



Bath and North East Somerset,
Swindon and Wiltshire Partnership
Working together for your health and care

Health and Care Model Public Engagement

Wiltshire Health Select Committee

Update – 11 January 2022

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Public engagement:

- 2nd November – 14th December
- Online survey
- Engagement meetings and workshops, mostly online
- Interviews and meetings focusing on harder to reach groups
- Final report due 17th January

51

events

915

survey responses

1400+

attendees at events

Emerging themes

- Generally positive response to the model but many wanted more detail. The model feels aspirational but conservative. “Who could argue with it.” “It’s difficult to have an opinion until we know more.”
- Want detail about how the new way of working will be funded
- How will it link with other partners, dom care, care homes, social care, the voluntary sector? How will that all work?
- Issues with “digital by default” - e.g. rural areas who have poor connectivity, not excluding those who are offline, reliability of IT systems. Concerns raised about data sharing.
- Different organisations have different priorities – how will that be reconciled?
- Issues with staff capacity, staff recruitment and lack of resourcing currently
- People can’t get through to GPs or find a NHS dentist – frequently raised
- Like the emphasis on ageing well
- Like the greater integration – but how will this work in practice?
- Where’s the co-production with the voluntary sector and communities experiencing health inequalities?
- Overall – strong appetite for future engagement as plans develop.



Next steps

January

- Final engagement report due 17th January
- Update the model based on feedback from the engagement
- Likely to produce more detailed documents/media to explain the model in more depth e.g. narrative document, short video, recorded panel discussion/podcast
- Initiate work on aligning operational planning and transformation plans with the model

February

- Confirmation at BSW Partnership Executive (18th) and BSW Partnership Board (25th)

March

- Health Select Committee confirmation that formal public consultation on the new model of care is not necessary, subject to further public engagement being conducted as the model is developed in more detail
- Complete alignment of plans for 22/23 to the model

April-June

- Delivery of operational plans and transformation programmes ahead of the formal launch of the Integrated Care System in July