

We have made
**investment
commitments to
4 investment
managers**

to progress our allocation to
Climate Opportunities.

We launched our
**new transparency
tool**

for our Equities Holdings.

The fund was
part of the
**UK's largest ever
operational Solar
Portfolio Deal**

– the Toucan
energy portfolio.

The fund has
maintained its
**Stewardship
Code Signatory status.**

Our Carbon
footprint is
**down 31%
since 2019.**

CASE STUDY: TRANSPARENCY TOOL

In our **2024 Responsible Investment Survey**, our members told us they wanted greater transparency in what, where and how much the fund invests.

To demonstrate our commitment to **transparency and information sharing**, we've been working with our investment managers and we're delighted to share that we've been publishing quarterly insights into our equity holdings for the last three quarters on the **Equity Holdings** page on our website.

This transparency tool enables our members and stakeholders to:

- Learn which companies are in our Top 10 for the quarter
- Discover which sectors we are invested in
- Find out where we are invested



Strong, risk-adjusted returns



Transparency and information sharing



Compliance and best practice





CASE STUDY: CLIMATE OPPORTUNITIES PORTFOLIO

In 2022, we undertook a review of our investment strategy, and following this, the Fund committed to investing 7% (£210m) of the fund to renewable infrastructure and climate solutions – our Climate Opportunities (Clops) portfolio. Throughout 2023 and early 2024, we have been selecting managers to fill the different asset class allocations which make up this portfolio.



We have committed £100m to Wessex Gardens fund, managed by Schroders Greencoat, which is anticipated to accelerate the supply of clean and renewable energy throughout the South West. A cornerstone investment to our Clops portfolio, we already have £70m invested in the largest single solar deal in the UK. With a strong pipeline of investments, we foresee a diverse portfolio including assets such as solar, battery storage, geothermal, hydrogen, and community heating projects.



The fund has deployed £50m to Ninety One to manage an emerging market transition debt portfolio (EMTD). The strategy aims to provide financing and support to companies in the emerging market to reduce real-world carbon emissions. This is an important angle to approach the energy transition while also aiming to deliver suitable risk-adjusted returns to investors.



We are pleased to have committed £10m to a climate tech venture capital fund managed by World Fund. World Fund strongly resonates with our dual mandate of linking competitive financial returns with environmental impact. Their commitment to backing disruptive startups focused on developing technologies capable of decarbonising entire industries is in perfect alignment with our objectives.



Following year end, the Fund has made a commitment of £75 million to Lombard Odier's Planetary Transition strategy to fulfil the listed equities allocation. This science-backed strategy will invest in companies who are committed to transitioning and will benefit financially from doing so.

We expect to complete allocations to a nature-based fund throughout next year and for the Clops portfolio to be fully committed by the end of 2025.



Positive impact



Strong, risk-adjusted returns

CASE STUDY: INDUSTRY RECOGNITION

We are honoured to have our approach recognised at industry leading awards. During 2023, we were delighted to win the **Impact Investing Award** and **Best Climate Change Member Communication Award** at the Pensions for Purpose Annual Stakeholder and Awards Event.

We have used the Impact Investing Principles to set an investment belief around impact, worked with our consultants to identify opportunities to implement our allocations to affordable housing and climate solutions, reported on our progress in our first ever Affordable Housing Impact Report, and used our communications to explain our approach to our stakeholders.



HIGH PERFORMING TEAMS

We aspire to be role models and leaders, through our commitment to develop knowledge and training.



Members of the WPF investment team at the Pensions for Purpose annual stakeholder and awards event

We were also delighted to have been awarded **Best Approach to Responsible Investment** at the 2023 LAMP Investment awards. The Judges highlighted that our approach to responsible investment “[...] is considered at every stage of the investment journey, with particular recognition of the importance of transparency and communication.”

This is our second time being recognised for our approach to responsible investment by LAMP; the fund won this award at the 2021 ceremony.



Members of the WPF investment team at the LAMP Investment Awards 2023



INVESTMENT GOVERNANCE FRAMEWORK

OBJECTIVES OF THE PENSION FUND

The primary objective of the Fund is to provide pension and lump sum benefits for members on their retirement and/or benefits on death before or after retirement for their dependants, in accordance with LGPS Regulations, whilst at the same time seeking to minimise the contributions that need to be paid into the Fund by employer bodies.

The level of employer contribution is assessed every three years through an actuarial valuation of the Fund. This valuation establishes the solvency position of the Fund, that is, the extent to which the assets of the Fund are sufficient to meet the Fund's pension liabilities accrued to date. The objective is that the Fund should be at least 100% funded on an ongoing basis, taking account of any additional contributions paid by employer bodies to cover any past service deficit. The aim is that full funding is maintained.

INVESTMENT STRATEGY STATEMENT (ISS)

The ISS sets out the investment strategy of the Fund, based on its current policies and provides transparency in relation to how the Fund's investments are managed. It also acts as a risk register for the strategy and has been kept short in order to be as user-friendly as possible. The Fund's ISS is a living document and an important governance tool for the Fund. Wiltshire's ISS was last reviewed in November 2022, and updated in March 2023, following the approval of the Strategic Asset Allocation (which is to be considered as an integral part of the ISS). The ISS can be found on the [Policies and strategies page](#) of the Wiltshire Pension Fund website.

A full review of the Investment Strategy will be completed as part of the Triennial Actuarial Valuation process, next due as at 31 March 2025.

FUNDING STRATEGY STATEMENT (FSS)

All Local Government Pension Scheme (LGPS) funds must produce, consult on and publish a document called a "Funding Strategy Statement" (FSS). The purpose of the FSS is:

- a) to establish a clear and transparent fund-specific strategy which will identify how employers' pension liabilities are best met going forward,
- b) to support the regulatory framework to maintain as nearly constant employer contribution rates as possible; and
- c) to take a prudent longer-term view of funding those liabilities.

However, there will be conflicting objectives which need to be balanced and reconciled. For example, for most employers, objective a) implies low contribution rates, because they would see pension liabilities being "best met" by gaining as much help as possible from the investment strategy over the long term, which would lead you towards an equity-biased investment strategy. By contrast, objectives b) and c) imply stability and prudence of employer contribution rates, which would lead you towards a bond biased investment strategy.

Therefore, the best that can be achieved is a sensible balance between these different objectives, while considering the affordability of employer contributions.

The FSS and ISS are intrinsically linked and together aim to deliver stable contribution rates for employers and a reduced reliance on employer contributions over time.

The FSS can be found on the [Policies and strategies page](#) of the Wiltshire Pension Fund website.

RESPONSIBLE INVESTMENT POLICY

The Fund's approach to incorporating Environmental, Social and Governance (ESG) factors into the investment approach, as well as wider responsible investment and stewardship issues, is set out in the Fund's Responsible Investment Policy which can be found on the [Policies and strategies page](#) of the Wiltshire Pension Fund website.

ESG factors are important for the sustainability of investment returns over the long term. The Fund seeks to use its position as a shareholder to actively encourage good corporate governance practice in those companies in which it invests. As part of owning publicly listed companies, Brunel, on behalf of its clients, will have the opportunity to vote at company meetings (Annual General Meetings and Extraordinary General Meetings AGM/EGMs). To provide guidance, Brunel has a single voting policy for all assets managed by Brunel in segregated accounts. Brunel publish its voting policy and provide online voting records quarterly.

The Fund has a fiduciary duty to act in the best interest of its members and therefore expects its investment managers to take account of financially material social, environmental and ethical considerations in the selection, retention and realisation of investments as an integral part of the normal investment research and analysis process. The Fund believes that taking account of such considerations form part of the investment managers' normal fiduciary duty.

As such, the Fund has a commitment to ensuring that the bodies in which it invests adopt a responsible attitude toward the environment and adopt high ethical standards. Such companies are expected to behave in a socially responsible manner by taking account of the interests of all stakeholders.

CLIMATE CHANGE POLICY

The Fund has prepared reporting in line with the Task Force on Climate-related Financial Disclosures (TCFD), which sets out the way that the Fund is responding to climate risk, from a perspective of governance, risk management, strategy and carbon metrics.

RESPONSIBLE INVESTMENT INITIATIVES

To deliver the Fund's Responsible Investment policy the Fund is active in supporting a number of responsible investment initiatives.

The Fund published its first **Stewardship Report** in April 2022 and became a signatory to the updated UK Stewardship Code 2020. Feedback from the Financial Reporting Council (FRC) was incorporated in the **Stewardship Report 2023**, published in May 2023.

The Fund is also a member of the Local Authorities Pension Fund Forum (LAPFF) and supports the Transition Pathway Initiative ("TPI"). In addition, the Fund supports Brunel as a signatory to the UN supported Principles for Responsible Investment ("PRI"). Wiltshire Pension Fund is also signed up to the Institutional Investors Group on Climate Change (IIGCC). More information on this activity can be found on the **organisations and/or initiatives** webpages (scroll down to "Our Partners").

INVESTMENT BELIEFS AND OBJECTIVES

The investment objective is therefore to maximise returns subject to an acceptable level of risk whilst increasing certainty of cost for employers and minimising the long-term cost of the Fund. Having a thorough understanding of the risks facing the Fund is crucial and these are covered within the ISS.

The Fund has formed the following investment beliefs which inform the investment strategy.

- Funding, investment strategy and contribution rates are linked.
- The strategic asset allocation is the key factor in determining the risk and return profile of the Fund's investments.
- Investing over the long term provides opportunities to improve returns.
- Diversification across asset classes can help to mitigate against adverse market conditions and assist the Fund to produce a smoother return profile due to returns coming from a range of different sources.
- Managing risk is a multi-dimensional and complex task but the overriding principle is to avoid taking more risk than is necessary to achieve the Fund's objectives.
- Environmental, Social and Governance factors, including Climate Change are important factors for the sustainability of investment returns over the long term.
- In order to protect the Fund's investments into the future, the Fund supports a global warming scenario of well below 2°C and states an ambition to achieve net zero carbon emissions across all investment portfolios by 2050.
- Value for money from investments is important, not just absolute costs. Asset pooling is expected to help reduce costs over the long-term, whilst providing more choice of investments, and therefore be additive to Fund returns.
- High conviction active management can add value to returns, albeit with higher short-term volatility.
- We seek to invest in a way that, where possible, aligns the interests of the Fund with those of the contributing employers and the Fund membership.
- Investing with a positive social and environmental impact is an increasingly important issue for investors and can be achieved alongside competitive market returns. Investing with impact can also help incorporate risk and return drivers which would otherwise not be considered. The Fund wishes to invest in a way that minimises negative impacts on society and the environment, and where possible, makes a positive contribution.
- Stewardship and engagement are generally more effective tools than divestment in encouraging changes that will help safeguard the Fund's investments. The Fund values the benefits of working with other investors to strengthen these activities and achieve better outcomes.



INVESTMENT POWERS

These are set out in the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016, which outline the wide investment powers allowing committees to invest in line with its ISS, with certain restrictions, as long as proper advice has been obtained.

The Secretary of State also now has the power to direct should an authority fail to act in accordance with the guidance issued under these regulations.

RESPONSIBILITY FOR DECISIONS

The Committee is responsible for overall investment policy and for the implementation of appropriate investment management arrangements. In carrying out this role, the Committee receives advice from independent external advisors (Mercer) and from the Head of Wiltshire Pension Fund and the Treasurer to the Pension Fund (Corporate Director Resources and Deputy Chief Executive of Wiltshire Council). The Committee is also supported by its Independent Adviser (Anthony Fletcher). It appoints external investment managers to implement investment policy, who are therefore responsible for day-to-day investment decisions. Increasingly, as implementation of pooling takes place, the Brunel Pension Partnership Limited ("the pool") will be responsible for the appointment of external investments managers to implement the Fund's investment policy.

The Committee believes these arrangements strike the right balance between their own overall responsibilities in acting in a quasi-trustee role and having decisions taken with the most appropriate level of expertise available.

TYPES OF INVESTMENTS HELD

The Committee has freedom to operate within the Regulations and its policy is outlined below. Its expectation, however, is that the majority of assets are invested in major stock markets, where the underlying investments can be easily traded if required.

The Fund therefore invests in pooled funds managed by properly authorised organisations, which invest in equities, property, infrastructure and government bonds, as well as both sterling and overseas cash deposits. The Fund also hedges a proportion of its overseas currency exposure to equities. It may also invest in futures and options, as well as limited investment in direct property. The Fund also invests and has commitments to private markets mandates, including Infrastructure, Private Equity, Private Lending & Secured Finance.

EXPECTED RETURNS ON INVESTMENTS

The Committee recognises that the past is not a reliable guide to the future in respect of predicted returns on investment. In addition, it recognises that the range of expected returns is greater for some asset classes than others and that the prospect of higher returns is usually accompanied by higher levels of risk.

The target return set by the actuary at the valuation is 2.0% per annum in excess of gilt yields. Based on the Actuarial valuation carried out by Hymans, this is currently estimated at 4.1% p.a.

RISK CONTROL

The Committee regards the major control of risk to be required at the strategic asset allocation level and this has been taken into account in setting its overall investment strategy. The key themes for the Fund include equity risk, inflation and interest rate protection. All risks are continually monitored and a high-level asset allocation review is undertaken annually to check the appropriateness of the Fund's current strategy.

SECURITIES LENDING

The Fund engages in securities lending in order to increase returns. This was previously done through the custodian but is now done through the pooled active equity portfolio held through Brunel.

CUSTODIAL ARRANGEMENTS

Fund assets are held by State Street who handles all custodial arrangements of the Fund. The custodian is also able to carry out stock lending on behalf of the Fund. Fund assets are held under the legal name "*Wiltshire County Council Pension Fund*".

MI FID II (MARKETS IN FINANCIAL INSTRUMENTS DIRECTIVE)

The introduction of MiFID II brought the need for LGPS funds to be opted up from retail status to professional status in order to access institutional market investments since 2018. Due to both changes to the Pension Fund Committee, and to ensure continued compliance, MiFID II information was reviewed in 2022/23. This information was provided to existing managers refreshing their records and to new asset managers appointed during the year.

CMA ORDER

The Competition and Markets Authority (CMA) Order came into force as the "[Investment Consultancy and Fiduciary Management Market Investigation Order 2019](#)" and required pension funds to make annual statement confirming that their Investment Consultants were set strategic objectives (Part 7). Wiltshire Pension Fund complied with this and went further by adopting an undertaking to review performance against these objectives at least every 12 months.

From 1 October 2022, the Occupational Pension Schemes (Governance and Registration) (Amendment) Regulations 2022 'sunsetting' the compliance statement requirements to the CMA for pension scheme trustees (they will be complying by an updated scheme return to the Pensions Regulator). But for the LGPS, investment regulations consultation is expected to cover pooling and CMA (probably to be covered with updated ISS



guidance). In the interim, Wiltshire Pension Fund considered that until requirements are replaced by the provisions specifically for the LGPS, the relevant CMA order provisions continue to apply and provided a compliance statement to the CMA for 2022/23 accordingly.

FUTURE DEVELOPMENTS

In autumn 2022, the Department for Levelling Up, Housing and Communities (DLUHC) published its Climate Reporting consultation. The consultation centred around TCFD, but also covered a wider scope of climate related modelling and plans to introduce regulations for the LGPS to apply from December 2024.

The spring 2023 budget red book contained confirmation that the government would seek to consult on LGPS pooling, suggesting that progress should be further and faster than the status quo. The result may take the form of regulation and/or further pooling guidance.

INVESTMENT MANAGEMENT COSTS

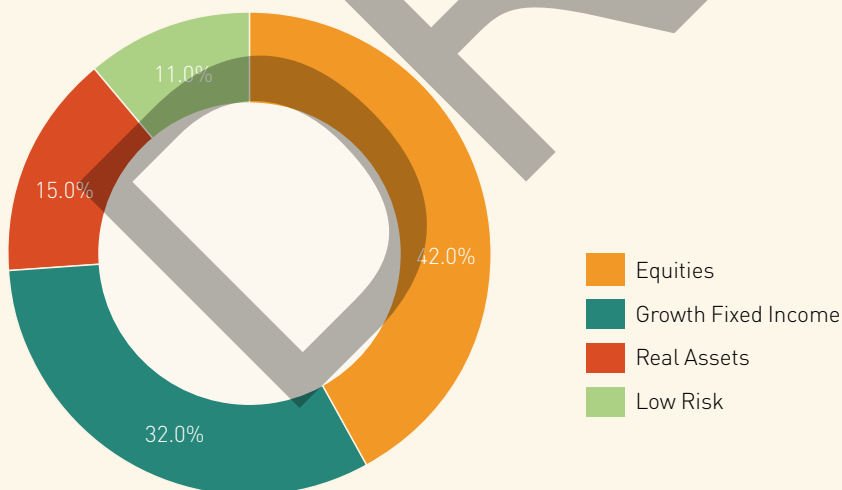
As set out in the Investment Strategy Statement, one of the Fund's core beliefs is that "value for money from investments is important, not just absolute costs." This is reflected in the fact that the Fund expects to (and does) pay lower fees for passive mandates compared with active management. The Fund reviews the investment managers' performance on a net basis against an agreed benchmark (plus an outperformance target where appropriate). The Committee monitors costs on a quarterly basis as part of overall budget monitoring. The Fund is required to report in line with the CIPFA requirements under the Transparency Code and requires its investment managers to provide sufficient information to fulfil this requirement. An analysis of the total investment costs is provided in Note 9 to the Accounts, and a detailed analysis by portfolio is provided with the Pooling Report on page 78.

INVESTMENT PERFORMANCE REPORT

INVESTMENT MANAGEMENT ARRANGEMENTS

The Funds long term strategic asset allocation by asset class is summarised in the following pie chart.

Long-Term Strategic Asset Allocations by Asset Class





WILTSHIRE PENSION FUND STRATEGIC ASSET ALLOCATION

Asset Class	Manager	Long Term (Reclassified Target Allocation)
Listed Equity	Brunel Paris-aligned Developed Passive	12.5%
	Brunel Global High Alpha	6.0%
	Brunel Sustainable Equities	6.0%
Private Equity	Brunel Private Equity	7.5%
Emerging Markets (Equity and Debt)	Ninety One Emerging Market Multi-Asset	10.0%
Equities		42.0%
Multi Asset Credit	Brunel Multi-Asset Credit	7.5%
Private Debt	Brunel Private Debt	7.5%
Growth Fixed Income		15.0%
Core Infrastructure	Brunel Infrastructure, Partners Group	4.0%
Climate Opportunities	Schroders Greencoat	7.0%
	Ninety One	
	World Fund	
	Lombard Odier	
	+TBC Nature Based Fund	
Secured Income	Brunel Secured Income	8.0%
Impact Affordable Housing	CBRE, Gresham House, Man Group	5.0%
Core Property	Brunel	8.0%
Real Assets		32.0%
Index Linked Gilts	Brunel >5 Year Passive Index Linked Gilts	7.0%
Liquid Loans	PineBridge Global Secured Credit Fund	4.0%
Liquidity Sleeve (ETF) [SALAMI]	BlackRock Investment Management	0.0%
Cash		-
Low Risk		11.0%
Total		100.0%

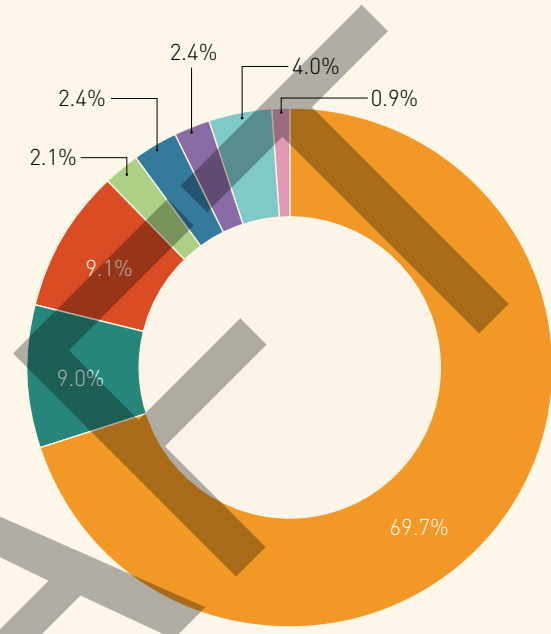
The Fund has set a long-term allocation which it will work towards with its asset managers. This reflects the fact that property and private markets are illiquid and to attain the target allocation while minimising transition costs may take time. The strategic asset allocation will be next reviewed during 2025 as part of the triennial valuation process.

SPLIT OF ASSETS BY MANAGER

The following table and chart shows the split of assets by manager, during 2023/24 the percentage of assets managed by Brunel Pension Partnership stayed at c70%. The rebalancing down of the property portfolios offset by new investment into private markets portfolios explains why this has maintained the same.

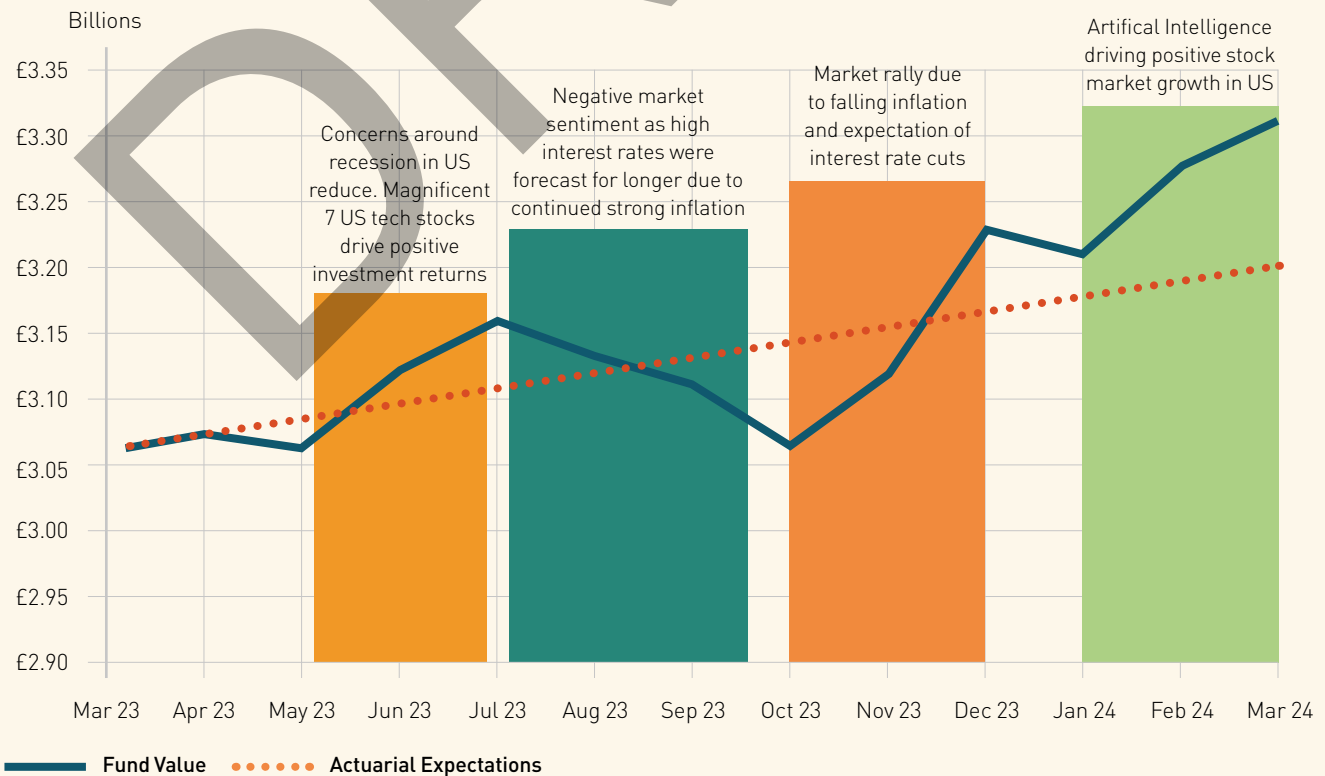
Split of Assets by Manager

Manager	£m	% of Fund Total
Brunel - (Pooled Assets)	2,313	69.7%
PineBridge - (Bank Loans)	298	9.0%
Ninety One - (Emerging Markets Multi-Asset)	302	9.1%
Schroders (Wessex Gardens)	70	2.1%
Partners Group - (Unlisted Infrastructure)	96	2.9%
Affordable Housing (Gresham House, CBRE & Man Group)	79	2.4%
BlackRock (SALAMI Portfolio)	132	4.0%
Cash & Brunel PP Long Term Investment	30	0.9%
Total	3,321	



INVESTMENT PERFORMANCE

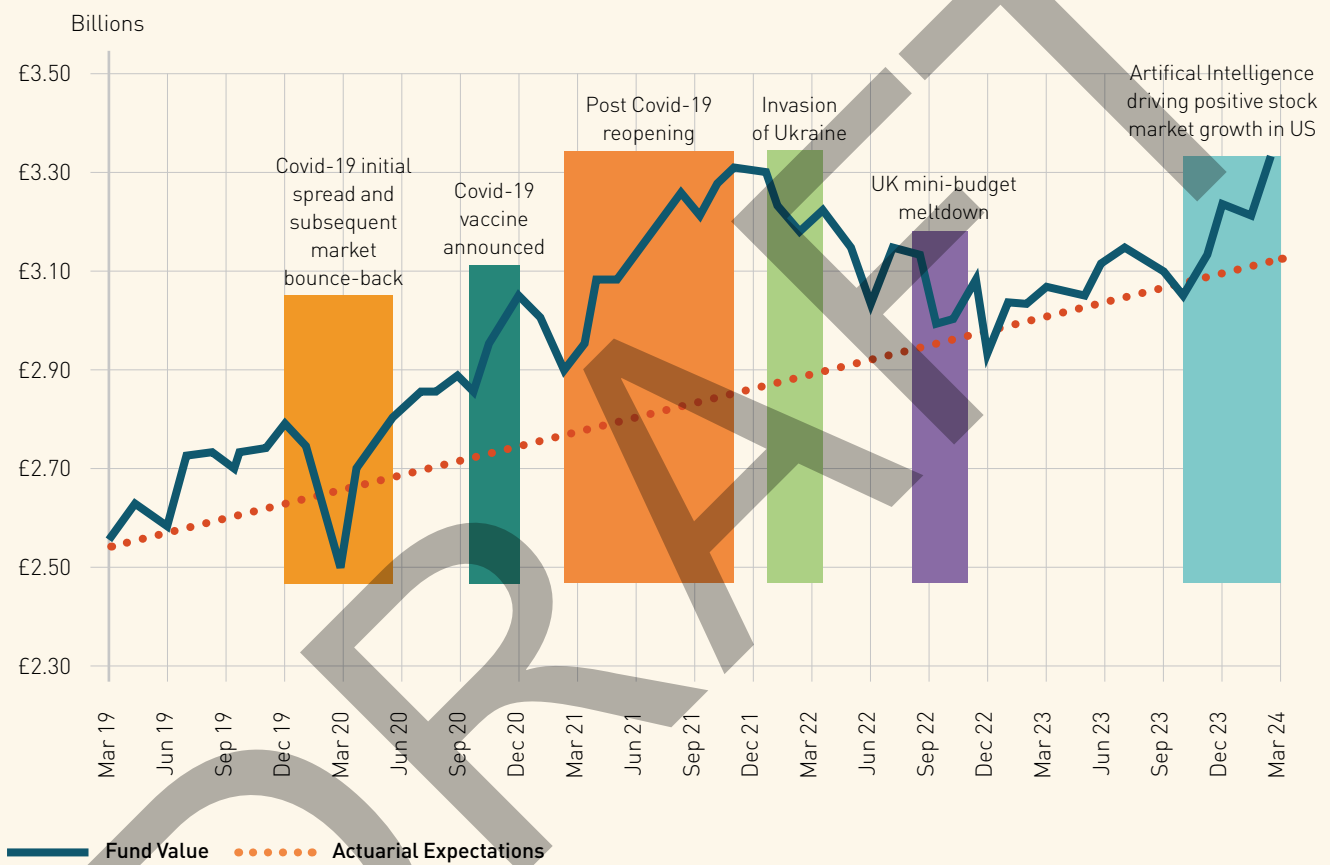
The fund has delivered a strong investment return of 8.1% over the past year, outperforming the long-term actuarial return target of 4.1%. The following graph highlights the effect of key global events on the fund performance over the past year. The overriding theme has been the impact of inflation and the market expectations of interest rate changes.





Considering this investment performance over the longer timeframe of 5 years shows the investment return is slightly ahead of the actuarial expected return, 4.4% vs 4.1%. The following chart highlights the impact of key global events on the fund valuation over this extended period. It also highlights the importance of a long-term outlook when reviewing investment performance.

Wiltshire Pension Fund Valuation March 2019 – March 2024 compared to target fund valuation, including key events influencing the total valuation.

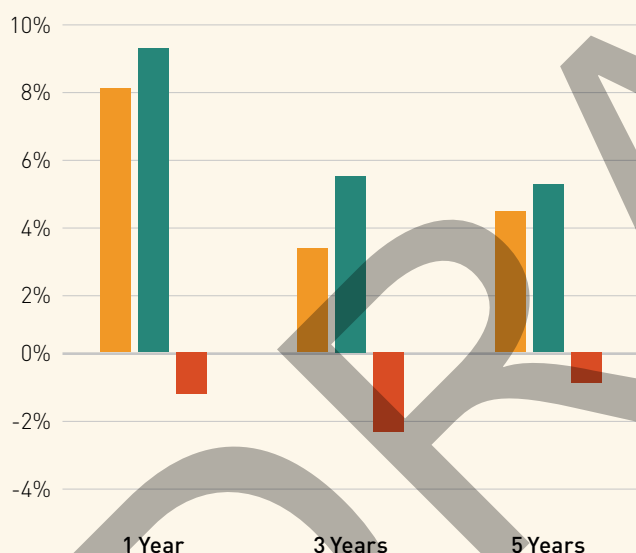




This section shows performance for the whole fund, and all investment portfolios over 1, 3- and 5-year periods (where available) against the benchmarks.

Throughout this section investment returns have been provided for as long as is available for each portfolio. However, given pooling of assets with Brunel and the migration of portfolios, performance data is only available for limited periods of time for several portfolios.

Whole Fund returns to 31 March 2024	1 Year	3 Years	5 Years
Net Return	8.1%	3.4%	4.4%
Benchmark	9.5%	5.6%	5.1%
Return Against BM	-1.4%	-2.2%	-0.7%



Investment returns for the year were 8.1%, underperforming the consolidated benchmark return by -1.4%. Investment returns exceeded the long-term target investment return of 4.1% in the year and over the longer 5-year period.

The overriding factor impacting investment returns over the past year to 31 March 2024 has been global inflation and the market expectations for changes in interest rate to balance inflation and the risk of recession. This was particularly true for the first half of the year where markets were assessing the likelihood of rate cuts and there were concerns of recession in developed markets. In this period investment returns for global equities were dominated by the magnificent 7 stocks in the US, these 7 companies (Apple, Microsoft, Amazon, Nvidia, Alphabet, Tesla and Meta) drove 85% of the total gains. Many oil and gas stocks also performed well earlier in the year as prices for these commodities rose.

Interest rates and inflation affected the fund's private market investments in private equity and private debt. Deal flow towards the end of the year tentatively began to pick up, thanks to the increased certainty in interest rate movements. Increasingly new deals are being funded with a larger portion of equity, owing to increased cost of debt funding.

As the year progressed expectations of a recession reduced, and all asset classes experienced a rally in performance. Inflation falling faster than expected was the primary cause as markets had previously been anticipating interest rates to stay higher for longer. The US market led the way in global equities performance, whilst the magnificent 7 drove the majority of this, the positive performance broadened out towards the end of the year. Global stocks ended the year 31 March 2024 very positively, this being largely due to a resilient US economy and ongoing enthusiasm around artificial intelligence.

The Fund's investments delivered a positive return of 8.1%, the diversified investment strategy proving resilient and delivering suitable returns to meet the funding target. Performance did lag behind the consolidated benchmark, largely due to the underperformance of the two global active equities portfolios managed by Brunel. The majority of this underperformance occurred in the first half of the year due to the negative impact of interest rate changes on the interest rate-sensitive growth stocks in the portfolio. The concentration of positive returns in the magnificent 7 stocks, which the fund has lower exposure to, also contributed to underperformance.

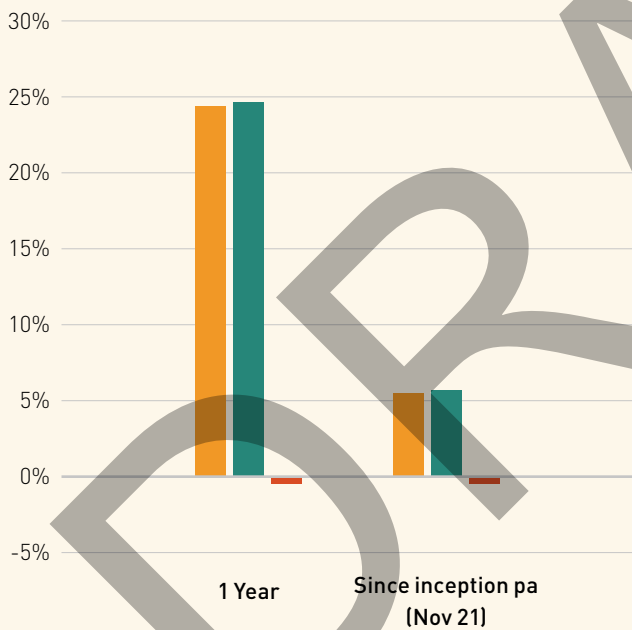


EQUITIES

Brunel Passive Developed Equities Hedged Paris Aligned

The Brunel Passive Developed Equities hedged Paris Aligned portfolio aims to match its benchmark index and is broadly in line with the performance objectives over the year and since inception.

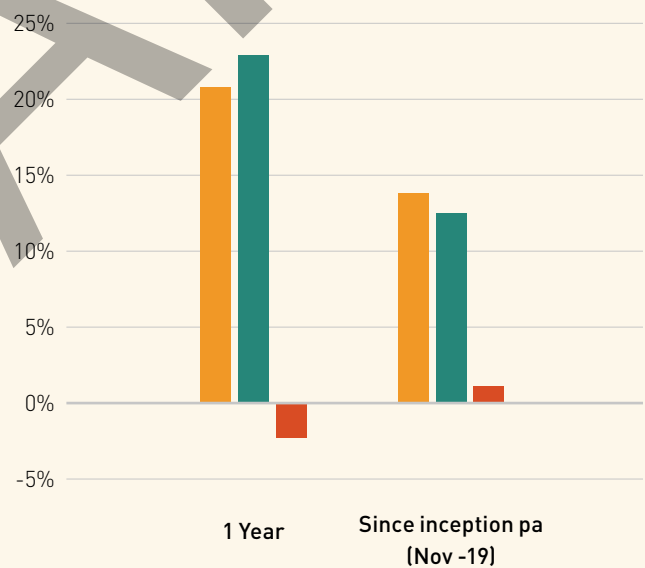
Brunel Passive Developed Equities hedged Paris Aligned portfolio	1 Year	Since inception pa (Nov-21)
Net Return	24.7%	5.7%
Benchmark	24.8%	5.8%
Return Against BM	-0.1%	-0.1%



Brunel Global High Alpha Equities

Over the year to 31 March 2024 the portfolio returned 20.5%, which was 2.4% behind the benchmark index. Since inception (November 2019), the portfolio is 1.2% ahead of benchmark. The positive return was delivered against a backdrop of a resilient US economic growth and continued positive sentiment around artificial intelligence and interest rate cuts. The underperformance partly reflected the underweight exposure to the magnificent 7 US stocks which drove much of the global equities returns in the first half of the year.

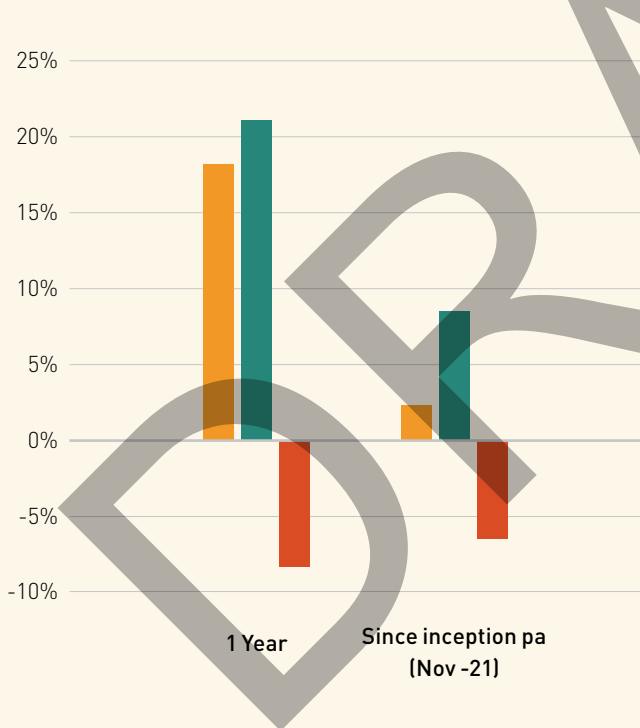
Brunel global high alpha equities	1 Year	Since inception pa (Nov-19)
Net Return	20.5%	13.9%
Benchmark	23.1%	12.7%
Return Against BM	-2.4%	1.2%



Brunel Global Sustainable Equities

This portfolio underperformed against the benchmark by 8.0% over the year – returning 13.2% against the benchmark of 21.2%. The main driver of underperformance was during Q2 2023 due to the portfolio’s underweight exposure to the magnificent 7 US stocks and lack of exposure to energy stocks. In addition, the growth tilt of this portfolio suffered as expectations for interest rates changes affected these interest rate-sensitive stocks. This portfolio targets 2-3% outperformance over the index over the medium to longer term (3-5 years).

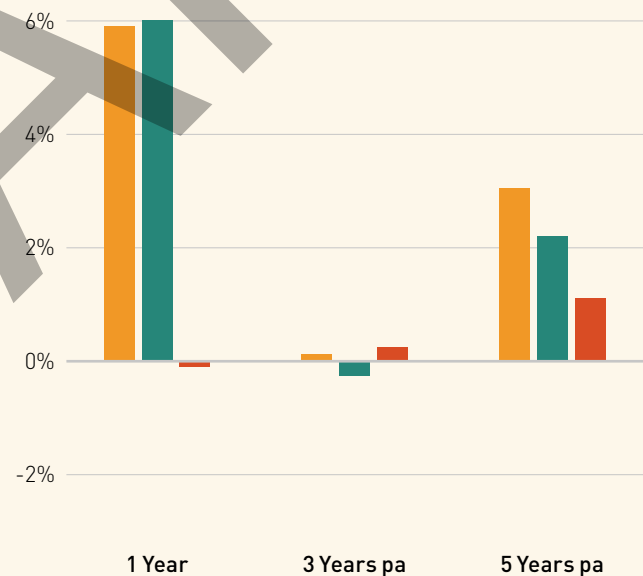
Brunel Global Sustainable Equities	1 Year	Since inception pa (Sep-21)
Net Return	13.2%	2.2%
Benchmark	21.2%	8.5%
Return Against BM	-8.0%	-6.3%



Ninety One

Ninety One’s Emerging Markets Multi-Asset portfolio is made up of approximately 50% equities and 50% debt investments, although the manager can vary the asset allocation depending on market conditions. This portfolio has a composite benchmark which reflects the composition of the portfolio, plus an outperformance target of 2-4%. This portfolio had positive return in year of 5.9% underperforming the composite benchmark by 0.1%. The portfolio performed well in all areas, with equities and bonds contributing to the performance.

Ninety One	1 Year	3 Years pa	5 Years pa
Net Return	5.9%	0.1%	3.2%
Benchmark	6.0%	-0.2%	2.2%
Return Against BM	-0.1%	0.2%	1.0%

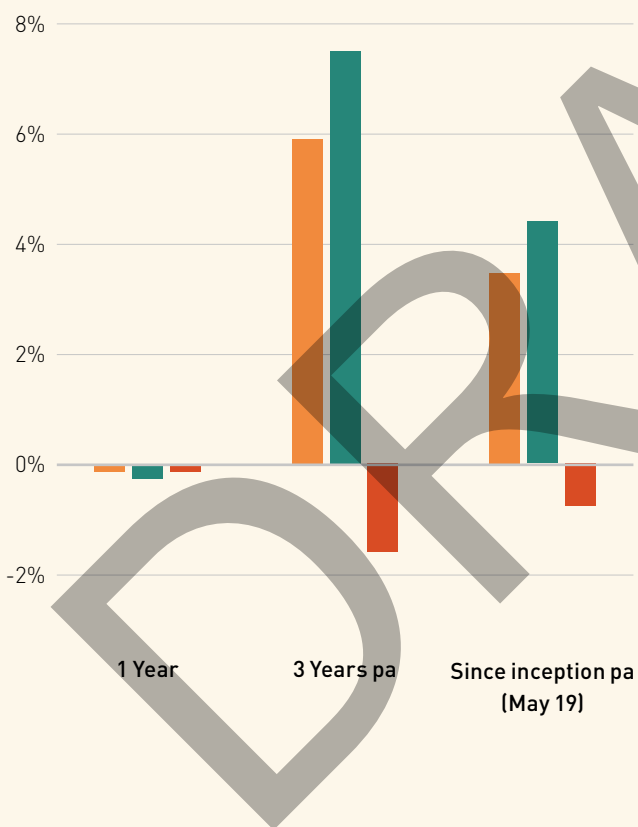




Magellan

Magellan managed our interim portfolio of global listed infrastructure equities. We closed this portfolio in December 2023 in order to provide capital to fund our commitments to the new climate opportunities portfolio. From inception to close, the fund returned 3.6%, underperforming the benchmark by -0.7%.

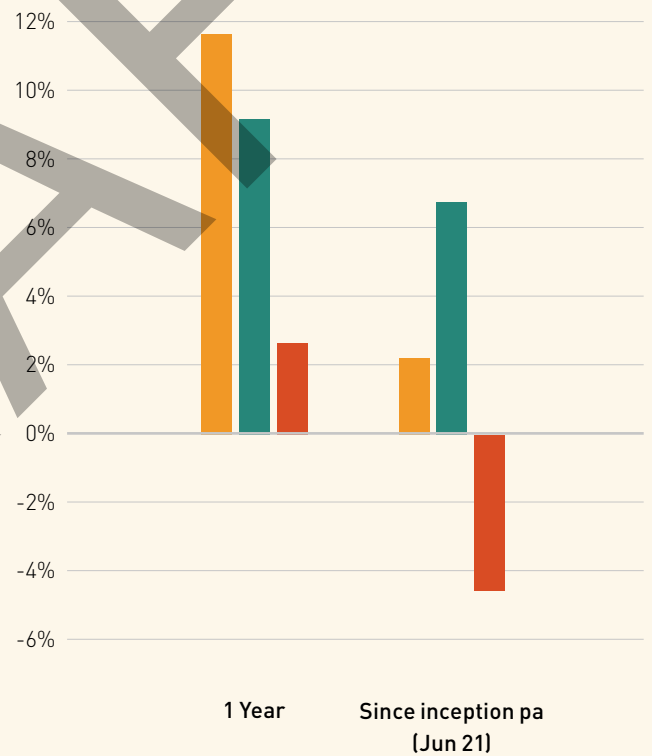
Magellan	1 Year	3 Years pa	Since inception pa (May-19)
Net Return	-0.1%	5.9%	3.6%
Benchmark	-0.2%	7.6%	4.3%
Return Against BM	-0.1%	-1.7%	-0.7%



Multi-Asset Credit

The return over this 1-year period was 11.8%, 2.6% above the benchmark. Following a poor year for performance last year the portfolio has delivered a positive absolute return supported by the higher interest rates for credit assets.

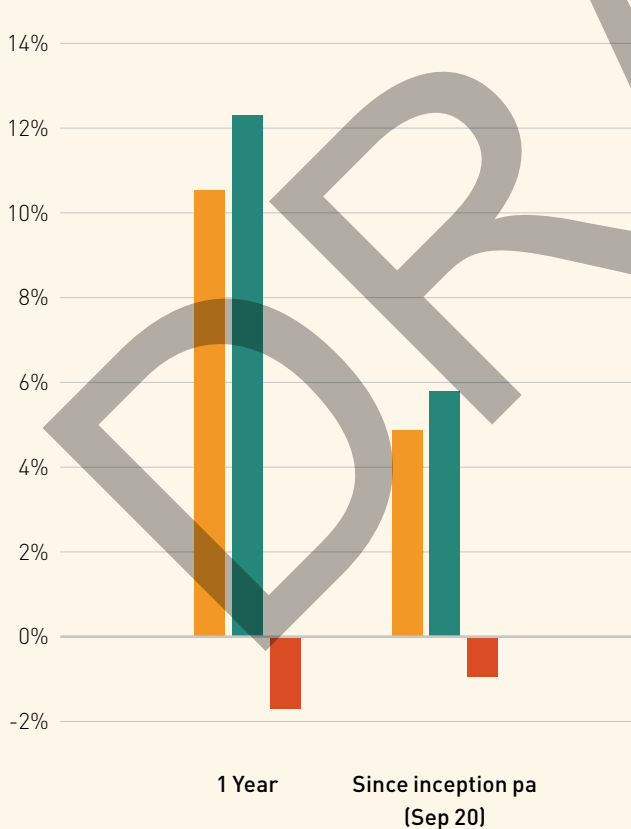
Brunel MAC	1 Year	Since inception pa (Jun-21)
Net Return	11.8%	2.2%
Benchmark	9.2%	6.7%
Return Against BM	2.6%	-4.5%



PineBridge

PineBridge manage a portfolio of bank loans, which is benchmarked against a blended benchmark (80% US and 20% European leveraged loans, to reflect the composition of the portfolio), with an outperformance target of 1%. Inception for this portfolio was September 2020 and performance information is available from this date. Robust demand for loans, driven by the appeal of floating rate assets and investment inflows outpacing new issuances, have led to positive overall returns for the asset class. Despite high base rates, market expectations for defaults have fallen, conditions which would help this defensive portfolio to outperform.

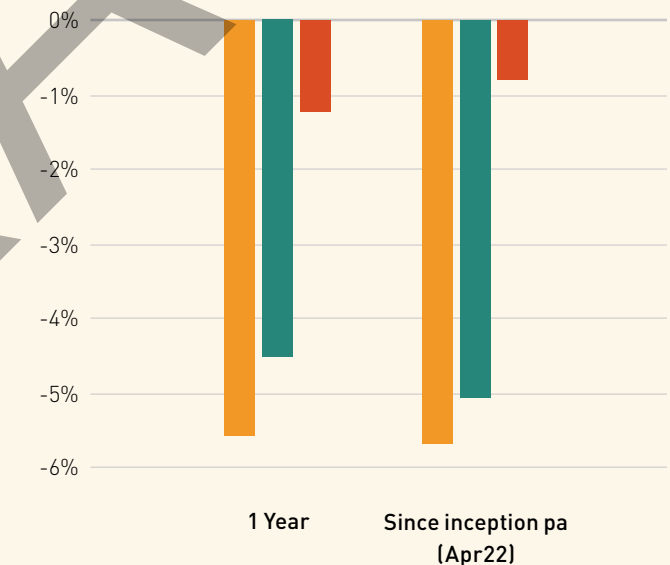
PineBridge	1 Year	Since inception pa (Sep-20)
Net Return	10.5%	5.0%
Benchmark	12.3%	5.9%
Return Against BM	-1.8%	-0.90%



Property

Wiltshire transferred its property previously managed by CBRE to Brunel in April 2022. The portfolio is composed of two parts, UK and International. The review of the investment strategy, completed late in 2022, resulted in new lower target allocations for this portfolio. Over the last year the overall investment value held in this portfolio has been reduced to the new allocation. Performance in the year has been negative due to rising rates negatively affecting valuations, there has also been a widespread sell off in this asset class by many institutional investors which has affected valuations.

Brunel Property	1 Year	Since inception pa (Apr-22)
Net Return	10.5%	5.0%
Benchmark	12.3%	5.9%
Return Against BM	-1.8%	-0.90%





Unlisted Investments

The Fund has made considerable commitments to a variety of private markets portfolios via Brunel (since 2020) and Partners Group (prior to 2018), as well as a locally managed UK impact affordable housing portfolio. The Brunel portfolios are not yet mature enough to report meaningful performance information and are in the deployment stage. The following table sets out the total and outstanding commitment to each portfolio. The Fund has a long-term strategy to increase investments in these private market funds as shown in the strategic asset allocation. Interim portfolios are included in the asset allocation to hold investments prior to deployment into these private market portfolios.

Private Market Investments	Commitment £m	Outstanding Commitment £m	% Called
Partners Group – Infrastructure Funds	150	26	83%
Brunel – Infrastructure Fund	80	22	73%
Brunel – Private Equity	280	191	17%
Brunel – Private Debt	340	178	48%
Brunel – Secured Income	250	0	100%
Impact affordable housing	120	51	58%
Total	1,210	599	

Affordable Housing

The Fund made commitments to the following affordable housing funds - these funds make up a specific 'impact' portfolio. In addition to reporting financial information in accounts, Wiltshire Pension Fund has aggregated social and environmental metrics in our second annual [Affordable Housing Impact Report](#).

Private Market Investments	Commitment £m	Outstanding Commitment £m	% Called
Gresham House Residential Secured Income LP	50	15	71%
Man GPM RI Community Housing 1 LP	30	6	73%
CBRE UK Affordable Housing Fund	40	30	25%
Total	120	51	



POOLING REPORT

APPROACH TO ASSET POOLING

The Fund pools investments with eight other local authorities and the Environment Agency through the Brunel Pension Partnership and its operator Brunel Ltd.

The Fund first transferred assets to BPP Ltd in July 2018 and, through the Pension Committee, will retain the responsibility for setting the detailed Strategic Asset Allocation for the Fund and allocating investment assets to the portfolios provided by BPP Ltd. All strategic decisions remain with the Fund, including (but not limited to) setting investment beliefs, defining the approach to responsible investment (which includes stewardship activities and reporting), and managing climate risk. The fiduciary responsibility dictates that the Pension Fund Committee must always act in the best interest of the Fund and it will need to ensure the most appropriate investments are used in the implementation of its investment strategy. This includes ensuring BPP Ltd are able to implement the Committees strategic decisions, that they are held to account for performance and potentially consider other investments if the value for money opportunity cannot be delivered through BPP Ltd in terms of collective and individual basis. The Fund will also invest outside the pool if the pool is unable to provide a portfolio which fulfils the requirements of one of the Fund's strategic allocations.

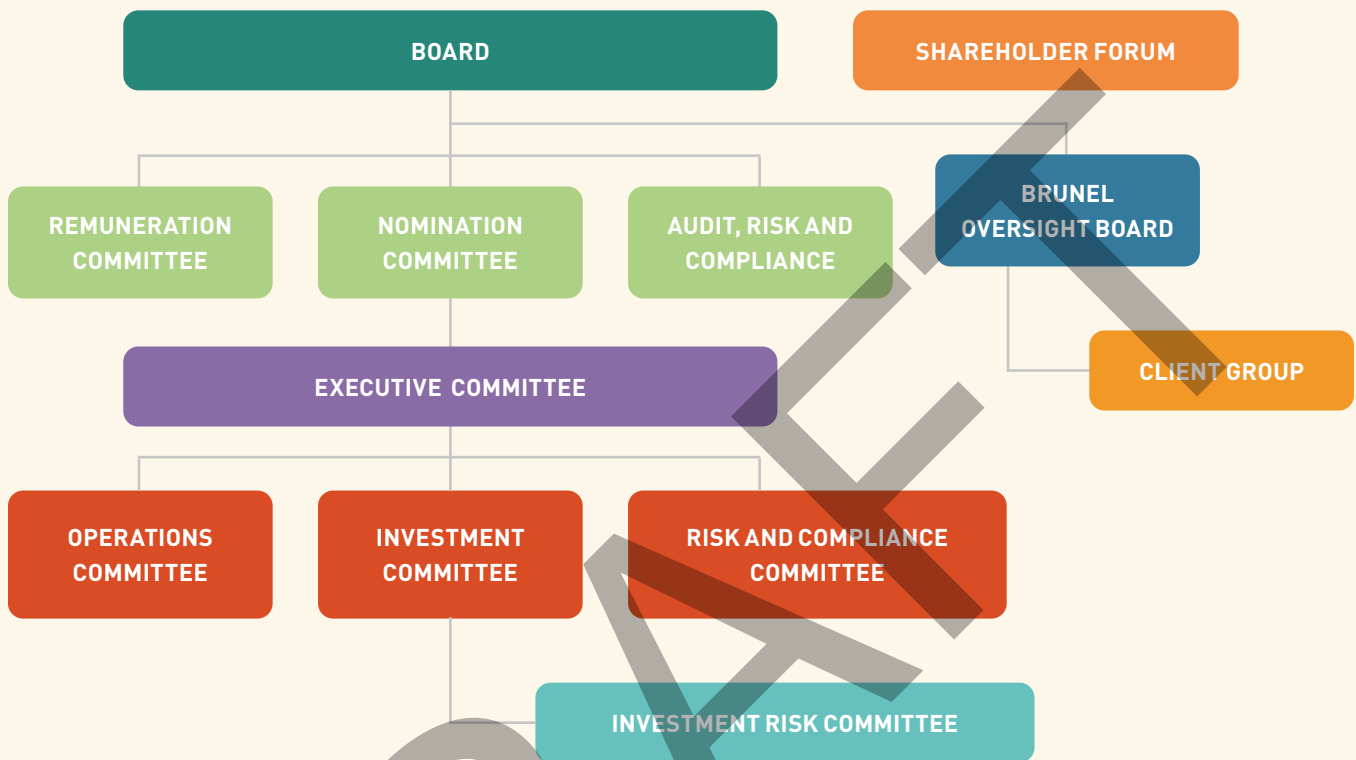
BPP Ltd is a company which is wholly owned by the Administering Authorities. The company is authorised by the Financial Conduct Authority (FCA) to act as the operator of an unregulated Collective Investment Scheme. It is responsible for working with Funds to develop specifications for investment portfolios with defined risk and return characteristics, such that Funds can allocate to these to implement their locally set Strategic Asset Allocations. In particular, it researches and selects underlying investment managers needed to meet the requirements of the detailed Strategic Asset Allocations. These Manager Operated Funds will be operated by professional external investment managers. The Fund is a client of BPP Ltd and as a client has the right to expect certain standards and quality of service. A detailed service agreement is in place which sets out the duties and responsibilities of BPP Ltd, and the rights of Wiltshire Pension Fund as a client. It includes a duty of care of BPP to act in its clients' interests.

The governance of the Brunel partnership is of the utmost importance to ensure the Fund's assets are invested well and the needs of the Fund and its beneficiaries are met. Governance controls exist at several levels within Brunel.

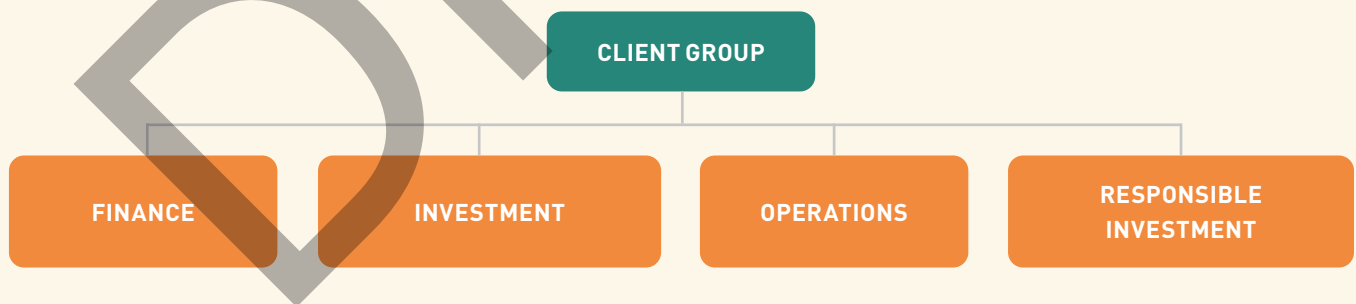
- As shareholders in Brunel, the Fund entered into a shareholder agreement with the company and the other shareholders. This gives considerable control over Brunel – several matters, including significant changes to the operating model and finances, are reserved matters requiring the consent of all shareholders.
- A biannual shareholder forum, at which shareholder representatives from each Fund (Andy Brown represents Wiltshire Pension Fund) can exchange views on the direction of travel for Brunel, discuss what has gone well and areas for improvement.
- An Oversight Board comprising representatives from each of the Administering Authorities has been established (Cllr Richard Britton represents Wiltshire Pension Fund). Acting for the Administering Authorities, it has a primary monitoring and oversight function. Meeting quarterly, it can request papers from Brunel or interrogate its management. However, it cannot take decisions requiring shareholder approval, which will be remitted back to each Administering Authority individually.
- The Oversight Board is supported by the Client Group, comprised primarily of pension investment officers drawn from each of the Administering Authorities, but also drawing on finance and legal officers from time to time. It will have a leading role in reviewing the implementation of pooling by Brunel and provide a forum for discussing technical and practical matters, confirming priorities, and resolving differences. It will be responsible for providing practical support to enable the Oversight Board to fulfil its monitoring and oversight function.
- A separate level of governance is provided by the Board of Directors at Brunel, which are appointed by the Fund and the other shareholders. It comprises four highly experienced and independent non-executive directors, chaired by Denise Le Gal and four executive directors.
- Finally, as an authorised firm, Brunel has to meet the extensive requirements of the FCA which cover standards such as conduct, good governance, record keeping, training and competency, policy and process documents, and internal controls.



BRUNEL'S GOVERNANCE STRUCTURE



The Client Group is supported by a series of sub-groups which include Finance, Investment, Operations and Responsible Investment. The sub-groups consider and discuss issues in greater detail, reporting and/or bringing items to the Client Group. The structure allows for project work to be developed by using specialised expertise. Examples of items covered within the sub-groups include Brunel's budget, requests to create or amend portfolios, reporting and stewardship.



The arrangements for asset pooling for the Brunel pool were formulated to meet the requirements of the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016 and Government guidance.

Wiltshire Council approved the full business case for the Brunel Pension Partnership on 21 February 2017. The Fund's first investment assets were transitioned across to BPP in July 2018.

Currently not all proposed portfolios offered by BPP Ltd provide a direct substitution for the Fund's investment strategy. For example, there is not a replication of the Fund's Emerging Market Multi Asset mandate. In this case, where BPP cannot currently accommodate a specific solution, the Fund has requested creation of a suitable portfolio. These assets will remain outside the pool and will continue to be managed by the Fund until such time as a suitable portfolio managed by BPP has been implemented.

ANALYSIS OF POOLING COSTS AND SAVINGS

The Fund is required to report and monitor cost savings in the following format as part of its annual report and accounts.

In 2022/23 we commissioned an audit of the reported savings figures by ClearGlass, a firm with specialist experience of investment fees. The purpose of the report was to provide assurance over the calculated fee savings, a core measure of success for investment pooling. This included assessing whether the prescribed methodology was still meaningful given changes in the market and to the investment strategies of the underlying funds.

Following this review the figures used for fee savings in this report have been revised for prior years and reflect the outcomes of the report. This amendment has had the effect of reducing the total value of fee savings and delaying the break-even point of covering the set up and running costs of Brunel for Wiltshire Pension Fund, but we believe provides a more meaningful and realistic assessment.

Given the inherent difficulty of assessing fee savings across asset classes and over an extended period of time, Wiltshire Pension Fund Committee have agreed that their focus will now turn to ensuring pooling delivers value for money through assessing performance of the investments, of which ensuring suitable fee terms is one part.

Set Up Costs

The following table shows the set-up costs (all of which were charged in prior years).

Set Up Costs:	2023/24			
	Direct £'000s	Indirect £'000s	Total £'000s	Cumulative £'000s
Recruitment	-	-	-	18
Legal	-	-	-	133
Consulting, Advisory & Procurement	-	-	-	82
Other Support Costs eg IT Accommodation	-	-	-	-
Share Purchase	-	-	-	840
Other Working Capital Provided eg Loans	-	-	-	-
Staff Costs	-	-	-	-
Total set up costs	-	-	-	1,072
Transition costs	-	-	-	3,139



PROJECTED SAVINGS

The following table shows the expected costs and savings over the next few years, as taken from the Brunel business plan. These figures come from the original 2015 business case submission to the Ministry of Housing, Communities & Local Government (MHCLG), in line with the CIPFA guidance. Since then, the business case has been revised to include a significant budget increase, as well as increased savings projections. The figures show that Wiltshire was expected to breakeven from pooling in 2023.

	2016/17 £'000	2017/18 £'000	2018/19 £'000	2019/20 £'000	2020/21 £'000	2021/22 £'000	2022/23 £'000	2023/24 £'000	2024/25 £'000	2025/26 £'000	2026/36 £'000
Set up costs	117	1,041	-	-	-	-	-	-	-	-	-
Transition Costs	-	-	1,350	2,644	13	-	-	-	-	-	-
Client Savings	-	-	(150)	(154)	(159)	(163)	(168)	(173)	(179)	(184)	(2,172)
Ongoing Costs Associated With Management and Running of the Pool	-	-	430	558	577	595	614	634	655	676	8,093
Projected Fee Savings	-	-	(343)	(1,159)	(1,888)	(2,031)	(2,181)	(2,339)	(2,503)	(2,676)	(39,695)
Net Costs/ (Savings) for the Period	117	1,041	1,288	1,889	(1,457)	(1,599)	(1,735)	(1,878)	(2,027)	(2,184)	(33,775)
Net Cumulative Costs/ (Savings)	117	1,158	2,446	4,335	2,878	1,279	(456)	(2,334)	(4,361)	(6,545)	(40,320)

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EXPECTED VS ACTUAL COSTS AND SAVINGS TO DATE

The following table shows a comparison between the expected and the actual savings and costs achieved to date, for the past two years and cumulatively. Budget figures are those from the original 2015 business case submission to the MHCLG, in line with the CIPFA guidance with the exception of the active global equities portfolios, where comparable fee rates are not available, so a benchmark has been used instead – see below for more details.

	2023/24				2022/23			
	Actual		Budget		Actual		Budget	
	In Year £'000	Cumulative to date £'000	In Year £'000	Cumulative to date £'000	In Year £'000	Cumulative to date £'000	In Year £'000	Cumulative to date £'000
Set-Up Costs	-	1,072	-	1,158	-	1,072	-	1,158
Transition Costs	-	3,139	-	4,007	-	3,139	-	4,007
Client Savings	-	(13)	(173)	(968)	-	(13)	(168)	(794)
Ongoing Costs	1,235	5,926	634	3,409	1,021	4,690	614	2,775
Fee Savings	(2,024)	(7,475)	(2,339)	(9,940)	(2,132)	(5,452)	(2,181)	(7,601)
Net Costs/(Savings) Realised	(789)	2,649	(1,878)	(2,334)	(1,111)	3,438	(1,735)	(456)

Client savings represent the cost savings as a result of moving over some of the management of investments to Brunel. These were estimated to mainly be for expenses such as fund investment advice, financial / performance measurement and custodian costs. In 2018/19 only, a saving for custodian costs was recognised. In subsequent years, no savings were recognised, as at this stage in the pooling process costs for consultancy etc. have in fact been higher, in assuring that portfolio specifications are appropriate etc.

The above table does not include any savings relating to private markets portfolios (except for property), since the Fund did not invest in these asset classes prior to pooling. Access to private market investments is considered a benefit of pooling by the Fund, as there are good examples of fee discounts being negotiated as part of the pool, however it is not possible to quantify savings on the overall management of these portfolios in a meaningful way.

A change from the prior year's reported fee savings has come from a recalculation of savings from the global active equity portfolios. This led to reported fee savings being over inflated.

To calculate fee savings on the global active equity portfolios the fund has replaced the pre-pooling fee rate with a median benchmark fee rate. This allows a comparable analysis of fees, as previously the fund had paid a large performance fee pre-pooling linked to exceptional outperformance. The recommendation to use a median benchmark fee rate is based on the outcome of an audit into fee savings in 2023. This more accurately illustrates the fee savings being delivered by pooling.

The effect of the changes leaves the cumulative net cost to Wiltshire from pooling at £2.6m, with an in-year saving of £0.8m. This moves the forecast breakeven point on this calculation basis to financial year ending March 2028.



ONGOING INVESTMENT MANAGEMENT COSTS

The following information has been prepared in order to enable comparison between the ongoing investment management costs between asset pools and non-pooled investments.

Investment Management Costs for Year to 31 March 2024										
	Asset Pool				Non-Asset Pool				Fund Total	
	Direct £'000	Indirect £'000	Total £'000	Bps	Direct £'000	Indirect £'000	Total £'000	Bps	Total £'000	Bps
Management Fees	-	8,069	8,069	36.1	1,265	3,868	5,133	60.7	13,202	43.1
Performance Fees	-	-	-	-	-	1,501	1,501	17.0	1,501	4.8
Fees and Costs of Underlying Fund Investments	-	464	464	2.1	-	1,296	1,296	14.7	1,760	5.6
Total fees	-	8,533	8,533	33.2	1,265	6,665	7,930	112.4	16,463	53.6
Asset Pool Shared Costs	1,243	-	1,243	n/a	-	-	-	n/a	1,243	n/a
Transaction Costs:										
Transaction Taxes	-	277	277	1.2	-	435	435	5.0	712	2.3
Broker Commission	-	250	250	1.1	-	206	206	2.4	456	1.5
Transaction Related Services	-	491	491	2.2	-	951	951	10.8	1,443	4.6
Other Explicit Transaction Costs	-	50	50	0.2	-	-	-	-	50	0.2
Implicit Transaction Costs	-	460	460	2.1	-	467	467	5.3	928	3.0
Indirect Transactions Costs	-	150	150	0.7	-	15	15	0.2	165	0.5
Anti-Dilution Levy	-	-	-	-	-	-	-	-	-	--
Total Transaction Costs	-	1,679	1,679	7.5	-	2,073	2,073	23.7	3,753	12.1
Operating Expenses	-	10,913	10,913	48.9	-	2,979	2,979	33.7	13,892	44.6
Total of all Fees and Costs	1,243	21,126	22,369	89.63	1,265	11,718	12,983	169.8	35,351	110.3



Direct costs are those which are directly invoiced to Wiltshire Pension Fund. Indirect costs are those which are charged to the underlying investments – these are disclosed to Wiltshire by cost transparency reporting each year, and are accounted for in the total investment management costs reported in the statement of accounts. These includes fees and costs charged by the underlying funds held in the property and infrastructure portfolios, in order to show a complete reflection of the costs of holdings these investments, in line with the CIPFA guidance on accounting for local government pension scheme management expenses 2016.

Asset pool shared costs represent the quarterly amounts invoiced by the Brunel pool for management and ongoing running costs, and also includes monthly consultancy costs associated with administering the Brunel client and oversight board groups.

The fee rates in basis points (bps) shown in the table above are based on the actual fees or costs, pro-rated up to a full year where the portfolio was only held for part of the year. Assets currently held in the pool are Paris-aligned passive equities, global high alpha equities, global sustainable equities, private equity, multi-asset credit, private debt, passive gilts, secured income, property and a portfolio of unlisted infrastructure. All of the Fund's passively managed equities are held in the pool, and costs associated with passively managed portfolios are generally much lower than those of actively managed portfolios. Therefore, this brings down the average cost of pooled portfolios compared to those still held outside of the pool.

RECONCILIATION TO NOTE 9

The total fees and costs included in the table on page 83 is £35,351k. Other costs which are not included here but are included in Note 9 to the Accounts are custody fees of £30k, and indirect costs incurred in managing investment portfolios of £228k. This brings the total cost of investment management expenses to £35,609k.

ASSET PERFORMANCE

Asset performance for portfolios held inside and outside the pool is shown as part of the Investment Report on pages 68 – 77.

RISKS ASSOCIATED WITH THE POOLING ARRANGEMENTS

Risks of pooling are considered, identified, reviewed and monitored as part of the Fund's overall risk management process. Specific risks are set out in the Fund's risk register, which is reported as part of the quarterly Committee papers, which can be found at the following link:

<https://cms.wiltshire.gov.uk/ieListMeetings.aspx?CId=142&Year=0>.



POOLING PROGRESS

The following timeline shows the progress towards investment pooling made so far. An original implementation plan was agreed with clients at the start of the pooling journey, but this was altered in late 2018 in order to reflect the additional resources required by the pool to deliver the service. The shareholders agreed a compromise position, with an increased budget and a slightly slower delivery of portfolios. The implementation timeline was again paused in March 2020, after consultation with and the approval and support of clients. This was due to the significant increase in market volatility following the spread of the COVID-19 pandemic, and wishing to take a cautious position not to transition assets during these market conditions. The transitions shown below were delivered in line with the updated implementation plan.



In addition to the portfolios transitioned into the pool as shown above, we have also made substantial commitments to Brunel's private markets portfolios, which have been made over several years since March 2020. These are still in the process of being funded, and these allocations will build up to target over several years. We have committed more than our target allocation, as these portfolios will begin to distribute cash once investments are realised, so over-commitment is necessary to achieve the target. Commitments have been made in line with cashflow modelling. The total committed to Brunel's private markets portfolios is as follows:

Asset Class	Commitment	Target Allocation
Private Equity	£360m	7.5%
Private Debt	£500m	7.5%
Infrastructure	£80m	4.0%
Secured Income	£250m	8.0%



Where possible the fund has pooled investments with Brunel, the following table sets out the portfolios by asset group which have been pooled and those that haven't. Details are provided on why non-pooled portfolios remain outside of the pool. Overall 70% of the Fund's investments are pooled as at 31st March 2024.

£m Asset Values as at 31st March 2024					
Asset Group	Portfolio	Pooled	Not Pooled	Total	Details on Assets not Pooled
Equities	Brunel – Paris Aligned Hedged Passive Equities	495	-	495	
Equities	Brunel - Global High Alpha active global equities	296	-	296	
Equities	Brunel - Global Sustainable Equities active global equities	287	-	287	
		1,078	-	1,078	
Bonds	Brunel - Gilts	239	-	239	
Bonds	Brunel - Multi Asset Credit	238	-	238	
		1,078	-	1,078	
Property	Brunel – Secured Income	218	-	218	
Property	Brunel – Property	228	-	228	
Property	Affordable Housing Portfolio	-	79	79	Suitable investment portfolio not offered by the pool, significant benefits in holding locally to monitor and report on the impact.
		446	79	525	
Private Equity	Brunel – Private Equity	91	-	91	
Private Debt	Brunel – Private Debt	158	-	158	
		249	-	249	
Infrastructure	Brunel – Generalist Infrastructure	35	-	35	
Infrastructure	Brunel – Renewable Infrastructure	27	-	27	
Infrastructure	Partners Group – Infrastructure	-	96	96	Legacy illiquid private market investment which will reduce in value over time
		61	96	158	

Table continues on the next page.



£m Asset Values as at 31st March 2024					
Asset Group	Portfolio	Pooled	Not Pooled	Total	Details on Assets not Pooled
Other	Long-term investment – Brunel Pension Partnership	1	-	1	
Other	PineBridge – Bank Loans	-	298	298	Allocation being used as an interim place to hold funds awaiting investment into the pool's private debt portfolios, and for local liquidity needs.
Other	Ninety One – Emerging Markets	-	302	302	Suitable investment portfolio not currently offered by the pool. If this allocation remains following our next strategic asset allocation review, we will work with Brunel to develop a pooled solution.
Other	Cash Held at Custodian	-	30	30	Cash held for local liquidity needs
Other	Climate Opportunities	-	70	70	Suitable investment portfolio not offered by the pool, although a significant component of this portfolio has been implemented through collaboration with other LGPS funds.
Other	BlackRock - SALAMI Portfolio	-	132	132	Liquidity portfolio not suitable for pooling, used to manage fund cashflows
		1	832	833	
Total		2,313	1,008	3,321	
Percentage		70%	30%		

The fund is a global investor and seeks to find suitable returns from global markets in line with the investment strategy statement. Of the total investment fund as at the end of March 2024, approximately 27% of the investments are UK based. The following table breaks this down by asset class.

£m Asset Values as at 31st March 2024 – UK Investments made by the Fund			
Asset Group	Pooled	Not Pooled	Total
UK Listed Equities	41		41
UK Government Bonds	239		239
South West UK Renewable Infrastructure		100*	100
UK Private Equity	6		6
UK Property	372		372
UK Affordable Housing		120*	120
Total	664	220	884
% of total fund			27%

*Shows commitment, not current value



TRAINING REPORT

In January 2023 the Fund's Pension Department was restructured and this operational change saw the introduction of a designated Employer Engagement & Training Officer, tasked with the responsibility of coordinating the training and development of the Committee & Board members during 2023/24. Additionally, this new role also set out to cover training and development for the Fund's scheme employers, senior officers, and other officers too, with a view to unifying the Fund's approach to training across all of its stakeholder & representatives.

Both Committee and Board members embraced this change in approach during their annual review of training requirements, adopting a more discussion-based feedback strategy to develop their scheme year training plan for 2023/24.

In approving the new plan, members sought to continue to comply with the regulations on the LGPS, as set out in the Public Service Pensions Act 2013 concerning the Pensions Regulator's high expectations of Pension Committee and Local Pension Board members' knowledge and understanding. Furthermore, bearing in mind the Fund's restructure, the 2023/24 plan saw a greater emphasis on operationally led training, noting that training would also need to be consistent with the Fund's published 4-year training policy, the CIPFA Knowledge and Skills Framework 2021 and the Hymans independent Knowledge Assessment of member training needs completed at the end of 2022.

Along with the maintenance of training on strategic matters such as investment performance and investment markets, enabling the self-certification of MiFID II compliance by members, the operationally focussed training saw officer led

training sessions on key administration processes such as the Fund's payroll migration and KPI Improvements, Accounting and Audit and the Procurement of external services too. This training was further supplemented with the regular circulation of briefings and research materials and the Fund's own training library resource, maintained by officers.

The members 2023/24 training strategy implemented a number of other initiatives too, in particular a greater use of alternative delivery styles like external training providers, adoption of the upgraded version of the Hymans LGPS On-line Learning Academy (LOLA) toolkit, the Regulator's recommended training on Equality, Diversity and Inclusion, the Pension Regulator's new general code of practice and the move of training to Part II, within the Committee & Board meeting agendas to avoid unnecessary disruption to the public agenda.

The recording of all member training was monitored and maintained, including the training records of relevant Senior Officers, noting the Fund's change in s151 Officer during the year, to myself, Lizzie Watkin. The table below illustrates the training undertaken by Committee members during the period 2023/24. Training undertaken by Board members during the same period will be set out within their own Wiltshire Pension Fund Local Pension Board Annual Report.



ASSESSMENTS & TRAINING UNDERTAKEN

Date of Training	Topics Covered	Duration (Minutes)	Wiltshire Councillors		Swindon Councillors		Employer Reps	Member Reps	Senior Officers							
			Clr. Richard Britton	Clr. Christopher Newbury	Clr. George Jeans	Clr. Stuart Wheeler	Clr. Gordon King	Clr. Kevin Small	Clr. Vijay Manro	Tracy Adams	Claire Anthony	Mike Pankiewicz	Stuart Dark	Andy Brown	Lizzie Watkin	Jenny Devine
24/05/2023	The Annual Administration Life Cycle from the Fund	20														
15/06/2023	Investment Allocations, Overview of Performance, Outlook and Sustainability	45	•	•		•	•	•	•	•						•
15/06/2023	Fee Validations – The Process	45	•	•		•	•	•	•	•						•
13/07/2023	Investments – Cost Transparency	20	•		•	•	•	•		•						•
10/08/2023	Annual Accounts & Audit Strategy	20	•								•					•
14/09/2023	Global Secured Credit Fund	30	•	•	•		•		•	•						•
20/09/2023	Brunel Investors Day	150	•													
01/11/2023	McCloud – Background, Approach and Remedy	20	•								•					
14/11/2023	Equality, Diversity & Inclusiveness	60	•					•	•							
16/11/2023	Employer Forum	300								•	•					
23/11/2023	Employer Covenants and the Process of Managing New and Ceasing Scheme Employers	20	•	•	•	•	•	•			•		•			•
23/11/2023	Climate Opportunities (Clops)	20	•	•	•	•	•	•			•		•			•
28/11/2023	Brunel Pension Partnership Investment Manager Presentation	60	•	•	•	•	•	•								
14/12/2023	National Fraud Initiative and Pension Payroll	20	•	•		•	•			•	•					•
13/02/2024	i-Connect Project 2024	20	•								•					•
13/02/2024	Administration Improvements	20	•								•					•
13/02/2024	Responsible Investment Survey Results	20	•								•					•
13/02/2024	KPI Improvement Plan	20	•								•					•
13/02/2024	Staff Engagement survey	20	•								•					•
13/02/2024	Fund Procurement	20	•								•					•
14/02/2024	Investment Strategy – Community Hosing Portfolio	20	•		•	•	•		•		•		•			•
20/03/2024	TPR General Code of Practice 2024	120	•	•	•	•	•				•					•
28/03/2024	i-Connect Project 2024	20	•		•	•	•	•		•	•				•	•
28/03/2024	Administration Improvements	20	•		•	•	•	•		•	•				•	•

Note: In the interests of brevity, the training record for Cllr Church has been excluded from the table above.



Looking to future, the implementation of a new 3-year business plan, the formation of SAB's Compliance & Reporting Committee (CRC), replacing CIPFA, and the introduction of the Pension Regulator's new general code of practice, the Fund's development of its 2024/25-member training plan will seek to consider alignment with all best practices. In particular, it will propose to offer training on such topical items as the Pensions Dashboard, Cyber Security, Pension Scams, the Committee's and their Pools and the valuation process with the next valuation due in 2025. Additionally, the Fund will also start to report its training against its own training policy.

In summary, I, the Director of Finance & s151 officer can confirm that a considerable level of importance has and continues to be placed on the skills and knowledge development of members of the Pension Committee and Local Pension Board, thereby securing the appropriate management of the Fund. In addition, I am satisfied that both officers and members charged with the financial decision making for the Pension Fund collectively possess the requisite knowledge and skills necessary to discharge their duties and make the decisions required during this reporting period.

Finally, I would like to offer my thanks to Andy Brown, the Fund's former s151 officer, for his stewardship of the Committee & Board training during these last few years, which has provided me with a strong platform to take forward and continue the development of member knowledge and understanding.

Lizzie Watkin

Treasurer of Pension Fund

Date: 19 September 2024

LGPS OFFICER QUALIFICATIONS AND TRAINING

Officers and Managers of Wiltshire Pension Fund come from a wide range of backgrounds; accountancy, communications, consulting, pensions, and information systems, bringing a wealth of experience and range of qualifications. These include those issued by chartered accountancy bodies, the CFA Institute, the Chartered Insurance Institute (CII), the Chartered Institute for Securities & Investment (CISI), the Pensions Management Institute (PMI) and PRINCE2.

The Fund has an internal Officer training policy (separate from the Committee, Local Board training and "LGPS senior officer" document as covered above). Training requirements are role dependent; CIPFA published its "Knowledge and skills framework for LGPS committee members and LGPS officers" in 2021. The level of knowledge and understanding in any or all areas depends on the service, practice or role performed by individual officers. Following an operational restructure of the running of the Fund in 2023 a new training strategy for officers was developed during the 2023/24 scheme year and rolled out to all staff. The strategy was very process driven designed to respond to the need of equipping officers with the skills required to complete updated working practices.

Related to development and research and in addition to the above, investment officers have been set responsible investment and stewardship objectives as part of the annual goal setting process. Assessment of progress against these objectives will form part of the annual appraisal performance review.



RISK MANAGEMENT

The Administering Authority has an active risk management programme in place. Controls are in place to cover the following risks.

FINANCIAL/FUNDING RISK

This is essentially the risk that the funding level drops and/or contribution rates must rise due to one or more of the following factors:

Investment Risk – This is the risk that the investments assets underperform the level assumed in the Triennial Actuarial Valuation. This can occur due to poor economic/market conditions, the wrong investment strategy or poor selection of investment managers.

Liability Risk – This is the risk that there is a fall in the so-called “risk free” returns on Government bonds, which form the basis of assumptions about future investment returns. The assumed future investment return is used to “discount” future liabilities (i.e. over the next 0-80 years) back to today’s values (net present value). Therefore, falling bond yields means higher liabilities.

Inflation Risk – Notwithstanding other factors, pension fund liabilities increase in line with inflation, because the CPI is applied to pensions annually. Therefore, rising inflation causes the liabilities to increase.

Insufficient Funds Risk - This is the risk that there is insufficient money in the Fund to pay out pensions as they become due.

DEMOGRAPHIC RISK

This is the risk that the pensioners live longer and therefore the liabilities of the Fund increase.

REGULATORY RISK

This risk could manifest itself in several ways. For example, it could be the risk that the liabilities will increase due to the introduction of an improved benefits package, or that investment returns will fall due to tighter regulation being placed on what can be invested in.

It could also arise through a failure to comply with LGPS or other regulations.

GOVERNANCE RISK

This is the risk that governance arrangements of the Fund are sub-optimal. For example, this could arise through a lack of expertise on the Committee arising from insufficient training. Another possibility is that potential conflicts of interest between the Fund and the Council are not managed sufficiently well.

EMPLOYER RISK

There is a risk to the Fund that an employer will be unable to meet its financial obligations during its membership or when it ceases. An employer may cease due to the end of a service contract, or the last active contributing member leaves the Fund. If a guarantor is in place, then they will pick up the cost of any default, if there is no guarantor and the employer is unable to meet its obligations the cost will be spread across all the employers in the Fund.

MANAGEMENT RISK

This risk can manifest itself in several ways:

- Failure to process pensions.
- Failure to collect contributions.
- Failure to have proper business continuity plans in place.
- Fraud or misappropriation.
- Failure to maintain up-to-date and accurate data and hold it securely.
- Failure to maintain expertise or over-reliance on key staff.
- Failure to communicate effectively with members and employers.
- Failure to provide the service in accordance with sound equality principles.

Other risks concerning the Fund are disclosed in the Funding Strategy Statement and note 16 of the Statement of Accounts relating to Financial Instruments.

THIRD PARTY RISKS

Contribution payments are monitored closely for accuracy and timeliness. A reporting process is in place to escalate any late/inaccurate payments to ensure all payments are received.

In respect of Investment Managers, internal control reports (ISAE3402 and SSAE16) are received and reviewed regularly for any non-compliance issues. These are also reviewed by our internal and external auditors.



ACTUARIAL POSITION

This statement has been prepared in accordance with Regulation 57(1)(d) of the Local Government Pension Scheme Regulations 2013. It has been prepared at the request of the Administering Authority of the Fund for the purpose of complying with the aforementioned regulation.

DESCRIPTION OF FUNDING POLICY

The funding policy is set out in the Administering Authority's Funding Strategy Statement (FSS). In summary, the key funding principles are as follows:

- take a prudent long-term view to secure the regulatory requirement for long-term solvency, with sufficient funds to pay benefits to members and their dependants
- use a balanced investment strategy to minimise long-term cash contributions from employers and meet the regulatory requirement for long-term cost efficiency
- where appropriate, ensure stable employer contribution rates
- reflect different employers' characteristics to set their contribution rates, using a transparent funding strategy
- use reasonable measures to reduce the risk of an employer defaulting on its pension obligations

The FSS sets out how the Administering Authority seeks to balance the conflicting aims of securing the solvency of the Fund and keeping employer contributions stable. For employers whose covenant was considered by the Administering Authority to be sufficiently strong, contributions have been stabilised to have a sufficiently high likelihood of achieving the funding target over 20 years. Asset-liability modelling has been carried out which demonstrate that if these contribution rates are paid and future contribution changes are constrained as set out in the FSS, there is at least a 75% likelihood that the Fund will achieve the funding target over 20 years.

FUNDING POSITION AS AT THE LAST FORMAL FUNDING VALUATION

The most recent actuarial valuation carried out under Regulation 62 of the Local Government Pension Scheme Regulations 2013 was as at 31 March 2022. This valuation revealed that the Fund's assets, which at 31 March 2022 were valued at £3,230 million, were sufficient to meet 103% of the liabilities (i.e. the present value of promised retirement benefits) accrued up to that date. The resulting surplus at the 2022 valuation was £81 million.

Each employer had contribution requirements set at the valuation, with the aim of achieving their funding target within a time horizon and likelihood measure as per the FSS. Individual employers' contributions for the period 1 April 2023 to 31 March 2026 were set in accordance with the Fund's funding policy as set out in its FSS.

PRINCIPAL ACTUARIAL ASSUMPTIONS AND METHOD USED TO VALUE THE LIABILITIES

Full details of the methods and assumptions used are described in the 2022 valuation report.

METHOD

The liabilities were assessed using an accrued benefits method, which takes into account pensionable membership up to the valuation date and makes an allowance for expected future salary growth to retirement or expected earlier date of leaving pensionable membership.

ASSUMPTIONS

A market-related approach was taken to valuing the liabilities, to ensure consistency with the valuation of the Fund's assets at their market value.

The key financial assumptions adopted for the 2022 valuation were as follows:

Financial assumptions	31 March 2022
Discount Rate	4.1%
Salary Increase Assumption	3.2%
Benefit Increase Assumption (CPI)	2.7%

The key demographic assumption was the allowance made for longevity. The life expectancy assumptions are based on the Fund's VitaCurves with improvements in line with the CMI 2021 model, with a 0% weighting of 2021 (and 2020) data, standard smoothing (Sk7), initial adjustment of 0.25% and a long-term rate of 1.50% p.a. Based on these assumptions, the average future life expectancies at age 65 are as follows:

	Males	Females
Current Pensioners	21.9 years	24.6 years
Future Pensioners*	22.7 years	26.1 years

*Aged 45 at the 2022 Valuation.

Copies of the 2022 valuation report and Funding Strategy Statement are available on request from the Administering Authority to the Fund and on the Fund's website.



EXPERIENCE OVER THE PERIOD SINCE 31 MARCH 2022

Markets were disrupted by the ongoing war in Ukraine and inflationary pressures in 2022 and 2023, impacting on investment returns achieved by the Fund's assets. High levels of inflation in the UK (compared to recent experience), have resulted in higher than expected LGPS benefit increases of 10.1% in April 2023 and 6.7% in April 2024. However, asset performance has improved towards the end of 2023 and into 2024 and inflation has begun to return towards historical levels and the Bank of England's target (2% pa). There has been a significant shift in the wider economic environment since 2022, resulting in generally higher expected future investment returns and a reduction in the value placed on the Fund's liabilities. Overall, the funding position is likely to be stronger than at the previous formal valuation at 31 March 2022.

The next actuarial valuation will be carried out as at 31 March 2025. The Funding Strategy Statement will also be reviewed at that time.

Barry Dodds FFA

20 June 2024

For and on behalf of Hymans Robertson LLP

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STATEMENT OF RESPONSIBILITIES FOR THE FINANCIAL STATEMENTS

Responsibility for the Financial Statements, which form part of this Annual Report, is set out below.

ADMINISTRATION AUTHORITY

The Administering Authority is required to:

- Make arrangements for the proper administration of the financial affairs of the Pension Fund and to ensure that an officer is responsible for the administration of those affairs. In this Authority, that officer is the Director of Finance and Procurement.
- To manage its affairs to secure economic, efficient and effective use of resources and safeguard its assets,
- Prepare, approve and publish a statement in accordance with the Accounts and Audit (Amendment) Regulations 2021.

DIRECTOR OF FINANCE & PROCUREMENT

The Director of Finance & Procurement is responsible for the preparation of the Fund's financial statements, which in terms of the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom. Based on International Reporting Standards (the Code), are required to present a true and fair view of the financial position of the Fund for the year ended 31 March 2024. This report includes the financial statements for the Pension Fund only.

In preparing these financial statements, the Director of Finance & Procurement has:

- Selected and applied consistently suitable accounting policies;
- Made judgements and estimate that were reasonable and prudent;
- Complied with the Code of Practice;
- Ensured proper accounting records are maintained;
- Ensured systems of internal control are in place.

CERTIFICATE

I hereby certify that the following Annual Report and Accounts give a true and fair view of the financial position of the Wiltshire Pension Fund for the financial year ending 31 March 2024.

Lizzie Watkin
Director of Finance & Procurement (s151 Officer)
Wiltshire Pension Fund
Date tbc



AUDIT OPINION

To be added once audit opinion has been given.

Text to come ...

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STATEMENT OF ACCOUNTS (UNAUDITED)

FUND ACCOUNT

For the year ended 31 March 2024

	Notes	2023/24 £'000	2022/23 £'000
Dealings with Members, Employers and Others Directly Involved in the Fund			
Contributions	5a	152,999	132,956
Transfers in from Other Pension Funds	5b	15,937	8,887
		168,936	141,843
Benefits	6	(113,218)	(99,203)
Payments to and on Account of Leavers	7	(11,225)	(7,731)
		(124,443)	(106,934)
Net Additions from Dealings With Members		44,493	34,909
Management Expenses	8 & 9	39,822	(37,506)
Net Additions Inc. Fund Management Expenses		4,671	(2,597)
Returns On Investments			
Investment Income	10	35,737	28,559
Profits And Losses on Disposal of Investments and Changes in Market Value of Investments	12a	237,361	(185,650)
Net Return on Investments		273,098	(157,091)
Net Increase/(Decrease) in the Net Assets Available for Benefits During the Year			
Opening Net Assets of the Scheme		3,070,699	3,230,387
Closing Net Assets of the Scheme		3,348,468	3,070,699

The following notes on pages 98 to 122 form an integral part of these financial statements



NET ASSET STATEMENT

At 31 March 2024

	Notes	31 March 2024	31 March 2023
		£'000	£'000
Long Term Investments			
Brunel Pension Partnership Ltd		722	707
		722	707
Investment Assets			
Pooled Funds		2,614,417	2,322,305
Other Investments		675,440	718,020
Cash Deposits		30,029	9,708
		3,319,886	3,050,033
Total Investment Assets		3,320,608	3,050,740
Total Net Investments	12	3,320,608	3,050,740
Current Assets	17	23,581	25,946
Long term Assets	17a	6,955	-
Current Liabilities	18	(2,676)	(5,977)
Long term Liabilities	18a	-	(10)
Net Assets of the Scheme Available to Fund Benefits at the End of the Reporting Period		3,348,468	3,070,699

Related notes form an integral part of these financial statements

1. BASIS OF PREPARATION

The statement of accounts summarises the fund's transactions for the 2023/24 financial year and its financial position at 31 March 2024. The accounts have been prepared in accordance with the *Code of Practice on Local Authority Accounting in the United Kingdom 2020/21* (the Code) which is based upon International Financial Reporting Standards (IFRS), as amended for the UK public sector.

Paragraph 3.3.1.2 of the Code requires disclosure of any accounting standards issued but not yet adopted. IFRS 16, introduced on 1 January 2019, is due to be adopted by the Code for accounting periods commencing on or after 1 April 2024. This new accounting standard largely removes the distinction between operating and finance leases by introducing an accounting model that requires lessees to recognise assets and liabilities for all leases with a term of more than 12 months unless the underlying asset is of low value. This will bring assets formerly off-Balance Sheet onto the Balance Sheet of lessees. Implementation of IFRS 16 is not expected to have a material impact on the pension fund because it does not hold any assets as a lessee.

The accounts report on the net assets available to pay pension benefits. They do not take account of obligations to pay pensions and benefits which fall due after the end of the financial year nor do they take into account the actuarial present value of promised retirement benefits. IAS26 requires the actuarial present value of promised benefits to be disclosed. The Code gives administering authorities the option to disclose this information in the net assets statement, in the notes to the accounts or by appending an actuarial report prepared for this purpose. A separate report has been prepared by Hymans Robertson LLP and is enclosed below in note 24.

The accounts have been prepared on an accruals basis except where otherwise stated, i.e. income and expenditure are accounted for as it is earned or incurred, rather than as it is received and paid.

The accounts have been prepared on a going concern basis.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The principal accounting policies of the Fund are as follows:

Fund Account – Revenue Recognition

a) Contributions

Contributions are received from employer bodies in respect of their own and their pensionable employees' contributions.

Normal contributions are accounted for on an accruals basis as follows:

- Employee contribution rates are set in accordance with Local Government Pension Scheme regulations, using common percentage rates for all schemes which rise according to pensionable pay.
- Employer contributions are set at the percentage rate recommended by the fund actuary for the period to which they relate.

Employer deficit funding contributions are accounted for on the basis advised by the fund actuary in the rates and adjustment certificate issued to the relevant employing body. Additional employers' contributions in respect of ill-health and early retirements are accounted for in the year the event arose. Any amount due in the year but unpaid will be classed as a current financial asset. Amounts not due until future years are classed as long-term financial assets.

Employer augmentation contributions are accounted for in accordance with the agreement under which they are being paid.

b) Transfers to and from Other Schemes

Transfers in and out relate to members who have either joined or left the fund.

Individual transfers in/out, i.e. those sums paid to, or received from, other pension schemes relating to previous periods of employment, have been brought into account on a cash basis. Transfers in from members wishing to use the proceeds of their additional voluntary contributions (see below) to purchase scheme benefits are accounted for on a receipts basis and are included in Transfers In (Note 5b).

Bulk (group) transfers are accounted for on an accruals basis at the point when the members are transferred in accordance with the terms of the transfer agreement.



c) Investment Income

- Dividends, interest and coupon receipts have been accounted for on an accruals basis. Income on pooled investments is accumulated and reflected in the valuation of units.
- Dividend income is recognised on the date the shares are quoted ex-dividend. Any amount not received by the end of the reporting period is disclosed in the net assets statement as a current financial asset.
- Distributions from pooled funds are recognised at the date of issue. Any amount not received by the end of the reporting period is disclosed in the net assets statement as a current financial asset.
- Changes in the value of investments are recognised as income and comprise all realised and unrealised profits/losses during the year.

Fund Account – Expense Items

d) Benefits Payable

Pensions and lump-sum benefits payable include all amounts known to be due as at the end of the financial year. Any amounts due but unpaid are disclosed in the net assets statement as current liabilities.

Refunds of contributions have been brought into account on the basis of all valid claims approved during the year.

e) Taxation

The fund is a registered public service scheme under Section 1(1) of Schedule 36 of the **Finance Act 2004** and as such is exempt from UK income tax on interest received and from capital gains tax on the proceeds of investments sold. As Wiltshire Council is the administering authority, VAT input tax is recoverable on all expenditure.

Income from overseas investments suffers withholding tax in the country of origin, unless exemption is permitted. Irrecoverable tax is accounted for as a fund expense as it arises.

f) Management Expenses

The fund discloses its pension fund management expenses in accordance with the CIPFA guidance **Accounting for Local Government Pension Scheme Management Expenses (2016)** as shown below. All items of expenditure are charged to the fund on an accruals basis as follows:

Administrative Expenses	All staff costs relating to the pensions administration team are charged direct to the Fund. Associated management, accommodation and other overheads are apportioned to this activity and charged as expenses to the Fund.
Oversight and Governance	All costs associated with governance and oversight are separately identified, apportioned to this activity and charged as expenses to the fund.
Investment Management Expenses	Investment management expenses are charged directly to the Fund as part of management expenses and are not included in, or netted off from, the reported return on investments. Where fees are invoiced directly these are included on an accruals basis. Where fees are netted off valuations by investment managers, these expenses are shown separately in Note 12 and the change in value of investments is grossed up to account for this. Transactions costs which have been passed through the investment portfolios (which include costs directly attributable to the Fund’s investment portfolios, such as fees, commissions, stamp duty and other fees) are identified via year end transparency reporting provided by the managers, and are accounted for and disclosed separately in Note 9. Fees and costs associated with the underlying funds in multi-manager portfolios are also accounted for and disclosed separately in Note 9. The costs of the investment team are charged to the Fund, as well as a proportion of the time spent by officers on investment management activity.



Net Asset Statement

g) Financial Assets

Wiltshire Pension Fund and nine other shareholders each hold a 10% share in Brunel Pension Partnership Ltd (company number 10429110) so no fund is deemed to have a significant influence. This long-term investment has been included in the accounts at the Fund's share of the total equity in Brunel Pension Partnership Ltd as taken from the latest audited accounts.

All other financial assets are included in the accounts on a fair value basis in line with the SORP as at the reporting date using the valuations for the Fund's assets based on the figures provided by the Fund's custodian, State Street Global Advisors. A financial asset is recognised in the net assets statement on the date the fund becomes party to the contractual acquisition of the asset. Any amounts due or payable in respect of trades entered into but not yet complete on/by 31 March each year are accounted for as financial instruments held at amortised cost and reflected in the reconciliation of movements in investments and derivatives in Note 14a. Any gains or losses on investment sales arising from changes in the fair value of the asset are recognised in the fund account.

The values of investments as shown in the net assets statement have been determined at fair value in accordance with the requirements of the Code and IFRS 13. For the purposes of disclosing levels of fair value hierarchy, the fund has adopted the classification guidelines recommended in Practical Guidance on Investment Disclosures (PRAG/Investment Association, 2016).

Valuation of Investments

Investments are shown in the accounts at market value, determined on the following basis:

(i) Unquoted Securities

Unquoted securities have been valued according to the latest trades, professional valuation, asset values or other appropriate financial information.

(ii) Pooled Investment Vehicles

Pooled investments are stated at bid price for funds with bid/offer spreads, or single price/net asset value where there are no bid/offer spreads, as provided by the investment manager.

(iii) Foreign Currency Transactions

All investments held in foreign currencies are shown at market value translated into sterling using the WM 4PM rate on 31 March 2024.

Foreign currency transactions are accounted for on the basis of the equivalent sterling value of the underlying transactions, by applying the relevant exchange rate ruling at the time. Any profit or loss arising on currency transactions either realised or unrealised, will be reflected in the Net Asset Statement.

(iv) Cash and Cash Equivalents

Cash comprises cash in hand and demand deposits and includes amounts held by the fund's external managers.

Cash equivalents are short-term, highly liquid investments that are readily convertible to known amounts of cash and that are subject to minimal risk of changes in value.

h) Financial Liabilities

A financial liability is recognised in the net assets statement on the date the fund becomes legally responsible for that liability. The fund recognises financial liabilities relating to investment trading at fair value as at the reporting date, and any gains or losses arising from changes in the fair value of the liability between contract date, the year-end date and the eventual settlement date are recognised in the fund account as part of the Change in Value of Investments.

Other financial liabilities classed as amortised cost are carried in the net asset statement at the value of the outstanding principal at 31 March each year. Any interest due not yet paid is accounted for on an accruals basis and included in administration costs.

i) Actuarial Present Value of Promised Retirement Benefits

The actuarial present value of promised retirement benefits is assessed on a triennial basis by the scheme actuary in accordance with the requirements of International Accounting Standard (IAS) 19 and relevant actuarial standards. As permitted under the Code, the fund has opted to disclose the actuarial present value of promised retirement benefits by way of a separate report which has been prepared by the fund's actuary Hymans Robertson and is enclosed below after note 23.



j) Additional Voluntary Contributions (AVCs)

The Wiltshire Pension Fund provides an Additional Voluntary Contributions (AVC) scheme for its members, the assets of which are invested separately from those of the pension fund.

AVCs are not included in the accounts in accordance with Section 4(1)(b) of the **Local Government Pension Scheme (Management and Investment of funds) Regulations 2016** but are disclosed for information in note 19.

k) Contingent Assets and Liabilities

A contingent asset arises where an event has taken place giving rise to a possible asset whose existence will only be confirmed or otherwise by the occurrence of future events.

A contingent liability arises where an event has taken place prior to the year-end giving rise to a possible financial obligation whose existence will only be confirmed or otherwise by the occurrence of future events.

Contingent liabilities can also arise in circumstances where a provision would be made, except that it is not possible at the balance sheet date to measure the value of the financial obligation reliably.

Contingent assets and liabilities are not recognised in the net asset statement but are disclosed by way of narrative in the notes.

3. CRITICAL JUDGEMENTS IN APPLYING ACCOUNTING POLICIES

Pension Fund Liability

The net pension fund liability is re-calculated every three years by the appointed actuary, with annual updates in the intervening years. The methodology used is in line with accepted guidelines and in accordance with IAS19.

Assumptions underpinning the valuations are agreed with the actuary and are summarised in the actuarial position statement. This estimate is subject to significant variances based on changes to the underlying assumptions.

Actuarial re-valuations are used to set future contribution rates and underpin the fund's most significant investment management policies, for example in terms of the balance struck between longer term investment growth and short-term yield/return.

4. ASSUMPTIONS MADE ABOUT THE FUTURE AND OTHER MAJOR SOURCES OF ESTIMATION UNCERTAINTY

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts. Estimates are made considering historical experience, current trends and future expectations. However, because balances cannot be determined with certainty, actual results could be different from the assumptions and estimates made.

The items in the net asset statement at 31 March 2024 for which there is significant risk of material adjustment in the forthcoming financial year are as follows:

Item	Pooled Property Investment
Uncertainties	Valuation techniques are used to determine the carrying values of directly held freehold and leasehold property. Where possible these valuation techniques are based on observable data, otherwise the best available data is used.
Effect if Actual Results Differ from Assumptions	Changes in the valuation assumptions used, together with significant changes in rental growth, vacancy levels or the discount rate could affect the fair value of property-based investments by up to 10% i.e. an increase or decrease of £43m on carrying values of £426m.



5A. CONTRIBUTIONS RECEIVABLE

	2023/24	2022/23
	£'000	£'000
Employers' contributions		
Normal	105,205	99,710
Augmentations	606	2,123
Deficit Recovery Contributions*	17,661	3,954
	123,472	105,787
Employees' Contributions		
Normal	29,431	26,985
Additional Contributions	96	184
	29,527	27,169
Total Contributions Receivable	152,999	132,956

Analysis of Contributions by Type of Employer	2023/24	2022/23
	£'000	£'000
Contributions from Employees (including additional contributions)		
Wiltshire Council	10,993	10,094
Other Scheduled Bodies	17,573	16,007
Admitted Bodies	961	1,068
	29,527	27,169
Contributions from Employers (including augmentations)		
Wiltshire Council	42,213	40,195
Other Scheduled Bodies	62,666	61,208
Admitted Bodies	18,593	4,384
	123,472	105,787
Total Contributions Receivable	152,999	132,956

* Deficit funding contributions are paid relevant by employers for the three years commencing from 1 April 2022 with a minimum specified in the Rates and Adjustment Certificate to improve the Fund's funding position. The recovery period at the last valuation over which the deficit funding is recovered is mainly 20 years for scheduled bodies and 14 years or the length of the employer's contract (whichever is the shorter) for admitted bodies.

5b. Transfers in from Other Pension Funds

	2023/24	2022/23
	£'000	£'000
Individual Transfers	15,937	8,887
	15,937	8,887



6. BENEFITS PAYABLE

By Category	2023/24	2022/23
	£'000	£'000
Pensions	96,719	83,007
Commutation and Lump Sum Retirement Benefits	14,178	13,072
Lump Sum Death Benefits	2,321	3,124
	113,218	99,203

By Type of Employer	2023/24	2022/23
	£'000	£'000
Wiltshire Council	54,091	49,288
Other Scheduled Bodies	49,358	44,296
Admitted Bodies	12,503	11,135
Provision for Underpayment	(2,734)	(5,516)
	113,218	99,203

7. PAYMENTS TO AND ON ACCOUNT OF LEAVERS

	2023/24	2022/23
	£'000	£'000
Individual Transfers	10,749	7,256
Refunds to Members Leaving Service	477	483
State Scheme Premiums	(1)	(8)
	11,225	7,731

8. MANAGEMENT EXPENSES

	2023/24	2022/23
	£'000	£'000
Administration Costs	3,114	2,475
Investment Management Expenses (Note 9)	35,609	33,860
Oversight & Governance Costs	1,099	1,171
	39,822	37,506

The fund discloses its pension fund management expenses in accordance with the CIPFA guidance **Accounting for Local Government Pension Scheme Management Expenses (2016)**.

8A. EXTERNAL AUDIT COSTS

	2023/24	2022/23
	£'000	£'000
Payable in Respect of External Audit	103	19
	103	19

External audit costs are also included in oversight and governance costs in note 8 above.



9. INVESTMENT MANAGEMENT EXPENSES

	2023/24	Management Fees	Performance Fees	Transaction Costs (Explicit)	Transaction Costs (Implicit)
	£'000				
	Total				
Pooled Funds Equity	3,344	2,834	-	281	229
Fixed Income Unit Trusts	3,755	2,060	-	1,474	221
Infrastructure Funds	5,392	2,933	1,501	958	-
Private Debt	1,650	624	-	1,026	-
Private Equity	3,591	1,935	-	1,656	-
Emerging Market Multi-Asset	2,610	1,265	-	883	462
Pooled Property Investments	13,766	3,312	-	10,439	15
	34,108	14,963	1,501	16,717	927
Custody Fees	30				
Costs Associated with Investment Pooling	1,243				
Indirect Costs Incurred in Managing Investment Portfolios	228				
	35,609				

	2022/23	Management Fees	Performance Fees	Transaction Costs (Explicit)	Transaction Costs (Implicit)
	£'000				
	Total				
Pooled Funds Equity	4,075	2,883	-	916	275
Fixed Income Unit Trusts	4,756	2,076	-	2,284	396
Infrastructure Funds	7,284	2,999	3,068	1,218	-
Private Debt	515	192	-	323	-
Private Equity	2,271	1,298	-	973	-
Emerging Market Multi-Asset	3,673	1,354	-	777	1,541
Pooled Property Investments	11,397	3,409	-	7,962	25
	33,970	14,211	3,068	14,453	2,238
Custody Fees	30				
Transition Costs	-				
Costs Associated with Investment Pooling	326				
Indirect Costs Incurred in Managing Investment Portfolios	(466)				
	33,859				



10. INVESTMENT INCOME

	2023/24	2022/23
	£'000	£'000
Income from Equities	21	136
Pooled Property Investments	8,438	10,967
Pooled Investments – Unit Trusts & Other Managed Funds	24,483	14,642
Interest on Cash Deposits	1,389	1,260
Stock Lending Income	15	33
Other	1,391	1,522
Total Before Taxes	35,737	28,559

11. STOCK LENDING

During 2023/24, the Pension Fund participated in a securities lending programme administered by Brunel Pension Partnership, for the Fund's active global equities portfolio. Securities in the beneficial ownership of the Council valued at £4.2m (0.13% of the total fund value) were on loan at 31 March 2024. Collateral held for these securities had a market value of £4.4m, which represents 106% of the value of the shares on loan. Income earned from this programme amounted to £0.015m in the year.

	2023/24	2022/23
	£m	£m
Market Value of Securities on Loan	4.2	4.5
% of Total Fund Value	0.13%	0.13%
Market Value of Collateral	4.4	4.7
Collateral %	106%	105%
Income Earned in Year	0.015	0.033



12. DETAILS OF INVESTMENTS HELD AT YEAR END

	31 March 2024	31 March 2023
	£'000	£'000
Investment Assets – Pooled Funds		
Fixed Income Unit Trusts	775,015	683,270
Infrastructure Funds	327,199	251,990
Global Equity	1,210,241	1,101,932
Emerging Market Multi-Asset	301,961	285,113
	2,614,416	2,322,305
Other Investments		
Pooled Property Investments	425,968	569,823
Private Debt	158,140	97,765
Private Equity	91,333	50,433
	675,441	718,020
Cash Deposits	30,029	9,708
	30,029	9,708
Total Investment Assets	3,319,886	3,050,033
Long Term Investments		
UK Unquoted Equity – Shares in Brunel Pension Partnership Ltd	722	707
Net Investment Assets	3,320,608	3,050,740



12A. RECONCILIATION OF MOVEMENTS IN INVESTMENTS

	Value at 1 April 2023	Purchases at Cost and Derivative Payments	Sales Proceeds and Derivative Receipts	Change in Market Value	Value at 31 March 2024
	£'000	£'000	£'000	£'000	£'000
Pooled funds					
Fixed Income Unit Trusts	683,270	85,673	(33,755)	39,826	775,015
Infrastructure Funds	251,990	91,654	(15,931)	(514)	327,199
Global Equity	1,101,932	289,783	(379,050)	197,576	1,210,241
Emerging Market Multi-Asset	285,113	-	(1,345)	18,192	301,961
Other investments					
Pooled Property Investments	569,823	1,169,504	(1,290,443)	(22,916)	425,968
Private Debt	97,765	63,155	3,681	1,869	158,140
Private Equity	50,433	40,439	(4,028)	4,489	91,333
Long term investments					
Brunel Pension Partnership Ltd	707	-	-	15	722
	3,041,032	1,740,208	(1,728,232)	237,571	3,290,579
Cash Deposits	9,708			(210)	30,029
Net Investment Assets	3,050,740			237,361	3,320,608



12A. RECONCILIATION OF MOVEMENTS IN INVESTMENTS (CONT'D)

	Value at 1 April 2022	Purchases at Cost and Derivative Payments	Sales Proceeds and Derivative Receipts	Change in Market Value	Value at 31 March 2023
	£'000	£'000	£'000	£'000	£'000
Pooled Funds					
Fixed Income Unit Trusts	941,068	665	(124,773)	(133,690)	683,270
Infrastructure Funds	215,711	39,128	(38,811)	35,962	251,990
Global Equity	1,180,214	20,625	(71,546)	(27,361)	1,101,932
Emerging Market Multi-Asset	291,990	-	(2,408)	(4,468)	285,113
Other investments					
Pooled Property Investments	506,464	1,248,464	(1,129,102)	(56,004)	569,823
Private Debt	31,381	68,872	(836)	(1,653)	97,765
Private Equity	28,503	23,635	(2,972)	1,267	50,433
Long term investments					
Brunel Pension Partnership Ltd	838	-	-	(131)	707
	3,196,170	1,401,389	(1,370,448)	(186,079)	3,041,032
Cash Deposits	10,642			427	9,708
Recoverable Tax	113			2	-
Net Investment Assets	3,206,925			(185,650)	3,050,740



12B. INVESTMENTS ANALYSED BY FUND MANAGER

	31 March 2024	31 March 2023
	£'000	£'000
Investments Managed by Brunel Pension Partnership Ltd Asset Pool		
Brunel – Paris Aligned Hedged Passive Equities	495,274	458,893
Brunel – Gilts	238,800	236,925
Brunel – Global High Alpha Active Global Equities	295,992	245,549
Brunel – Global Sustainable Equities Active Global Equities	287,015	253,532
Brunel – Secured Income	218,099	233,738
Brunel – Multi Asset Credit	238,424	148,443
Brunel – Private Debt	158,140	97,765
Brunel – Private Equity	91,333	50,433
Brunel – Generalist Infrastructure	34,872	28,849
Brunel – Renewable Infrastructure	26,503	19,300
Brunel – Property	227,861	380,540
	2,312,313	2,153,966
Long-term investment – Brunel Pension Partnership Ltf	722	707
Investments Managed Outside of Brunel Pension Partnership Ltd Asset Pool		
CBRE Global Multi Manager – Property	–	7
Pinebridge – Bank Loans	297,791	297,903
Ninety One – Emerging Markets	301,961	285,113
Magellan Select Infrastructure Fund	–	123,737
Partners Group – Infrastructure	96,473	95,624
Cash Held at Custodian	30,003	9,590
Climate Opportunities – Wessex Gardens	70,170	–
Affordable Housing Portfolio	79,215	63,873
BlackRock – SALAMI Portfolio	131,960	20,220
	1,007,573	896,067
Total	3,320,608	3,050,740



12B. INVESTMENTS ANALYSED BY FUND MANAGER (CONT'D)

The following investments represent over 5% of the net assets of the fund.

	Market Value 31 March 2024	% of Total Fund
	£'000	
Security		
Brunel – Paris Aligned Hedged Passive Equities	495,274	14.92%
Brunel – Gilts	238,800	7.19%
Brunel – Global High Alpha active global equities	295,992	8.91%
Brunel – Global Sustainable Equities active global equities	287,015	8.64%
Brunel – Secured Income	218,099	6.57%
Brunel – Multi Asset Credit	238,424	7.18%
Brunel – Property	227,861	6.86%
PineBridge – Bank Loans	297,791	8.97%
Ninety One – Emerging Markets	301,961	9.09%
	2,601,217	78.34%

The following investments represent over 5% of the net assets of the fund.

	Market Value 31 March 2023	% of Total Market Value
	£'000	
Security		
Brunel – Paris Aligned Hedged Passive Equities	458,893	15.04%
Brunel – Gilts	236,925	7.77%
Brunel – Global High Alpha Active Global Equities	245,549	8.05%
Brunel – Global Sustainable Equities Active Global Equities	253,532	8.31%
Brunel – Secured Income	233,738	7.66%
Brunel – Property	380,540	12.47%
PineBridge – Bank Loans	297,903	9.76%
Ninety One – Emerging Markets	285,113	9.35%
	2,392,193	78.41%

13. Derivative Contracts

There is one derivative contract in portfolio, with £4m sold and settled on 8th April 2024, and fair value of £18k of unrealised loss as at 31st March 2024.

There are no balances to report for the 2022/23.



14. FAIR VALUE BASIS OF VALUATION

All investment assets are valued using fair value techniques based on the characteristics of each instrument, where possible using market-based information. There has been no change in the valuation techniques used during the year.

Assets and liabilities have been classified into three levels, according to the quality and reliability of information used to determine fair values:

Level 1 – where the fair values are derived from unadjusted quoted prices in active markets for identical assets or liabilities, comprising quoted equities, quoted bonds and unit trusts.

Level 2 – where quoted market prices are not available, or where valuation techniques are used to determine fair value based on observable data.

Level 3 – where at least one input that could have a significant effect on the instrument's valuation is not based on observable market data.

The valuation basis for each category of investment asset is set out below:

Description of Asset	Valuation Hierarchy	Basis of Valuation	Observable and Unobservable Inputs	Key Sensitivities Affecting the Valuations Provided
Market Quoted Investments	Level 1	Published bid market price ruling on the final day of the accounting period	Not required	Not required
Unquoted Pooled Investments – Unit Trusts	Level 2	Closing bid price where bid and offer prices are published – and closing single price where single prices are published	NAV-based pricing set on a forward pricing basis	Not required
Pooled Investments - Property Funds	Level 2	Closing bid price where bid and offer prices are published – and closing single price where single prices are published	NAV-based pricing set on a forward pricing basis	Not required
UK and Overseas Property, Private Equity and Infrastructure Partnerships	Level 3	Using a number of different market and income valuation methods as well as comparable market transaction prices	Market transactions, market outlook, cash flow projections, last financings and multiple projections	Material events occurring between the date of the financial statements provided and the pension fund's own reporting date, by changes to expected cashflows, and by any differences between audited and unaudited accounts
Unquoted Equity Holding in Brunel Pool	Level 3	Share of the company's equity as per the latest available audited financial statements	Earnings and revenue multiples, discount for lack of marketability, control premium	Material events occurring between the date of the financial statements provided and the pension fund's own reporting date, by changes to expected cashflows, and by any differences between audited and unaudited accounts



14. FAIR VALUE BASIS OF VALUATION (CONT'D)

Sensitivity of Assets Valued at Level 3	Assessed Valuation Range (+/-)	Value at 31 March 2024	Value on Increase	Value on Decrease
		£'000	£'000	£'000
Pooled Property	15.4%	407,814	470,617	345,011
Private Debt	11.3%	158,140	176,010	140,270
Infrastructure	15.5%	327,199	377,915	276,484
Private Equity	24.8%	91,333	113,983	68,682
Brunel Pension Partnership Ltd	0.0%	722	722	722
		985,208	1,139,248	831,169

14A. FAIR VALUE HIERARCHY

The following table provides an analysis of the assets and liabilities of the pension fund grouped into levels 1 to 3, based on the level at which the fair value is observable. This has been produced from analysis provided by our custodian State Street Global Advisors, which is based on valuations provided by the investment managers.

2024	£'000	£'000	£'000	£'000
	Quoted Market Price	Using Observable Inputs	With Significant Unobservable Inputs	Total
	Level 1	Level 2	Level 3	
Fixed Income Unit Trusts	-	775,015	-	775,015
Infrastructure Funds	-	-	327,199	327,199
Global Equity	-	1,210,241	-	1,210,241
Emerging Market Multi-Asset	-	301,961	-	301,961
Pooled Property Investments	225	17,929	407,814	425,968
Private Debt	-	-	158,140	158,140
Private Equity	-	-	91,333	91,333
Cash Deposits	29,464	566	-	30,029
Shares in Brunel Pension Partnership Ltd	-	-	722	722
	29,689	2,305,711	985,208	3,320,608



14A. FAIR VALUE HIERARCHY (CONT'D)

2023	£'000	£'000	£'000	£'000
	Quoted Market Price	Using Observable Inputs	With Significant Unobservable Inputs	Total
	Level 1	Level 2	Level 3	
Fixed Income Unit Trusts	-	683,270	-	683,270
Infrastructure Funds	-	-	251,990	251,990
Global equity	-	1,101,932	-	1,101,932
Emerging Market Multi-Asset	-	285,113	-	285,113
Pooled Property Investments	33,353	216,074	320,396	569,823
Private Debt	-	-	97,765	97,765
Private Equity	-	-	50,433	50,433
Cash Deposits	3,609	6,098	-	9,708
Shares in Brunel Pension Partnership Ltd	-	-	707	707
	36,962	2,292,488	721,290	3,050,740

Wiltshire Pension Fund determines that transfers between levels of the fair value hierarchy have occurred when the investment manager for those assets notifies the Fund's custodian of the change.

14b. Reconciliation of fair value measurements within Level 3

The following tables present the movement in level 3 instruments for the year end 31 March 2024.

	31 March 2024	31 March 2023
	£'000	£'000
Opening Balance	721,290	387,477
Adjustment for Reclassifications	206,614	92,212
Total Gains/Losses	(35,594)	(27,748)
Purchases	282,308	495,336
Sales	(189,411)	(225,988)
Closing Balance	985,208	721,290



16. NATURE AND EXTENT OF RISKS ARISING FROM FINANCIAL INSTRUMENTS

Risk and Risk Management

Responsibility for the Fund's risk management strategy rests with the Pension Fund Committee. The Fund's primary long-term risk is that its assets will fall short of its liabilities (ie promised benefits payable to members). The aim of investment risk management is to minimise the risk of an overall reduction in the value of the fund and to maximise the opportunity for gains across the whole fund portfolio. The fund achieves this through asset diversification to reduce exposure to market risk (price risk, currency risk and interest rate risk) and credit risk to an acceptable level. In addition, the fund manages its liquidity risk to ensure there is sufficient liquidity to meet the fund's forecast cash flows. The fund manages these investment risks as part of its overall pension fund risk management programme.

The Committee obtains regular reports from each investment manager and its Investment Consultant on the nature of investments made and associated risks.

The analysis below is designed to meet the disclosure requirements of IFRS 7.

16.1. MARKET RISK

Market risk is the risk of loss from fluctuations in equity and commodity prices, interest and foreign exchange rates and credit spreads. The fund is exposed to market risk from its investment activities, particularly through its equity holdings. The level of risk exposure depends on market conditions, expectations of future price and yield movements and the asset mix. The objective of the fund's risk management strategy is to identify, manage and control market risk exposure within acceptable parameters, while optimising investment return.

In general, excessive volatility in market risk is managed through the diversification of the portfolio in terms of geographical and industry sectors and individual securities. To mitigate market risk, the pension fund and its investment advisors undertake appropriate monitoring of market conditions and benchmark analysis, and manage any identified risk in two ways:

The exposure of the fund to market risk is monitored through a factor risk analysis, to ensure that risk remains within tolerable levels.

Specific risk exposure is limited by applying risk-weighted maximum exposures to individual investments.

Other Price Risk

Other price risk represents the risk that the value of a financial instrument will fluctuate as a result of changes in market prices (other than those arising from interest rate risk or foreign exchange risk), whether those changes are caused by factors specific to the individual instrument or by factors affecting all such instruments in the market.

The fund is exposed to share price risk. The fund's investment managers mitigate this price risk through diversification.

The sensitivity of the Fund's investments to changes in market prices has been analysed using the volatility of returns experienced by asset classes. The volatility data was provided by the Fund's custodian, State Street Global Advisors, and was calculated as the monthly volatility of returns using 36 months of historical data, where available. Where this data was not available, due to the Fund holding a portfolio for less than 36 months, historical data for the strategy was provided by the investment manager, or data for an appropriate benchmark was used. Such a measure is appropriate for measuring "typical" variations in the relative values of the assets and liabilities over short time periods. It is not appropriate for assessing longer term strategic issues. The analysis assumes that all other variables, in particular, interest rates and foreign exchange rates, remain constant.



Market Price – Sensitivity Analysis

Movements in market prices would have increased or decreased the net assets valued at 31 March 2024 and 2023 by the amounts shown below.

As at 31 March 2024	Value	Volatility of Return	Increase	Decrease
	£'000		£'000	£'000
Brunel – Paris Aligned Hedged Passive Equities	495,274	17.60%	87,168	(87,168)
Brunel – Gilts	238,800	7.80%	18,626	(18,626)
Brunel – Global High Alpha Active Global Equities	295,992	18.90%	55,942	(55,942)
Brunel – Global Sustainable Equities Active Global Equities	287,015	18.90%	54,246	(54,246)
Brunel – Secured Income	218,099	10.67%	23,271	(23,271)
Brunel – Multi Asset Credit	238,424	9.00%	21,458	(21,458)
Brunel – Private Debt	158,140	11.30%	17,870	(17,870)
Brunel – Private Equity	91,333	24.80%	22,650	(22,650)
Brunel – Generalist Infrastructure	34,872	15.50%	5,405	(5,405)
Brunel – Renewable Infrastructure	26,503	15.50%	4,108	(4,108)
Brunel – Property	227,861	15.40%	35,091	(35,091)
Long-Term Investment – Brunel Pension Partnership Ltd	722	0.00%	–	–
CBRE Global Multi Manager – Property	–	15.40%	–	–
PineBridge – Bank Loans	297,791	4.70%	13,996	(13,996)
Ninety One – Emerging Markets	301,961	17.63%	53,236	(53,236)
Magellan Select Infrastructure Fund	–	15.50%	–	–
Partners Group – Infrastructure	96,474	15.50%	14,953	(14,953)
Cash Held at Custodian	30,003	0.00%	–	–
Climate Opportunities – Wessex Gardens	70,170	15.50%	10,876	(10,876)
Affordable Housing Portfolio	79,215	15.40%	12,199	(12,199)
BlackRock – SALAMI Portfolio	131,960	13.15%	17,353	(17,353)
	3,320,608		468,450	(468,450)



Market Price – Sensitivity Analysis (cont'd)

As at 31 March 2023	Value	Volatility of Return	Increase	Decrease
	£'000		£'000	£'000
Brunel – Paris Aligned Hedged Passive Equities	458,893	17.60%	80,765	(80,765)
Brunel – Gilts	236,925	7.80%	18,480	(18,480)
Brunel – Global High Alpha Active Global Equities	245,549	18.90%	46,409	(46,409)
Brunel – Global Sustainable Equities Active Global Equities	253,532	18.90%	47,917	(47,917)
Brunel – Secured Income	233,738	10.67%	24,940	(24,940)
Brunel – Multi Asset Credit	148,443	9.00%	13,360	(13,360)
Brunel – Private Debt	97,765	11.30%	11,047	(11,047)
Brunel – Private Equity	50,433	24.80%	12,507	(12,507)
Brunel – Generalist Infrastructure	28,849	15.50%	4,472	(4,472)
Brunel – Renewable Infrastructure	19,300	15.50%	2,992	(2,992)
Brunel – Property	380,540	15.40%	58,603	(58,603)
Long-Term Investment – Brunel Pension Partnership Ltd	707	0.00%	–	–
CBRE Global Multi Manager – Property	7	15.40%	1	(1)
PineBridge – Bank Loans	297,903	4.70%	14,001	(14,001)
Ninety One – Emerging Markets	285,113	17.63%	50,251	(50,251)
Magellan Select Infrastructure Fund	123,737	15.50%	19,179	(19,179)
Partners Group – Infrastructure	95,624	15.50%	14,822	(14,822)
Cash Held at Custodian	9,590	0.00%	–	–
Affordable Housing Portfolio	63,873	15.40%	9,836	(9,836)
BlackRock – SALAMI Portfolio	20,220	13.15%	2,659	(2,659)
	3,050,740		432,242	(432,242)

16.2. INTEREST RATE RISK

The analysis that follows assumes that all other variables, in particular exchange rates, remain constant, and shows the effect in the year on the net assets available to pay benefits of a 1% change in interest rates. The analysis demonstrates that a 1% increase in interest rates will not affect the interest received on fixed interest assets but will reduce their fair value, and vice versa. Changes in interest rates do not impact on the value of cash and cash equivalent balances but they will affect the interest income received on those balances. Loans have a floating rate income stream and therefore any change in interest rates would not impact the market value of these assets.



Interest Rate – Sensitivity Analysis

	As at 31 March 2024			As at 31 March 2022		
	Asset Values	Impact of 1% Increase	Impact of 1% Decrease	Asset Values	Impact of 1% Increase	Impact of 1% Decrease
	£'000	£'000	£'000	£'000	£'000	£'000
Cash Held on Deposit	37,827	-	-	25,049	-	-
Fixed Interest Securities	477,224	(4,772)	4,772	385,368	(3,854)	3,854
Loans	297,791	-	-	297,903	-	-
	812,842	(4,772)	4,772	708,319	(3,854)	3,854

16.3. CURRENCY RISK

Currency risk represents the risk that the fair value of financial instruments will fluctuate because of changes in foreign exchange rates. The Fund is exposed to currency risk on any cash balances and investment assets not denominated in UK sterling. When sterling depreciates the sterling value of foreign currency denominated investments will rise and when sterling appreciates the sterling value of foreign currency denominated investments will fall.

The tables below show approximate exposures to the major foreign currencies based on manager benchmarks and target allocations.

	31 March 2024			31 March 2023		
	US Dollar	Euro	Yen	US Dollar	Euro	Yen
	£'000	£'000	£'000	£'000	£'000	£'000
Net Currency Exposure	243,578	83,625	1,439	232,154	140,757	(7)

Currency Risk – Sensitivity Analysis

The sensitivity of the Fund's investments to changes in foreign currency rates has been analysed using a 10% movement in exchange rates in either direction. This analysis assumes that all variables, in particular interest rates, remain constant.

A 10% strengthening or weakening of Sterling against the various currencies at 31 March 2024 and 31 March 2023 would have increased or decreased the net assets by the amount shown below

	31 March 2024			31 March 2023		
	Assets Held at Fair Value	Change in Net Assets		Assets Held at Fair Value	Change in Net Assets	
		+10%	-10%		+10%	-10%
	£'000	£'000	£'000	£'000	£'000	£'000
US Dollar	243,578	24,358	(24,358)	232,148	23,215	(23,215)
Euro	83,625	8,363	(8,363)	140,757	14,076	(14,076)
Yen	1,439	144	(144)	(7)	(1)	1
Net Currency Exposure	328,642	32,864	(32,864)	372,898	37,290	(37,290)

The Fund hedges 50% of its overseas equity holdings therefore only a proportion of the gains/losses would be experienced. One important point to note is that currency movements are not independent of each other. If sterling strengthened generally it may rise against all the above currencies producing losses across all the currencies.



16.4. CREDIT RISK

Credit risk represents the risk that the counterparty to the financial instrument will fail to meet their obligations and the Fund will incur a financial loss.

The Fund is exposed to credit risk through its investment managers, custodian and its daily treasury management activities. Credit risk is minimised through the careful selection and monitoring of counterparties.

Another source of credit risk is the cash balances held internally or by managers. The Pension Fund's bank account is held at HSBC, which holds an AA- long term fitch credit rating and it maintains its status as a well-capitalised and strong financial institution. The management of the cash held in this account is managed by the Council's Treasury Management Team in line with the Fund's Treasury Management Strategy which sets out the permitted counterparties and limits. Cash held by investment managers, besides those in pooled investment vehicles, is invested with the custodian in a diversified money market fund rated AAA.

The Fund's exposure to credit risk at 31 March 2024 and 2023 is the carrying amount of the financial assets.

	Balances as at 31 March 2024	Balances as at 31 March 2023
	£'000	£'000
Summary		
Cash Held at Custodian	30,029	9,708
Bank Current Account – HSBC	892	(65)
Money Market Funds	6,906	15,406
	37,827	25,049

Credit risk may also occur if an employing body not supported by central government does not pay contributions promptly, or defaults on its obligations. The pension fund has not experienced any actual defaults in recent years and the current practice is to obtain a guarantee before admitting new employers so that all pension obligations are covered in the event of that employer facing financial difficulties. All contributions due at 31 March 2024 and 31 March 2023 (£12.8m and £9.9m respectively) were received in the first two months of the financial year.

16.5. LIQUIDITY RISK

Liquidity risk represents the risk that the Fund will not be able to meet its financial obligations as they fall due. The main liabilities of the Fund relate to the benefits payable which fall due over a long period of time. The investment strategy reflects this and set out the strategic asset allocation of the Fund. Liquidity risk is mitigated by investing a proportion of the Fund in actively traded instruments in particular equities and fixed income investments. The Fund maintains a cash balance to meet operational requirements.

The following tables analyse the Fund's non-investment financial liabilities as at 31 March 2024 and 2023, grouped into relevant maturity dates.

	2023/24			2022/23		
	Carrying Amount £'000	Less than 12 months £'000	Greater than 12 months £'000	Carrying Amount £'000	Less than 12 months £'000	Greater than 12 months £'000
Sundry Creditors	2,056	2,056	–	2,219	2,219	–
Benefits Payable	–	–	–	1,022	1,022	–
Other	620	620	–	2,746	2,736	10
	2,676	2,676	–	5,987	5,977	10



17. CURRENT ASSETS

	31 March 2024	31 March 2023
	£'000	£'000
Contributions Due – Employees	2,060	2,317
Contributions Due – Employers	12,905	7,728
	14,965	10,045
Sundry Debtors	531	352
Receivable from Wiltshire Council	95	-
Prepayments	192	208
	818	560
Cash Balances	7,798	15,341
Net Current Assets	23,581	25,946

17a. Long Term Debtors

	31 March 2024	31 March 2023
	£'000	£'000
Contributions Due – Employers	6,955	-
	6,955	-

18. Current liabilities

	31 March 2024	31 March 2023
	£'000	£'000
Sundry Creditors	2,056	2,219
Benefits Payable	-	1,022
Payable to Wiltshire Council	620	2
Provision for Pension Underpayments	-	2,734
	2,676	5,977

A provision of £8.25m was made in 2020/21 for underpayment of pensions which have arisen due to discrepancies between the Funds membership database and payroll system. The provision calculated included the maximum possible underpayment adding in potential interest and compensation costs. At 31st March 2023 this provision was reduced to £2.7m and as at 31st March 2024 this provision has been further reduced to zero. These reductions reflect work done over the three year period since the provision was made to accurately identify the cases where an underpayment actually exists. Total actual repayments of £1.2m including interest arrears were paid to pensioners during 2023-24 financial year resolving any historical underpayments.



18A. LONG TERM CREDITORS

	31 March 2024	31 March 2023
	£'000	£'000
Brunel Pension Partnership Ltd pension Reimbursement Liability	-	10
Total	-	10

During 2020/21 a pension recharge agreement was signed by all 10 shareholders in Brunel Pension Partnership Ltd (BPP), in which shareholders have guaranteed that any pension costs arising in respect of BPP's participation in the LGPS defined benefit pension scheme will be underwritten by the shareholders. This is reflected as a long-term debtor on BPP's balance sheet, and as a corresponding long term liability in the Pension Funds accounts. As at 31st March 2023 this was valued at £10k and revalued in 2023/24 to zero, due to improvement in the pension funding position.

19. ADDITIONAL VOLUNTARY CONTRIBUTIONS (AVCS)

AVC contributions are not included in the Fund's financial statements as they do not come under the requirements of Regulation 4(1)(b) of the Pension Scheme (Management and Investment of Funds) Regulations 2016 regarding regulation 69(1)(a) of the Local Government Pension Scheme Regulations 2013.

In 2023/24 Fund members paid contributions totalling £1.4m into AVC funds held with Prudential during the year. At 31 March 2024 the value of funds invested on behalf of members with Prudential was £6.5m.

In 2023/24 Fund members paid contributions totalling £0.002m into AVC funds held with Utmost during the year. At 31 March 2024 the value of funds invested on behalf of members with Utmost was £0.4m.

In 2023/24 Fund members paid contributions totalling £0.004m into AVC funds held with Clerical Medical during the year. At 31 March 2024 the value of funds invested on behalf of members with Clerical Medical was £0.7m.

20. EMPLOYER RELATED ASSETS

There were no employer related assets within the Fund during 2023/24.

21. RELATED PARTY TRANSACTIONS

The Wiltshire Pension Fund is administered by Wiltshire Council. Consequently, there is a strong relationship between the Council and the Fund.

The Council incurred costs of £3.362m in 2023/24 (2022/23: £2.669m) in relation to the administration of the Fund. The Council is also the single largest employer of members of the Pension Fund and contributed £53.2m to the Fund in 2023/24 (2022/23: £50.3m) in respect of employers and employees contributions, £7.8m of which was due to the Fund as at 31 March 2024, and was paid in May 2024.

Part of the pension fund cash holdings are invested in the money markets by the treasury management operations of Wiltshire Council, through a service level agreement. During the year to 31 March 2024, the fund had an average investment balance of £8.7m (31 March 2023: £18.1m), earning interest of £398k (2022/23: £370k) in these funds.

Brunel Pension Partnership Limited (BPP Ltd.) was formed on the 14th October 2016 and oversees the investment of pension fund assets for Wiltshire, Avon, Buckinghamshire, Cornwall, Devon, Dorset, Environment Agency, Gloucestershire, Oxfordshire and Somerset Funds.

Each of the 10 local authorities, including Wiltshire Pension Fund own 10% of BPP Ltd. In 2017/18 the Fund paid BPP £0.8m and there has been no subsequent investment. The fair value of the shareholding as at 31st March 2024 was £0.7m. During 2023/24 the Fund paid BPP £1.211m (£1.033m in 2022/23) in respect of the costs of delivering investment pooling. During 2020/21 a pension recharge agreement was signed by all 10 shareholders in BPP, in which shareholders have guaranteed that any pension costs arising in respect of BPP's participation in the LGPS defined benefit pension scheme will be underwritten by the shareholders. This is reflected as a long-term debtor on BPP's balance sheet, and as a corresponding long term liability in the Pension Funds accounts, at a value of £0.001m in 2022-23 and zero for 2023-24. This is also included in the cost of pooling in Note 9. BPP are an employer in the Wiltshire Pension Fund as an admitted body. During 2023/24 BPP paid contributions of £1.281m into the Fund (£1.159m in 2022/23) in respect of employers and employees contributions.



21.1. GOVERNANCE

During the 2023/24 scheme year two members of the Pension Fund Committee were active members of the Fund. In addition, two members of the Local Pension Board were pensioner members and five were active members of the Fund. Each member of the Pension Fund Committee is required to declare their interests at each meeting. No declarations were made during the year.

22. GUARANTEED MINIMUM PENSION (GMP)

The WPF completed its GMP reconciliation project in January 2024 involving the review of all its relevant member benefits to ensure that the GMP it promised to pay its members for the period they had opted out of the State Second Pension (S2P) was correct. This project was known as the Rectification project and sought to verify that each member's GMP accrued between 1978 & 1997 would be broadly speaking equivalent to the S2P that would have been accrued by that member on becoming a pensioner in payment after their State Pension Age (SPA).

23. CONTINGENT LIABILITIES AND CONTRACTUAL COMMITMENTS

Capital Commitments

Outstanding capital commitments (investments) at 31 March 2024 totalled £508m (£607m at 31 March 2023). £420m of these commitments relate to amounts committed to private equity, infrastructure, secured income and private debt portfolios managed by the Brunel Pool and further £33m relates to outstanding call payments for investments in UK affordable housing portfolios. The balance of £55m relates to outstanding call payments due on unquoted limited partnership funds held in the infrastructure part of the portfolio and new capital commitment from 2023-24 agreement regarding Climate Opportunities. The amounts 'called' are irregular in both size and timing from the original commitment.

Transitional Protections

When the LGPS benefit structure was reformed in 2014, transitional protections were applied to certain older members close to normal retirement age. The benefits accrued from 1 April 2014 by these members are subject to an 'underpin' which means that they cannot be lower than what they would have received under the previous benefit structure. The underpin ensures that these members do not lose out from the introduction of the new scheme, by effectively giving them the better of the benefits from the old and new schemes.

DRAFT



IAS26 STATEMENT

24. ACTUARIAL STATEMENT IN RESPECT OF IAS26 AS AT 31.03.2024

Introduction

CIPFA's Code of Practice on Local Authority Accounting 2023/24 requires Administering Authorities of LGPS funds that prepare pension fund accounts to disclose what IAS26 refers to as the actuarial present value of promised retirement benefits. I have been instructed by the Administering Authority to provide the necessary information for the Wiltshire Pension Fund ("the Fund").

The actuarial present value of promised retirement benefits is to be calculated similarly to the Defined Benefit Obligation under IAS19. There are three options for its disclosure in the pension fund accounts:

- showing the figure in the Net Assets Statement, in which case it requires the statement to disclose the resulting surplus or deficit;
- as a note to the accounts; or
- by reference to this information in an accompanying actuarial report.

If an actuarial valuation has not been prepared at the date of the financial statements, IAS26 requires the most recent valuation to be used as a base and the date of the valuation disclosed. The valuation should be carried out using assumptions in line with IAS19 and not the Fund's funding assumptions.

Present Value of Promised Retirement Benefits

	Year ended 31 March 2024	Year ended 31 March 2023
	£m	£m
Active Members	1,107	1,017
Deferred Pensioners	774	783
Pensioners	1,333	1,368
Total	3,214	3,168

The promised retirement benefits at 31 March 2024 have been projected using a roll forward approximation from the latest formal funding valuation as at 31 March 2022. The approximation involved in the roll forward model means that the split of benefits between the three classes of member may not be reliable. However, I am satisfied that the total figure is a reasonable estimate of the actuarial present value of benefit promises.

The figures include both vested and non-vested benefits, although the latter is assumed to have a negligible value. Further, I have not made any allowance for unfunded benefits.

It should be noted the above figures are appropriate for the Administering Authority only for preparation of the pension fund accounts. They should not be used for any other purpose (i.e. comparing against liability measures on a funding basis or a cessation basis).

Assumptions

The assumptions used are those adopted for the Administering Authority's IAS19 report and are different as at 31 March 2024 and 31 March 2023. I estimate that the impact of the change in financial assumptions to 31 March 2024 is to decrease the actuarial present value by £176m. I estimate that the impact of the change in demographic assumptions is to decrease the actuarial present value by £20m.

Financial Assumptions

Year ended	31 March 2024	31 March 2023
	%p.a	%p.a
Pension Increase Rate (CPI)	2.75%	2.95%
Salary Increase Rate	3.25%	3.45%
Discount Rate	4.85%	4.75%

Demographic Assumption

The longevity assumptions have changed since the previous IAS26 disclosure for the Fund.

Life expectancy is based on the Fund's VitaCurves with improvements in line with the CMI 2022 model, with a 25% weighting of 2022 data, 0% weighting of 2021 (and 2020) data, standard smoothing (Sk7), initial adjustment of 0.25% and a long term rate of improvement of 1.5% p.a.. Based on these assumptions, the average future life expectancies at age 65 are summarised below:

	Males	Females
Current Pensioners	21.4 years	24.2 years
Future Pensioners (assumed to be aged 45 at the latest valuation date)	22.1 years	25.6 years

All other demographic assumptions are unchanged from last year and as per the latest funding valuation of the Fund.



Sensitivity Analysis

CIPFA guidance requires the disclosure of the sensitivity of the results to the methods and assumptions used. The sensitivities regarding the principal assumptions used to measure the obligations are set out below:

Change in Assumption at 31 March 2024	Approximate % Increase Promised Retirement Benefits	Approximate Monetary Amount (£m)
0.1% p.a. Decrease in the Discount Rate	2%	58
1 year Increase in Member Life Expectancy	4%	129
0.1% p.a. Increase in the Salary Increase Rate	0%	2
0.1% p.a. Increase in the Pension Increase Rate (CPI)	2%	56

Professional Notes

This paper accompanies the 'Accounting Covering Report – 31 March 2024' which identifies the appropriate reliances and limitations for the use of the figures in this paper, together with further details regarding the professional requirements and assumptions.

Prepared by

Barry Dodds FFA

19 June 2024

For and on behalf of Hymans Robertson LLP



SCHEDULE OF EMPLOYER BODIES

MAIN COUNCILS & SCHEDULED BODIES		
Wiltshire Council	Salisbury City Council	Swindon Borough Council
Dorset & Wilts Fire Authority	Wilts Constabulary Civs	
TOWN AND PARISH COUNCILS		
Alderbury Parish Council	Amesbury T C	Blunsdon P C
Bradford on Avon T C	Bratton Parish Council	Calne T C
Calne Without Parish Council	Central Swindon North PC	Central Swindon South PC
Chippenham T C	Corsham Town Council	Cricklade Town Council
Devizes T C	Dilton Marsh Parish Council	Downton P C
Durrington Town Council	Haydon Wick P C	Highworth T C
Hullavington Parish Council	Idmiston Parish Council	Laverstock and Ford Parish Council
Ludgershall Town Council	Malmesbury T C	Marlborough T C
Melksham Town Council	Melksham Without P C	Mere Town Council
Purton Parish Council	Redlynch Parish Council	Royal Wootton Bassett TC
Southwick Parish Council	St Andrews Parish Council Swindon	Steeple Ashton Parish Council
Stratton St Margaret P C	Tidworth Town Council	Tisbury Parish Council
Trowbridge T C	Warminster T C	West Swindon Parish Council
Westbury T C	Whiteparish Parish Council	Wilton T C
Winterbourne Parish Council	Wroughton P C	
ACADEMIES		
Acorn Education Trust	Activate Learning Education Trust ALET	Ascend Education Trust
Athelstan Trust Bradon Forest	Athelstan Trust Malmesbury Secondary Academy	Bishop Wordsworths Academy
Blue Kite Academy Trust	Brunel Academies Trust	By Brook Valley Academy
Commonweal Academy	Corsham Secondary Academy	Diocese of Bristol Academies
Diocese of Salisbury MAT	Dorcan Technology Academy	Educate Together Academy Trust
EQUA Multi-Academy Trust	Excalibur Academies Trust	Goddard Park Primary Academy
Great Western Academy	Grove Learning Trust	Hardenhuish School (Academy)
Hazelwood Academy	Holy Cross Primary Academy	Holy Family Catholic Primary School
Holy Rood Primary Academy	Holy Trinity - Gt Cheverell	Holy Trinity- Calne Academy
King Alfred Trust	King William Street CE Academy	Magna Learning Partnership
Malmesbury Primary Academy	Mead Academy	Millbrook Academy
Morgan Vale and Woodfalls	Palladian MAT	Peatmoor Academy
Pewsey Vale Academy	Pickwick Academy Trust	Reach South Academy Trust
River Learning Trust	Shaw Ridge Academy	Sheldon Academy



South Wilts Grammar Academy	St Augustines Academy	St Catherines Academy
St Josephs Catholic College	St Josephs Devizes Academy	St Laurence Academy
St Marys Catholic Academy	The Dunstan Catholic Educational Trust	The Park Academies Trust
ULT Nova Hreod Academy	ULT Swindon Academy	White Horse Federation
Woodford Valley Primary Academy		
ADMITTED BODIES		
ABM Catering - JOG	Adoption West	Agincare
Alina Homecare	Aspens – St Augustines	Aster Communities
Aster Group Ltd	Aster Property Ltd	Atkins Limited
Brayborne Facility Services Limited	Brunel Pension Partnership Ltd	BSW CCG
Caterlink - Berkshire	Caterlink - Devizes	Caterlink – Gorsehill
Caterlink - Melksham Oak	Caterlink - WHF	Caterlink-Grange Federation
Cera East	Churchill Services	Classes Abroad
Cleverchefs - Ex Hse & St Marks	Cleverchefs - Magna Learning	Cleverchefs – Pickwick Academy Trust
Cleverchefs Ltd	Cleverchefs Wyndham Park	Collaborative Schools
Community First Oxenwood	Community Golf & Leisure Trust	Compass Catering – Pickwick
Compass Chartwells – St Marys	Coombs Catering Partnership	Direct Cleaning – Bulford
Direct Cleaning – Westbury Jnr	Direct Cleaning (Brunel AT)	Expedite – Brunel SEN MAT
Expedite – Westlea	First City Nursing	GLL (2014)
Great Western Hospital - SEQOL	Harrison Catering Services Ltd	Hills Group Ltd
Idverde	Idverde UK	Innovate Services Ltd 2
Lex Leisure Ltd	Liberata UK Limited	Milestone M Group Services Limited
NHS South Central & West	Orders of St John Care Trust	Oxford Health NHS Trust
Pendergate (Pickwick Aloeric)	Pinnacle FM Limited	PS Catering Management Ltd
Purgo SSL – Athelstan Bradon	Purgo Supply Services Ltd	Rapid Commercial Cleaning Services Ltd
Sansum Cleaning - Excalibur	Sansum Cleaning Solutions Ltd	Selwood Housing Society
Sodexo – DBAT	Somerset Care HTLAH	Spurgeons
Supreme Contract Services - Lawn Primary	Swindon Music Service	SWLEP – Swindon & Wilts Local Enterprise Partnership
Tenon FM	The Wiltshire Bobby Van Trust	Thera South West
Wiltshire and Swindon Sport		

These accounts form a summary from the Wiltshire Pension Fund Annual Report and Financial Statements publication. This provides information on its activities and a full detailed statement of its accounts.

Requests for this report, or any other queries arising from the Wiltshire Pension Fund Accounts, should be addressed to the Chief Financial Officer, County Hall, Bythesea Road, Trowbridge, BA14 8JN.



ANNEX 1

EMPLOYER (ER'S) AND EMPLOYEE (EE'S) CONTRIBUTIONS BY EMPLOYER

MAIN COUNCILS & SCHEDULED BODIES							
£'000s	Ee's	Er's	Total	£'000s	Ee's	Er's	Total
Wiltshire Council	41,952	10,985	52,938	Salisbury City Council	287	130	417
Dorset & Wilts Fire Authority	2,580	823	3,403	Wilts Constabulary Civs	6,484	2,597	9,081
Swindon Borough Council	20,081	5,937	26,018				
TOTAL							91,856

COLLEGES							
£'000s	Ee's	Er's	Total	£'000s	Ee's	Er's	Total
Wiltshire College	2,222	558	2,780	New College	1,742	509	2,251
TOTAL							5,031

TOWN AND PARISH COUNCILS							
£'000s	Ee's	Er's	Total	£'000s	Ee's	Er's	Total
Alderbury Parish Council	4	1	5	Malmesbury T C	38	12	51
Bradford on Avon T C	115	38	152	Melksham Without P C	19	6	25
Calne Without Parish Council	3	1	3	Redlynch Parish Council	3	1	4
Chippenham T C	375	125	500	St Andrews Parish Council Swindon	67	23	90
Devizes T C	126	47	174	Tidworth Town Council	9	3	12
Durrington Town Council	14	4	18	Warminster T C	101	33	135
Hullavington Parish Council	2	1	2	Whiteparish Parish Council	3	1	4
Ludgershall Town Council	15	4	19	Wroughton P C	43	14	57
Melksham Town Council	75	26	101	Blunsdon P C	7	2	9
Purton Parish Council	50	16	65	Calne T C	120	38	158
Southwick Parish Council	0	0	0	Central Swindon South PC	274	88	363
Stratton St Margaret P C	105	33	137	Cricklade Town Council	33	10	43
Trowbridge T C	323	105	427	Downton P C	12	4	16
Westbury T C	81	27	108	Highworth T C	58	19	78
Winterbourne Parish Council	1	0	1	Laverstock and Ford Parish Council	17	5	22
Amesbury T C	36	11	47	Marlborough T C	76	24	100
Bratton Parish Council	0	0	0	Mere Town Council	7	2	9
Central Swindon North PC	88	30	118	Royal Wootton Bassett TC	103	34	138
Corsham Town Council	85	28	113	Steeple Ashton Parish Council	0	0	0
Dilton Marsh Parish Council	0	0	0	Tisbury Parish Council	6	2	8
Haydon Wick P C	106	34	140	West Swindon Parish Council	52	18	69



TOWN AND PARISH COUNCILS

£'000s	Ee's	Er's	Total	£'000s	Ee's	Er's	Total
Idmiston Parish Council	4	1	5	Wilton T C	8	2	11
Wanborough Parish Council	5	1	6				
TOTAL							3,545

ACADEMIES

£'000s	Ee's	Er's	Total	£'000s	Ee's	Er's	Total
Acorn Education Trust	1,312	357	1,669	King William Street CE Academy	55	12	67
Athelstan Trust Bradon Forest	233	52	285	Mead Academy	531	127	658
Blue Kite Academy Trust	1,826	363	2,188	Palladian MAT	193	38	231
Commonweal Academy	376	87	463	Pickwick Academy Trust	926	198	1,123
Diocese of Salisbury MAT	725	166	890	Shaw Ridge Academy	117	26	144
EQUA Multi-Academy Trust	837	189	1,026	St Augustines Academy	272	65	337
Great Western Academy	197	46	242	St Josephs Devizes Academy	48	11	60
Hazelwood Academy	99	23	121	The Dunstan Catholic Educational Trust	124	20	144
Holy Rood Primary Academy	150	31	181	ULT Swindon Academy	411	126	537
King Alfred Trust	119	24	143	Ascend Education Trust	1,434	356	1,790
Malmesbury Primary Academy	161	36	197	Bishop Wordsworths Academy	299	70	369
Morgan Vale and Woodfalls	45	10	55	By Brook Valley Academy	58	12	70
Pewsey Vale Academy	131	30	161	Diocese of Bristol Academies	723	160	884
River Learning Trust	561	142	703	Educate Together Academy Trust	24	7	30
South Wilts Grammar Academy	240	59	299	Goddard Park Primary Academy	385	92	476
St Josephs Catholic College	528	111	639	Hardenhuish School (Academy)	422	104	526
St Marys Catholic Academy	154	36	190	Holy Family Catholic Primary School	142	15	157
ULT Nova Hreod Academy	185	58	244	Holy Trinity- Calne Academy	44	10	55
Woodford Valley Primary Academy	56	13	69	Magna Learning Partnership	1,543	367	1,910
Activate Learning Education Trust ALET	56	11	67	Millbrook Academy	192	39	231



ACADEMIES

£'000s	Ee's	Er's	Total	£'000s	Ee's	Er's	Total
Athelstan Trust Malmesbury Secondary Academy	266	62	328	Peatmoor Academy	77	16	93
Brunel Academies Trust	1,949	440	2,389	Reach South Academy Trust	481	113	593
Corsham Secondary Academy	422	92	515	Sheldon Academy	332	109	441
Dorcan Technology Academy	211	63	274	St Catherines Academy	73	18	91
Excalibur Academies Trust	1,004	226	1,230	St Laurence Academy	357	83	440
Grove Learning Trust	468	94	562	The Park Academies Trust	1,094	272	1,366
Holy Cross Primary Academy	100	22	122	White Horse Federation	4,589	936	5,525
Holy Trinity – Gt Cheverell	47	10	57				
TOTAL							33,656

ADMITTED BODIES

£'000s	Ee's	Er's	Total	£'000s	Ee's	Er's	Total
ABM Catering - JOG	14	2	16	Direct Cleaning (Brunel AT)	0	0	0
Alina Homecare	20	3	23	First City Nursing	3	1	4
Aster Group Ltd	4	1	5	Harrison Catering Services Ltd	8	2	10
Brayborne Facility Services Limited	9	1	10	Idverde UK	98	38	135
Caterlink – Berkshire	0	0	0	Liberata UK Limited	13	4	18
Caterlink – Melksham Oak	0	0	0	Orders of St John Care Trust	0	27	27
Cera East	0	0	0	Pinnacle FM Limited	4	1	5
Cleverchefs – Ex Hse & St Marks	0	0	0	Purgo Supply Services Ltd	30	7	37
Cleverchefs Ltd	9	2	11	Sansum Cleaning Solutions Ltd	1	0	2
Community First Oxenwood	19	5	24	Somerset Care HTLAH	0	3	3
Compass Chartwells – St Marys	0	0	0	Swindon Music Service	20	8	28
Direct Cleaning – Westbury Jnr	6	1	6	The Wiltshire Bobby Van Trust	21	8	29
Direct Cleaning – Fitzmaurice	4	1	4	Direct Cleaning – Malmesbury	2	0	2
Expedite – Westlea	0	0	0	Agincare	13	4	17
Great Western Hospital – SEQOL	31	6	37	Aster Communities	39	11	50
Idverde	0	0	0	Atkins Limited	38	12	50
Lex Leisure Ltd	10	4	14	BSW CCG	4	1	5
NHS South Central & West	7	3	10	Caterlink – Gorsehill	6	1	7



ADMITTED BODIES

£'000s	Ee's	Er's	Total	£'000s	Ee's	Er's	Total
Pendergate (Pickwick Aloeric)	0	0	0	Caterlink – Grange Federation	0	0	0
Purgo SSL – Athelstan Bradon	0	0	0	Classes Abroad	14	2	17
Sansum Cleaning – Excalibur	0	0	0	Cleverchefs – Pickwick Academy Trust	0	0	0
Sodexo -DBAT	12	3	14	Collaborative Schools	20	4	24
Supreme Contract Services – Lawn Primary	5	1	7	Compass Catering – Pickwick	0	0	0
Tenon FM	0	0	0	Direct Cleaning – Bulford	2	1	3
Wiltshire and Swindon Sport	0	13	13	Expedite – Brunel SEN MAT	0	0	1
Adoption West	207	60	267	GLL (2014)	147	22	169
Aspens – St Augustines	4	1	5	Hills Group Ltd	345	105	450
Aster Property Ltd	53	11	64	Innovate Services Ltd 2	7	1	8
Brunel Pension Partnership Ltd	902	376	1,278	Milestone M Group Services Limited	73	23	97
Caterlink – Devizes	0	0	0	Oxford Health NHS Trust	14	4	17
Caterlink – WHF	3	1	3	PS Catering Management Ltd	2	0	2
Churchill Services	8	1	9	Rapid Commercial Cleaning Services Ltd	7	1	8
Cleverchefs – Magna Learning	0	0	0	Selwood Housing Society	575	74	649
Cleverchefs Wyndham Park	0	0	0	Spurgeons	9	1	10
Community Golf & Leisure Trust	0	4	4	SWLEP – Swindon & Wilts Local Enterprise Partnership	24	10	33
Coombs Catering Partnership	9	2	11	Thera South West	6	1	7
Direct Cleaning – Netheravon	2	0	2				
TOTAL							3,758

RECEIVED FROM CEASED EMPLOYERS– not active as at 31st March 2024

£'000s	Ee's	Er's	Total	£'000s	Ee's	Er's	Total
Somerset Road Academy	472	109	581	Swindon Dance	0	1	1
Aspens – Lethbridge	1	0	1	Imperial Cleaning – Highworth	3	0	3
Ringway	4	1	5	Imperial Cleaning – King William Street	1	0	1
Highworth Warneford Academy	78	20	98	Imperial Cleaning – Greentrees	1	0	1
St Edmunds Calne Academy	30	6	36	Direct Janitorial Supplies Ltd	3	1	4
Oasis Community Learning – Longmeadow	27	7	34	Wiltshire Archaeological Society	21	0	21
TOTAL							785
GRAND TOTAL							138,631



ANNEX 2

STATUTORY STATEMENTS

The latest version of all these documents can be found via the following website link:

<https://www.wiltshirepensionfund.org.uk/Policies-and-strategies>

BUSINESS PLAN

The latest **Business Plan** was approved by the Pension Fund Committee in March 2024 and outlines the Fund's strategy for the period 2024/27. This extensive 3-year business plan is divided into the Fund's strategic areas of service delivery, investment and accounting, operations covering systems and payroll, stakeholder engagement and governance, with each area identifying objectives and measures of success.

FUNDING STRATEGY STATEMENT (FSS)

The FSS outlines how the Fund calculates employer contributions, what other amounts might be payable in different circumstances, and how these fit in with the investment strategy. The document follows CIPFA guidance ("Preparing and maintaining a funding strategy statement in the Local Government Pension Scheme 2016").

The FSS is prepared in collaboration with the Fund's Actuary, Hymans Robertson and forms an integral part of the framework within which they carry out triennial valuations to set employers' contributions and to provide recommendations on funding decisions.

The latest FSS was approved by the Pension Fund Committee in November 2022 as part of the 2022 valuation.

INVESTMENT STRATEGY STATEMENT

The Committee last approved the current ISS at its meeting in November 2022 & March 2023.

The ISS sets out the Fund's current Investment Strategy. Investment regulations specify the areas that must be included in the statement.

The statement is kept under review and revised from time to time, in particular when there is a material change in risk, and at least every three years. The current version of the ISS incorporates more information about the Fund's position regarding responsible investment. The current ISS can be found here:

https://www.wiltshirepensionfund.org.uk/media/6169/Investment-Strategy-Statement-2023/pdf/ISS_Nov_2022.pdf?m=638134486000670000

RESPONSIBLE INVESTMENT POLICY

The Responsible Investment Policy was approved by the Committee at its meeting in September 2023. This policy is an integral part of the ISS and sets out how the Fund deals with responsible investment issues, including climate change risk. The policy will be reviewed and updated annually. The current Responsible Investment Policy can be found here:

<https://www.wiltshirepensionfund.org.uk/Investment-approach>

STEWARDSHIP REPORT

This document describes the Fund's approach to stewardship and how it seeks to comply with the principles outlined in the FRC Stewardship Code 2020.

The report can be found here:

<https://www.wiltshirepensionfund.org.uk/Stewardship-Summary>

TREASURY MANAGEMENT STRATEGY

The purpose of this strategy is to outline the process and policies for the cash held by the Fund. The strategy aims to achieve the optimum return on the cash held commensurate with the high levels of security and liquidity required. These funds are invested separately from cash balances held by Wiltshire Council.

The current strategy was reviewed & approved by the Pension Fund Committee in March 2023, and is due for review in the 2024/25 scheme year. The current version can be viewed on the Wiltshire Pension Fund website at the following link:

<http://www.wiltshirepensionfund.org.uk/media/4214/wpf-treasury-management-strategy.pdf>

PENSION ADMINISTRATION STRATEGY

The Pension Administration Strategy outlines the roles, responsibilities, and expectations in terms of provision of data and service delivery of both the administration teams of the Wiltshire Pension Fund and the employer organisations. An updated policy was approved by the Pension Fund Committee in July 2022 following consultation with employers.

This Pension Administration Strategy incorporates the Fund's transition to an automated way of working with its sponsoring employers & seeks to improve data quality, efficient working practices & cost savings. As a result of the operational restructure of the Fund in 2023 and progress made towards an automated way of working, a further review of the Pension Administration Strategy is planned to take place in 2024.



COMMUNICATIONS POLICY STATEMENT

The latest Communications Policy was approved by the Wiltshire Pension Fund Committee in December 2021. Its purpose aims to meet the Fund’s communication responsibilities and build on its digital platform changes. This 3-year policy will be reviewed in 2024, and the changes made to align with the new Business Plan and Pension Administration Strategy. Emphasis will continue to be placed on the Fund’s branding and identity, with changes to the layout of the Fund’s website and example documents being added to the Fund’s website too.

CESSATION POLICY

The latest Cessation Policy was approved by the Pension Fund Committee in July 2023. The Policy outlines the process and the flexibilities available to the Fund to work with employer organisations to pay off any cessation deficit payment.

WILTSHIRE PENSION FUND DISCRETIONS POLICY

This policy outlines discretions made under the following LGPS Regulations and was last approved by the Fund’s Committee on March 2024.

WILTSHIRE PENSION FUND FULL PRIVACY NOTICE

This notice is designed to give members of the Fund information about the data we hold about them, how we use it, their rights in relation to it and the safeguards that are in place to protect it.

GOVERNANCE POLICY STATEMENT

The Governance Compliance Statement lays out the overarching framework within which the Wiltshire Pension Fund Committee operates. Notably it identifies the structure of operations, the representation & Selection of Members, their voting rights and scope of the Committee’s responsibilities. The statement is supported by the Council’s constitutional framework of how the committee operates. The Statement was last approved in March 2021 & will be reviewed again in 2024*.

*On receipt of SAB’s final Good Governance report, it is intended that such a review will take place to ensure that both the governance policy statement & the Council’s constitution are consistent with the findings of the report.

DATA IMPROVEMENT STRATEGY AND PLAN

This document outlines Wiltshire Pension Fund’s Data Improvement Strategy & Plan

TRIENNIAL VALUATION REPORT 2022

A triennial valuation is used to set employers’ contributions and to provide recommendations on funding decisions. The Fund’s current final valuation report was approved by the Pension Fund Committee in March 2023 and can be viewed on the Wiltshire Pension Fund website at the following link:

<https://wiltshirepensionfund.org.uk/Valuations>

The strategic fund documents reviewed during the year were as follows:

Strategic Fund documents approved during the Fund Year	
Date	Document
15/06/2023	Affordable Housing Impact Report
15/06/2023	Voting Report
13/07/2023	Employer Cessation Policy
13/07/2023	New Employer Policy
14/09/2023	Annual Report & Accounts 2022-23
14/09/2023	Responsible Investment Policy
14/09/2023	Climate Report
23/11/2023	Member Training plan 23/24
14/12/2023	KPI Improvement Plan
29/02/2024	Responsible Investment Plan 24/25
28/03/2024	Stewardship Report
28/03/2024	Business Plan 2024/27
28/03/2024	Administering Authority Discretions Policy
28/03/2024	Employer Covenant Risk Policy



ANNEX 3

MEMBER ATTENDANCE AT MEETINGS

Members Table							
Name	Role	*Meeting attendance	Appointed	Left	Committee Member	Board Member	Senior Officer
Cllr R Britton	Committee Chair	10	-	-	•		
Cllr K Small	Committee Vice Chair	6	-	-	•		
Cllr G King	Committee Member	7	-	-	•		
Cllr C Newbury	Committee Member	4	-	-	•		
Cllr G Jeans	Committee Member	5	-	-	•		
Cllr S Wheeler	Committee Member	6	16/05/2023	-	•		
Cllr V Manro	Committee Member	4	-	-	•		
C Anthony	Committee Employer rep.	6	-	-	•		
J Smart*	Committee Employer rep.	1	21/05/2024	-	•		
Cllr P Church	Committee Member	0	-	16/05/2023	•		
T Adams	Committee Employer rep.	1	-	15/08/2023	•		
S Dark	Employee Member Observer	0	-	-	•		
M Pankiewicz	Committee & Board Member rep.	9	-	-	•	•	
M Spilsbury	Board Chairman	4	-	-		•	
M Corbey	Board Member rep. (Vice Chair)	2	-	-		•	
L Fisher	Board Employer rep.	2	-	-		•	



Members Table

Name	Role	*Meeting attendance	Appointed	Left	Committee Member	Board Member	Senior Officer
Cllr G Simmonds*	Board Employer rep.	4	18/07/2023	-		•	
J Nicholson*	Board Member rep.	2	17/10/2023	-		•	
K Read	Board Employer rep.	0	20/02/2024	-		•	
P Smith	Board Employer rep.	2	-	06/10/2023		•	
J Weimar	Board Employer rep.	0	-	12/04/2023		•	
L Watkin	s151 Officer	1	17/10/2023	-			•
A Brown	s151 Officer	2	-	17/10/2023			•
J Devine	Head of WPF	9	-	-			•

Please note the following points concerning Members.

Key Committee changes

- 16/05/2023 Cllr Wheeler, replaces Cllr Church
- 15/08/2023 T Adams resigns (non-educational employer rep. role vacant)
- 21/05/2024 J Smart replaces T Adams

Key Board changes

- 18/07/2023 Cllr Simmonds replaces, J Weimar as an Employer Rep
- 17/10/2023 J Nicholson replaces, A Ashraf as a Member Rep (post vacant at start of year)
- 20/02/2024 K Read replaces, P Smith as an Employer Rep

Anticipated terms of office expire in 2023/24

- 17/10/2023 L Watkin replaces, A Brown as s151 Officer
- 13/02/2024 Cllr Simmonds becomes Vice Chair on Board, replacing M Corbey

Notes

*Includes pre-appointment observing or substitute role



ANNEX 4

GLOSSARY

Accrual (accounting)	amounts included in the accounts for income or expenditure in relation to the financial year but not received or paid as at year end, 31 March.
Administering Authority	means a body required to maintain a pension fund under the LGPS Regulations, usually this is a local authority. For the Wiltshire Pension Fund, this is Wiltshire Council.
Admitted Body	an organisation, whose staff can become members of the Fund by virtue of an admission agreement made between the Council and the organisation. It enables contractors who take on the Council's services with employees transferring, to offer those staff continued membership of the Fund.
Asset manager	for the purpose of reporting and in the context of the LGPS, "asset manager" is interchangeable with "investment manager" as defined in the LGPS (Management and Investment of Funds) Regulations 2016 (9).
Augmentation	the provision of an additional benefit or benefits in respect of a particular member or group of members of an occupational pension scheme, where the cost is borne by the scheme and/or the employer.
Benchmark	a benchmark is used to measure the performance of a fund, or asset manager against the investment objective. The FTSE 100 is a common benchmark for UK equities, for example.
Brunel Pension Partnership ("Brunel")	one of eight national LGPS asset pools that bring together investments of ten partner funds, including Wiltshire.
Creditors	amounts owed by the Fund for services received but not paid for as at year-end, 31 March.
Custody	the safe keeping of securities and other investments by a custodian.
Debtors	amounts owed to the Fund for services provided but where the associated income was not received as at year end, 31 March.
Employee	in general, an employee is also a member of the Wiltshire Pension Fund. The LGPS has a very low opt out rate, nearly all employees are members of the scheme.
Employer	in general, an employer is either scheduled or admitted to the Wiltshire Pension Fund so its employees are members of the scheme.
Environmental, Social and Governance (ESG)	a broad range of factors which investors can assess to identify risks and opportunities.
Fiduciary duty	the Committee's responsibility to act in the best interest of the Fund's beneficiaries.
Freedom of Information (FOI)	the Freedom of Information Act 2000 provides for public access to information held by public authorities.
Fund account	in pension scheme accounting, a 'fund account' is required rather the more familiar 'profit and loss' for company accounting. This sets out the income and expenditure (contributions and benefits) and is also designed to give capital movements of the fund over the year.



Governance Policy & Compliance Statement	the Governance Policy & Compliance Statement sets out the statutory framework under which the administering authority delegates statutory functions to committees, sub-committees or to officers.
Investment Strategy Statement (ISS)	a key document of the Fund, which sets out the Fund's investment strategy.
Key Performance Indicator (KPI)	the Fund uses key performance indicators to measure performance of services.
Local Authority	an administrative body in local government. A local authority may act as an administering authority for its own pension fund and those of other local authorities.
Local Pension Board	is responsible for assisting the administering authority in securing compliance with the LGPS regulations, overriding legislation and guidance from the Pensions Regulator.
Long Term Investments	a long-term investment is accounted for differently in that it may not be sold for years or may never be sold.
Member	unless preceded or followed by reference to the Committee or Local Pension Board, member refers to a member of the Wiltshire Pension Fund.
Net Assets Statement	in pension scheme accounting, a 'net assets statement' is required rather the more familiar 'balance sheet' for company accounting. This sets out the assets and liabilities and designed to give a true and fair financial statement.
Officers	internal Wiltshire staff that manage the investment arrangements of the Fund and support and assist the Committee with their role.
Paris Aligned Benchmark	developed with Brunel, FTSE Russell's Paris-aligned benchmark series aims to achieve a 50% reduction in carbon emissions over a 10-year period and integrate forward-looking metrics and governance protections from the transition pathway initiative (TPI).
Pension Fund Committee (the "Committee")	the body running the Wiltshire Pension Fund with delegated authority to exercise the functions of Wiltshire Council as administering authority under the Local Government Superannuation Acts and Regulations.
Pooled	an investment term which refers to the grouping together of investment holdings. This method of investing offers significant economies of scale and is well suited to investors sharing the investment objectives.
Pooling (LGPS)	in November 2015, investment reform and criteria were published that required administering authorities to commit to a suitable investment pool to achieve benefits of scale among other aims. Eight pools, including Brunel were operational in January 2019.
Scheduled Body	an organisation that has the right to become a member the LGPS under the scheme regulations. Such an organisation does not need to be admitted, as its right to membership is automatic.
Scheme Advisory Board	the function of the LGPS Advisory Board (SAB) (E&W) is to provide advice to the Secretary of State on the desirability of making changes to the Scheme and provide advice to administering authorities and local pension boards in relation to the effective and efficient administration and management of the Scheme.



State Scheme Premium	a payment made to HMRC in certain circumstances to reinstate all or part of an individual's State Earnings Related Pension (SERPS) benefits.
Stewardship	the responsible allocation, management and oversight of capital to create long-term value for clients and beneficiaries leading to sustainable benefits for the economy, the environment and society (as defined by the 2020 Stewardship Code).
Strategic Asset Allocation (SAA)	the mix of different types of assets held in order to generate the required investment return for an appropriate amount of risk.
Sustainability	investing in a way that incorporates ESG criteria and active ownership, to generate superior risk-adjusted returns.
Task Force on Climate-related Financial Disclosures (TCFD)	reporting on climate change risk, set out under governance, strategy, risk management and carbon metric headings.
Unrealised Gains/Losses	the increase or decrease in the market value of investments held by the fund since the date of their purchase.
Weighted Average Carbon Intensity (WACI)	a measure of a portfolio's carbon intensity, also referred to as the carbon footprint. The WACI generally measures scope 1 and 2 emissions.

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